GAS (SWITCHING ARRANGEMENTS) RULES 2008

Pursuant to sections 43G, 43Q and 43S of the Gas Act 1992, the Minister of Energy, acting on the recommendation of Gas Industry Company Limited as the industry body appointed pursuant to s43ZL of that Act, makes the following rules.

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1. Title

These rules are the Gas (Switching Arrangements) Rules 2008.

2. Commencement

- 2.1 Subject to rule 2.2 these rules come into force on the 28th day after their notification in the *Gazette*.
- 2.2 Rules 51 to 87 come into force on the go-live date.

3. Purpose

The purpose of these rules is to establish a set of gas switching and registry arrangements that will enable consumers to choose, and alternate, efficiently and satisfactorily between competing retailers.

4. Outline

These rules provide for -

- **4.1** The establishment of the registry; and
- **4.2** The management of information held by the registry; and
- **4.3** The appointment of a registry operator; and
- **4.4** A process for switching consumers between retailers.

Part 1

General provisions

5. Interpretation

- In these rules, any term that is defined in the **Act** and used in these rules, but not defined in these rules, has the same meaning as in the **Act**.
- 5.2 In these rules, unless the context otherwise requires –

Act means the Gas Act 1992;

actual reading means a register reading, which was recorded from a meter or corrector by means of physically viewing the register at the time or by retrieving the reading from a datalogger that recorded the reading at the time;

allocation agent means the allocation agent appointed under the Gas (Downstream Reconciliation) Rules 2008;

allocation group means an allocation group determined by the industry body under rule 44.1.8;

business day means any day of the week except -

- (a) Saturday and Sunday; and
- (b) Any day that Good Friday, Easter Monday, ANZAC Day, the Sovereign's Birthday, Labour Day, Christmas Day, Boxing Day, New Year's Day, the day after New Year's Day, and Waitangi Day are observed for statutory holiday purposes; and
- (c) Any other day which the industry body has determined not to be a business day as published by the industry body;

commencement date means the date referred to in rule 2.1;

Commission means the Energy Commission (if any) established under section 43ZZH of the Act;

connection status means the physical status of the connection between the distribution system or transmission system and the consumer installation, with respect to the ability of gas to flow to the consumer installation and the nature of any disconnection of the consumer installation;

consumer installation means one or more gas installations that have a single point of connection to a distribution system or transmission system and for which there is or has previously been a single consumer;

corrector means a device that dynamically replaces any one or more of the fixed factors otherwise required to convert gas volume measured at ambient conditions to gas volume measured at standard conditions;

distributor means a gas distributor as defined in the Act, which in accordance with rule 44.3 includes the owner of a transmission system to which a consumer installation is directly connected;

estimated reading means a register reading that has been quantified by an estimation process;

financial year means the 12 month period beginning on the date determined by the industry body and any anniversary of that date;

gas gate means the point of connection between -

- (a) A transmission system and a distribution system; or
- (b) A transmission system and a consumer installation; or
- (c) Two gas distribution systems;

go-live date means the date on which the industry body confirms that the registry is fully operational in accordance with the requirements of rules 39 and 40;

ICP means installation control point being the point at which a consumer installation is deemed to have gas supplied, and which represents the consumer installation on the registry;

ICP identifier means the unique 15-character identifier assigned to each ICP, having the format, yyyyyyyyxxccc, where –

ууууууууу	dis	tribu	•	nd u	nique			specified connection	•	
xx	is	an	alpha	betic	comb	inat	ion,	determined	by	the

industry body, for use by the distributor when creating the ICP identifier;

ccc is an alphanumeric checksum generated by an algorithm specified by the industry body;

ICP parameter means one of the defined set of components of an ICP as set out in the Schedule;

ICP parameter value means a numerical value or an alphanumeric code or some free text assigned, in accordance with these rules, to an ICP parameter;

industry body means the industry body approved by the Governor General by Order in Council under section 43ZL of the Act. In the event that the approval of the industry body is revoked under section 43ZM of the Act, all references to the industry body shall be treated as references to the Commission:

loss factor means the factor (if any) by which a measured or estimated volume of gas consumption for an ICP or aggregation of ICPs supplied through the same gas gate is multiplied by a distributor in order to offset expected losses for that gas gate, where losses represents the distributor's estimate of the difference between the sum of the gas consumption measured at consumer installations supplied through that gas gate and the gas injection measured at that gas gate;

meter means an instrument designed to measure the amount of gas passed through it;

meter owner means the person who owns or controls a meter used to measure gas consumption for a consumer installation;

metering equipment means any one or a combination of a meter, corrector, datalogger and the telemetry equipment used to measure or convey volume information related to an ICP;

move switch means a situation where a consumer moves to a consumer installation and elects to have gas supplied at that consumer installation by a retailer different from the retailer that supplied the previous consumer at that consumer installation;

new retailer means the retailer who, as a result of a switch, will be the supplier of gas to the consumer installation concerned and the responsible retailer for the ICP on and from the switch date;

parent gas gate means for an ICP or gas gate, the gas gate immediately upstream of the ICP or gas gate, where upstream means in the direction towards a transmission system;

payment year has the meaning given by rule 24.1;

publish means -

- (a) In respect of information to be published by the industry body or the registry operator, to make such information available through the registry or on the industry body's website; and
- (b) For all other information, to make available in such manner as may be determined by the industry body from time to time;

register multiplier means the number to be used to convert the difference between two register readings to cubic metres of gas;

register reading means the number displayed by, or estimated for, a meter register or corrector register at a particular date and time, and that represents the volume of gas recorded by the register over a certain period;

registry means the database facility (including all relevant hardware and software) that meets the requirements set out in rule 40;

registry development costs has the meaning given by rule 22.2;

registry ongoing costs has the meaning given by rule 24.2;

registry operator means the service provider appointed by the industry body in accordance with rule 13 to be the registry operator;

registry operator service provider agreement means the agreement between the industry body and the registry operator that provides the terms of the appointment of the registry operator;

registry participant means a retailer, distributor or meter owner;

registry participant register means the register of registry participants kept by the registry operator under rule 9.1;

registry specification means the specification for the registry set out in the registry operator service provider agreement;

report access means a person is authorised to extract a report of ICP information by issuing an electronic request to the registry, which includes the criteria determining the content of the report;

responsible distributor means, for a particular ICP, the distributor whose distributor code is shown on the registry and who is thereby responsible for maintaining the values of the parameters for that ICP listed in Part A of the Schedule;

responsible retailer means, for a particular ICP, the retailer whose retailer code is shown on the registry and who is thereby responsible for maintaining the values of the parameters for that ICP listed in Part B of the Schedule;

responsible meter owner means, for a particular ICP, the meter owner whose meter owner code is shown on the registry and who is thereby responsible for maintaining the values of the parameters for that ICP listed in Part C of the Schedule;

retailer means a gas retailer as defined in the Act;

rules means these Gas (Switching Arrangements) Rules 2008 as may be amended from time to time and includes every schedule to the rules, and any codes made pursuant to the rules;

standard switch means a switch where a consumer, being supplied gas at a particular consumer installation elects to have gas supplied at that consumer installation by another retailer;

switch means the change of retailer supplying gas to a consumer installation, and the consequent change of responsible retailer for the ICP concerned:

switch date means the date on and from which a new retailer supplies gas to a consumer installation;

switch reading means the register reading that applies to the switch date:

view access means a person is authorised to view information in the registry, including the result of any ICP address search facility provided as part of registry functionality; and

write access means a person is authorised to view and maintain certain information in the registry.

Where the **rules** require the **registry** to comply with a rule, this is to be regarded as an obligation on the **registry operator**.

Limit on application

6. Limit on application of rules

These **rules** do not apply to **retailers**, **distributors** or **meter owners** which supply liquefied petroleum gas through pipelines or in containers.

Registry participants

7. Obligation to supply registration information

- **7.1** All **registry participants** must supply registration information to the **registry operator**.
- **7.2** Registration information consists of
 - **7.2.1** The name of the **registry participant**; and
 - **7.2.2** The **registry participant's** telephone number, physical address, facsimile number, email address, and postal address; and
 - 7.2.3 Identification as to which class, or classes, of registry participant (retailer, distributor or meter owner) that the registry participant belongs.
- **7.3** Registration information must be given in the form and manner required by the **registry operator** as approved by the **industry body**.

8. When registration information must be supplied

8.1 Every person who is a **registry participant** at the **commencement date** must supply the registration information within 20 **business days** of the **commencement date**.

8.2 Every person who becomes a **registry participant** after the **commencement date** must supply the registration information within 20 **business days** of becoming a **registry participant**.

9. Registry operator must keep register

- **9.1** The **registry operator** must keep a register of **registry participants**.
- 9.2 The registry participant register must state
 - **9.2.1** The registration information provided by the **registry participant** in accordance with rule 7; and
 - **9.2.2** The date on which the **registry participant** was recorded on the **registry participant register**; and
 - **9.2.3** The date on which the person ceases to be a **registry** participant.

10. Changes to particulars

- **10.1** Every **registry participant** must notify the **registry operator** as soon as practicable
 - **10.1.1** Of any change in the **registry participant's** registration information; and
 - **10.1.2** If the person ceases to be a **registry participant**.
- 10.2 The **registry operator** must record the change, and the date of change, in the **registry participant register** on receipt of the notice.
- 10.3 The **registry operator** must **publish** the change as soon as possible after recording that change.

11. Effect of registration

A **registry participant** is bound by these **rules** regardless of whether or not the **registry participant** is recorded on the **registry participant** register.

12. Effect of ceasing to be registry participant

A person continues to be liable for all acts and omissions in respect of these **rules** carried out while the person is a **registry participant**, despite the fact that the person ceases to be a **registry participant**, and the person will be deemed to be a **registry participant** for that purpose.

Registry operator

13. Appointment of registry operator

- 13.1 The **industry body** must, from time to time, by agreement with a person appoint that person to act as the **registry operator**.
- **13.2** The **registry operator** has the functions, rights, powers, and obligations set out in these **rules**.

- 13.3 The term of appointment of a person as the **registry operator**, and the date on which the term begins, will be as set out in the **registry operator** service provider agreement.
- 13.4 The **industry body** may at any time terminate, re-appoint, or change the appointment of any person as the **registry operator** subject to the terms of the **registry operator service provider agreement**.
- The remuneration of the **registry operator** will be as agreed between the **industry body** and the **registry operator** in the **registry operator** service provider agreement.
- 13.6 The industry body and the registry operator may agree on any other terms and conditions, not inconsistent with the functions, rights, powers, and obligations of the registry operator under these rules.

14. Other terms of registry operator service provider agreement

- 14.1 In addition to any other terms and conditions required by these **rules**, the **registry operator service provider agreement** must provide for
 - **14.1.1** The availability levels of the **registry**; and
 - 14.1.2 Service response times; and
 - 14.1.3 Registry system upgrades; and
 - 14.1.4 Registry system maintenance; and
 - **14.1.5** Data integrity and recovery of data; and
 - **14.1.6** The handling of faults.
- The registry operator service provider agreement must specify that the registry operator must maintain close contact with distributors, retailers, and meter owners, and provide additional services and support to ensure that the registry remains responsive to and consistent with the needs of the registry participants.
- 15. Publication of registry operator service provider agreement

The industry body must publish the registry operator service provider agreement.

16. Insurance cover

The **registry operator** must at all times maintain any insurance cover that is required by the **registry operator service provider agreement**, on terms and in respect of risks prescribed by the **industry body**, with an insurer approved by the **industry body**.

17. Performance standards to be agreed

The **industry body** and the **registry operator** must, at the beginning of the term of the appointment and at the beginning of each **financial year**, seek to agree on a set of performance standards against which the **registry operator's** actual performance must be reported and measured at the end of the **financial year**.

- 18. Self-review must be carried out by registry operator
 - **18.1** The **registry operator** must conduct, on a monthly basis, a self-review of its performance.
 - **18.2** The review must concentrate on
 - **18.2.1** The **registry operator's** compliance in the previous month with
 - (a) Its obligations under these **rules**; and
 - (b) The terms of the registry operator service provider agreement; and
 - (c) Any performance standards agreed between the registry operator and the industry body; and
 - **18.2.2** The operation of these **rules**.
- 19. Registry operator must report to the industry body
 - 19.1 Within 10 business days of the end of each month, the registry operator must provide a written report to the industry body on the results of the review carried out under rule 18.
 - **19.2** The report must contain details of
 - 19.2.1 Any circumstances identified by the registry operator where it has failed, or may have failed, to comply with any of its obligations under these rules, the terms of the registry operator service provider agreement, or any performance standards agreed between the registry operator and the industry body; and
 - **19.2.2** Any area that, in the opinion of the **registry operator**, an amendment to a rule may need to be considered; and
 - 19.2.3 Any other matter that the **industry body** reasonably requests provided that the **industry body** makes its request within a reasonable time before the report is due.
 - 19.3 As soon as practicable after receiving a report under rule 19.1, the industry body must publish that report, provided the industry body may exclude any information it considers to be confidential or commercially sensitive.
- 20. Review of registry operator performance by the industry body
 - 20.1 At the end of each financial year, the industry body may review the manner in which the registry operator has performed its duties and obligations under these rules.
 - **20.2** The review must concentrate on –

- **20.2.1** The **registry operator's** compliance in the previous **financial year** with
 - (a) Its obligations under these rules; and
 - (b) The terms of the registry operator service provider agreement; and
 - (c) Any performance standards agreed between the registry operator and the industry body; and
- **20.2.2** The operation of these rules.

21. Audits of the registry and the registry operator

- 21.1 In addition to the review specified in rule 20, the **industry body** may carry out audits of the records and procedures of the **registry** and **registry operator** within normal working hours on reasonable notice.
- 21.2 In respect of any audit, the **registry operator** must provide any auditor appointed by the **industry body** with
 - **21.2.1** Reasonable access to all relevant facilities, personnel, records, and manuals; and
 - 21.2.2 Any additional information that the auditor reasonably considers necessary to enable an assessment of whether the **registry** continues to meet the requirements of these **rules**.
- 21.3 In accordance with any provisions in the registry operator service provider agreement between the industry body and the registry operator, the registry operator must implement any changes necessary to give effect to any reasonable recommendations made by the auditor, with the objective of constantly improving services.

Funding of the registry

22. Development fee

- **22.1** The development fee is a fee to meet the **registry development costs**.
- 22.2 The registry development costs will include
 - **22.2.1** The capital costs associated with the development of the **registry**; and
 - **22.2.2** The costs associated with the appointment of the **registry operator**; and
 - **22.2.3** The costs of the **industry body** in connection with the development and establishment of the **registry**.
- **22.3** Every person who is a **retailer** on the **commencement date** is liable to pay a development fee in accordance with these **rules**.
- 22.4 The development fee is payable in respect of all **ICPs** except those with a status of NEW or DECOMMISSIONED.

23. How and when development fee must be paid

- **23.1** The development fee is payable to the **industry body**.
- As soon as practicable after the **commencement date**, the **industry body** must determine and **publish** on its website a breakdown of the estimated **registry development costs**.
- 23.3 No less than 10 business days after publication of the estimated registry development costs, the industry body must invoice every person to whom rule 22.3 applies for that person's share of those costs calculated in accordance with the following formula –

A x (B/C)

Where:

- A = the estimated **registry development costs**; and
- B = the number of ICPs to which rule 22.4 applies as at the commencement date for which that person is the responsible retailer; and
- C = the total number of **ICPs** to which rule 22.4 applies as at the **commencement date**.
- As soon as practicable after the **go-live date**, the **industry body** must determine and **publish** on its website a breakdown of the actual **registry development costs**.
- 23.5 No less than 10 business days after publication of the actual registry development costs, the industry body must invoice or issue a credit note to every person to whom rule 22.3 applies for the difference between
 - **23.5.1** That person's share of the actual **registry development costs** calculated in accordance with the formula in rule 23.3; and
 - **23.5.2** The amount of the estimated **registry development costs** invoiced to that person.

24. Ongoing fees

- 24.1 The ongoing fees are monthly fees to meet the **registry ongoing costs** and are calculated for each **payment year** being each
 - **24.1.1** Calendar year, until the date notified under rule 24.5; and
 - **24.1.2** Financial year, from and including the date notified under rule 24.5.
- 24.2 The registry ongoing costs for a payment year will include
 - **24.2.1** The costs payable to the **registry operator** in respect of that **payment year**; and

- 24.2.2 The costs of the **industry body** associated with the **registry** and its role under these **rules** during that **payment year**.
- **24.3** Every person who is a **retailer** on the first **business day** of a month is liable to pay ongoing fees for that month in accordance with these **rules**.
- 24.4 Ongoing fees are payable in respect of all ICPs except those with a status of NEW or DECOMMISSIONED.
- The **industry body** may change the **payment year** from a calendar year to a **financial year** by giving every person to whom the **industry body** considers rule 24.3 will apply written notice of:
 - 24.5.1 The date on which the current payment year (in calendar years) will end and the next payment year (in financial years) will start, which date must be:
 - (a) On the first day of a calendar month; and
 - (b) At least 2 months from the date of such notice; and
 - 24.5.2 The number of months that will be contained in the then current payment year and in the next payment year; and
 - **24.5.3** A revised estimate of the breakdown of the estimated **registry ongoing costs** for the then current **payment year** provided under rule 25.4.1 and an estimate under rule 25.4.1 for the next **payment year**.
- **24.6** A **payment year** may contain less than 12 calendar months where:
 - **24.6.1** It is the first or last **payment year** under these **rules**; or
 - **24.6.2** The **payment year** changes from calendar year to **financial vear** under rule 24.5.
- 25. How and when estimated ongoing fees payable
 - **25.1** The estimated ongoing fees are payable to the **industry body**.
 - As soon as practicable after the **commencement date**, the **industry body** must determine and **publish** on its website a breakdown of the estimated **registry ongoing costs** for the first **payment year**.
 - As soon as practicable after publication of the estimated **registry ongoing costs** for the first **payment year**, the **industry body** must notify every person to whom the **industry body** considers rule 24.3 will apply of the ongoing fees payable by that person in that **payment year** to be calculated for each calendar month of that year in accordance with the following formula:

 $A \times (B/C)$

Where:

- A = the **registry ongoing costs** for that **payment year** estimated in accordance with rule 25.2 and divided by the number of calendar months in that **payment year**; and
- B = the number of ICPs to which rule 24.4 applies as at the first business day of each month in that payment year for which that person is the responsible retailer; and
- C = the total number of **ICPs** to which rule 24.4 applies as at the first **business day** of that month.
- **25.4** For each **payment year** following the first **payment year**, the **industry body** must
 - **25.4.1** Estimate and **publish** on its website at least 2 months prior to the beginning of the **payment year** a breakdown of the estimated **registry ongoing costs** for that **payment year**; and
 - 25.4.2 As soon as practicable after publication of the estimated registry ongoing costs, notify each person to whom the industry body considers rule 24.3 will apply that ongoing fees will be payable by that person in that payment year calculated in accordance with the formula in rule 25.3.
- As soon as practicable following the first **business day** of each month, the **industry body** or the **registry operator** must invoice every person to whom rule 24.3 applies with the ongoing fees that person is liable to pay, calculated in accordance with the formula in rule 25.3.

26. How and when actual ongoing fees payable

- **26.1** The actual ongoing fees are payable to the **industry body**.
- As soon as practicable after the end of each **payment year**, the **industry body** must determine and **publish** on its website a breakdown of the actual **registry ongoing costs** for that **payment year**.
- 26.3 No less than 10 business days after publication of the actual registry ongoing costs, the industry body or the registry operator must invoice or issue a credit note to each person to whom rule 24.3 applies with the difference between
 - **26.3.1** That person's share of the actual **registry ongoing costs** calculated in accordance with the formula in rule 25.3: and
 - **26.3.2** The amount of the estimated **registry ongoing costs** invoiced to that person during the applicable **payment year**.

27. General provisions regarding fees

- 27.1 The due date for payment of any invoice or refund of any credit is the 10th business day after the date on the invoice or credit note.
- 27.2 Any person who is liable to pay any fee under rules 22 to 27 inclusive, and who fails to make payment of such fee on or before the date on

- which it falls due, is liable to pay an additional fee of 10% of the amount of the fee that is unpaid.
- 27.3 The additional fee becomes payable and due on the 10th business day after the date that the **industry body** notifies the person that an additional fee is payable.
- 27.4 The fees payable under rules 22 to 27 inclusive are exclusive of any goods and services tax payable under the Goods and Services Tax Act 1985 and goods and services tax on those fees will be added to the invoices issued under rules 22.3, 25.5 and 26.3.

Notices and receipt of information

28. Giving of notices

- Subject to rule 30, if these **rules** require any notice or notification to be given, the notice or notification must be in writing and be
 - **28.1.1** Delivered by hand to the nominated office of the addressee; or
 - **28.1.2** Sent by post to the nominated postal address of the addressee; or
 - **28.1.3** Sent by facsimile to the nominated facsimile number of the addressee; or
 - **28.1.4** Sent by electronic transmission or any other similar method of electronic communication to the appropriate nominated electronic address of the addressee.
- In the case of an emergency, a person may give notice other than in accordance with rule 28.1, but the person must as soon as practicable, confirm the notice in writing and by a method set out in rule 28.1.

29. When notices taken to be given

In the absence of proof to the contrary, notices provided in accordance with rule 28 and information provided to the **registry** in accordance with rule 30 are taken to be given –

- 29.1 In the case of notices delivered by hand to a person, when actually received at that person's address:
- In the case of notices sent by post, at the time when the letter would in the ordinary course of post be delivered; and in proving the delivery, it is sufficient to prove that the letter was properly addressed and posted;
- **29.3** In the case of notices sent by fax, at the time indicated on a record of its transmission:
- 29.4 In the case of notices sent by electronic transmission or any other similar method of electronic communication, at the time
 - **29.4.1** The computer system used to transmit the notice has received an acknowledgment or receipt to the electronic mail address of the person transmitting the notice; or

29.4.2 The notice was transmitted by computer system to the electronic address provided by the addressee, as proven by the person who gave the notice;

30. Entering information in the registry

For the purposes of these **rules** any reference to entering information in the **registry** means an attempt –

- 30.1 By the responsible distributor, responsible retailer, or responsible meter owner to enter information in the registry;
- 30.2 By electronic transmission, or other similar method of electronic communication (for example and without limitation, using a web browser or file batch transfer) as required by the **industry body**.

31. When notices to and entering information in the registry has occurred

- 31.1 For the purposes of these rules
 - 31.1.1 Any reference to the acceptance of information in the **registry** or the giving of notices to the **registry** means that the attempt to enter information in the **registry** or to give a notice to the **registry** has been successful and the information or the notice is recorded in the **registry**; and
 - 31.1.2 Any reference to the rejection of information by the **registry** or the rejection of a notice by the **registry** means that the attempt to enter information in the **registry** or to give the notice to the **registry** has been unsuccessful and that the information or the notice is not recorded in the **registry**; and
 - 31.1.3 Any reference to the receipt of a notice from the **registry** means that the notice from the **registry** is recorded in the **registry** and is capable of being viewed by the **recipient**.
- 31.2 If these rules require the registry to give a notice to a distributor, retailer, or meter owner stating that any information or notice provided by the person concerned has been rejected by the registry, the notice must include the time and date that the notice was rejected by the registry and the reason for the rejection.

32. Registry notice of changes to ICP parameter values

- 32.1 For the purposes of these rules, if the registry is required to give a notice to a distributor, retailer or meter owner because a change to an ICP parameter value has been accepted in the registry, the notice must identify the ICP and ICP parameter concerned, and include the new value of the ICP parameter, the date in respect of which the change was made, and the time and date that the change was made in the registry.
- Where the **registry** is required to give notice of the change to an **ICP parameter value**, one notice shall be provided for each day in respect of which a change was made to that **ICP parameter value**, meaning that if

more than one change was made the notice will provide the net result of the changes to the **ICP parameter value** for that day.

Access to the registry

33. Registry access

- 33.1 The industry body, in consultation with registry participants, must determine
 - **33.1.1** Report access restrictions in respect of each distributor, retailer, and meter owner; and
 - **33.1.2** The times within which **registry participants** require reports requested by them to be provided by the **registry**; and
 - **33.1.3** The bounds of the information viewed by any person as a result of an address search conducted on **ICPs** in the **registry**.
- 33.2 Subject to rule 33.1.1, every **registry participant** shall have **report** access to current and historical values of all **ICP parameters** for all **ICPs** in the **registry**.
- 33.3 Subject to rule 33.1.2, **registry participants** may request the **registry operator** to provide customised reports on any or multiple **ICPs**.
- 33.4 Subject to rule 33.1.3, the following persons shall have view access to any of the information accepted in the registry in relation to any individual ICP
 - **33.4.1** Every **registry participant**; and
 - 33.4.2 Any other person authorised by the **industry body** to have **view access** to the **registry**.
- 33.5 The following persons shall have write access to ICP parameter values in the registry in relation to any individual ICP
 - **33.5.1** Every **distributor**, **retailer**, and **meter owner** in relation to the initial population of the **registry** as set out in rules 41 and 42;
 - **33.5.2** Every **distributor**, **retailer**, and **meter owner** in relation to the creation and readying of new **ICPs** as set out in rules 51 to 56;
 - 33.5.3 Every distributor, retailer, and meter owner in relation to maintaining the values of the ICP parameter each ICP for which they are responsible as set out in rules 58 to 62; and
 - 33.5.4 The registry operator as may from time to time be approved by the industry body, in consultation with affected registry participants.

Other provisions relating to the registry and registry participants

34. Obligation of registry participants to act reasonably

- 34.1 In light of the purpose of the **registry** as set out in rule 39, every **registry participant** must act reasonably in relation to its dealings with the **registry** and, in doing so, must use its reasonable endeavours to cooperate with other **registry participants**.
- 34.2 Rule 34.1 does not limit any other obligations a **registry participant** may have under these **rules**.

35. Other obligations of registry participants

- **35.1** Each **registry participant** must ensure that any software for the **registry** is used in a proper manner by competent employees or by persons under the supervision of those employees.
- No **registry participant** may request, permit, or authorise anyone other than the **registry operator** to provide support services in respect of any software for the **registry**.
- **35.3** Each **registry participant** must appoint a nominated manager to be responsible for all of that **registry participant's** communications with the **registry**.

36. Use of ICP identifier on invoices

- 36.1 Every **retailer** must ensure that the relevant **ICP identifier** is printed on any invoice or associated documentation relating to the supply of gas by the **retailer** to a consumer.
- **36.2** The **ICP identifier** must be clearly labelled "**ICP**" on the invoice.

37. Consumer queries

Every **retailer** and **distributor** must advise any consumer (or any person authorised by the consumer) of the consumer's **ICP identifier** within 3 **business days** of receiving a request for that information.

Part 2

Gas Registry

Establishing the registry

38. Establishment of registry

The **registry operator** must establish, operate and maintain the **registry** so as to meet the requirements of these **rules**.

39. Purpose of registry

The purpose of the **registry** is –

- **39.1** To facilitate efficient and accurate switching of **retailers** by consumers;
- **39.2** To provide an authoritative database of current and historical information on all **ICP parameters**, to facilitate accurate billing of consumers and allocation of charges to **retailers**; and

39.3 To provide a mechanism by which the accuracy and timeliness of information provided in relation to an **ICP** is controlled and recorded.

40. Requirements of registry

The registry must -

- **40.1** Comply with, and perform in accordance with, the **registry specification**; and
- **40.2** Fulfil the purpose of the **registry** as set out in rule 39; and
- **40.3** Subject to the validation requirements set out in these **rules**, accept the information and notices referred to in these **rules**; and
- **40.4** Maintain a complete audit trail for all information and notices accepted in accordance with these **rules**; and
- 40.5 Maintain records that enable allocation and reconciliation of energy charges, line charges and metering charges between **retailers**; and
- **40.6** Facilitate **switches** in accordance with these **rules**; and
- **40.7** Otherwise perform in accordance with the requirements of these **rules**.

41. Initial population of registry

- 41.1 Prior to the go-live date -
 - **41.1.1** Each **distributor** must enter in the **registry**, values for the **ICP parameters** listed in Part A of the Schedule, for each **ICP** on its distribution system; and
 - **41.1.2** Each **retailer** must enter in the **registry**, values for the **ICP parameters** listed in Part B of the Schedule, for each **ICP** for which it supplies gas; and
 - **41.1.3** Each **meter owner** must enter in the **registry**, values for the **ICP parameters** listed in Part C of the Schedule in relation to each **ICP** for which it owns the **meter**.
- When entering information in the **registry** under rule 41.1, each **distributor**, **retailer**, and **meter owner** may only assign a value to an **ICP parameter** in accordance with the **rules** set out in the second column of parts A, B and C of the Schedule respectively.

42. Accuracy of initial information

- **42.1** Prior to the **go-live date**, each **responsible distributor**, **responsible retailer**, and **responsible meter owner** must check the accuracy of any information entered in the **registry** in relation to the **ICPs** for which they are responsible.
- 42.2 If, a distributor, retailer, or meter owner becomes aware that any information in the registry is incorrect, the responsible distributor,

responsible retailer, or **responsible meter owner** must, prior to the **golive date**, enter the correct information in the **registry**.

42.3 Each distributor, retailer, and meter owner must use its reasonable endeavours to co-operate with each other to enter information in the registry under rule 41.1, having regard to the fact that for each ICP there will be a distributor, retailer, and a meter owner required to enter information in the registry prior to the go-live date.

Assignment of ICPs to consumer installations

43. Assignment of ICPs

- **43.1** Each **distributor** must assign an **ICP identifier** for each **consumer installation** that is connected to its distribution system or transmission system.
- 43.2 An ICP must represent a single consumer installation that
 - **43.2.1** May be isolated from the distribution system or transmission system without affecting any other **consumer installation**; and
 - **43.2.2** May have a single **loss factor** and a single network price category; and
 - 43.2.3 Has its gas volume measured directly by a single set of metering equipment complying with NZS 5259:2004 (or any subsequent replacement standard), or measured indirectly by a method approved by the industry body which produces the equivalent of the measurement from a single set of metering equipment.

Determination of certain ICP parameter codes

44. The industry body to determine applicable ICP parameter codes

- **44.1** The **industry body** must determine and **publish** the following information
 - **44.1.1** The codes for every **distributor**, **retailer**, **meter owner**, **corrector** owner, datalogger owner and telemetry owner that is, or is likely to be, required as a value for any relevant **ICP parameter** on the **registry**; and
 - **44.1.2** The gas gate codes for the gas gates created by distributors; and
 - **44.1.3** The **ICP** types and the code for each **ICP** type; and
 - 44.1.4 The ICP status codes; and
 - **44.1.5** The **connection statuses** and the code for each **connection status**; and
 - **44.1.6** The valid combinations of **ICP** status and **connection status** codes for any **ICP**; and

- **44.1.7** The load shedding categories and the code for each load shedding category; and
- **44.1.8** The **allocation groups** and the code used for each **allocation group**; and
- **44.1.9** The profiles that may be assigned to **ICPs** and the code for each profile.
- 44.2 The **industry body** may from time to time amend or revoke any code determined under rule 44.1 and the **industry body** must **publish** any amendment or revocation of a code.
- **44.3** In the case of a **consumer installation** directly connected to a transmission system
 - **44.3.1** The **industry body** must assign a unique **gas gate** code to the point of connection between the transmission system and the **consumer installation**; and
 - **44.3.2** The **distributor** must assign an **ICP identifier** to the point of connection between the transmission system and the **consumer installation**.

45. Distributors to give notices in relation to gas gates

- 45.1 If a **distributor** intends to create or decommission a **gas gate**, the **distributor** must, at least 20 **business days** before the creation or decommissioning takes effect, give notice of that **gas gate** creation or decommissioning to
 - 45.1.1 The industry body; and
 - 45.1.2 The registry operator, and
 - **45.1.3** The **allocation agent** and all **retailers** that will be affected by the **gas gate** creation or decommissioning.
- When a **distributor** gives notice of the creation of a new **gas gate** or decommissioning of a **gas gate**, the notice must include
 - **45.2.1** The **gas gate** code assigned by the **industry body** to the relevant **gas gate**; and
 - **45.2.2** The date of creation or decommissioning of the **gas gate**; and
 - 45.2.3 If applicable, the gas gate code of the gas gate's parent gas gate; and
 - **45.2.4** The **ICP identifier** of all **ICPs** created or decommissioned or transferred between **gas gates** in association with the creation of the new **gas gate**.

46. Distributors to determine network price category codes

Each **distributor** must determine, **publish** and maintain a schedule of its network price categories and the respective network price category codes and, except

where the **distributor** requires disclosure on application in accordance with rule 50, the charges associated with each of those codes.

47. Distributors to determine loss factor codes

Each distributor must -

- **47.1 Publish** and maintain a schedule of all the **loss factors** (if any) which apply to **gas gates** on the **distributor's** distribution system; and
- **47.2** Determine, **publish** and maintain the respective codes for those **loss** factors.

48. Distributors to give notices in relation to loss factor codes

If a **distributor** intends to add or delete any **loss factor** codes, the **distributor** must, at least 20 **business days** before any such change takes effect, give notice of the impending change to –

- **48.1** The **registry operator**; and
- **48.2** The **allocation agent** and all **retailers** that will be affected by the change in **loss factor** codes.

49. Meter owners to determine metering price codes

- 49.1 Each meter owner must determine, publish and maintain a schedule of its metering price codes applicable to all ICPs where it is the responsible meter owner.
- 49.2 Each meter owner shall provide all registry participants with whom it contracts to provide metering services a schedule of its metering price codes and, except where the meter owner requires disclosure on application in accordance with rule 50, the charges associated with each of those codes.

50. Disclosure on application

- Where these **rules** give a **registry participant** the right to require disclosure on application for certain **ICP** information, that right shall only be used
 - **50.1.1** Where the **registry participant** does not have a reasonably practicable alternative method of protecting its commercial interest in that information; and
 - **50.1.2** To the extent necessary to reasonably protect that interest.
- **50.2** Where a **registry participant** requires disclosure on application for certain **ICP** information
 - **50.2.1** Requests for disclosure of that information must be made directly to the **registry participant** concerned.
 - 50.2.2 Upon receiving such a request, the **registry participant** must notify the requester within 1 **business day** of receiving the

request whether or not it agrees to disclose the information requested, such disclosure not being unreasonably withheld.

50.2.3 Where the **registry participant** agrees to disclose the requested information, it must be provided within a further **business day**.

Creation of new ICPs

51. Creation of new ICPs

- 51.1 A retailer may request a distributor to assign an ICP for a new consumer installation on the distribution system.
- 51.2 If the distributor receives a request under rule 51.1, the distributor must, within 3 business days of receiving that request, assign an ICP to the new consumer installation or notify the retailer of the reason why it is unable to assign an ICP.
- Once a **distributor** receives confirmation that a new **consumer installation** is first connected to its distribution system, the **distributor** must, within 2 **business days** of receiving that confirmation, enter in the **registry** the following information from Part A of the Schedule
 - **51.3.1** The **ICP identifier**: and
 - 51.3.2 The ICP creation date; and
 - **51.3.3** The **responsible distributor** code; and
 - **51.3.4** The physical address of the **consumer installation**.

52. Registry validation of ICP creation

- As soon as possible after the **ICP** and the information required by rule 51.3 has been entered in the **registry**, the **registry** must
 - **52.1.1** Validate the information entered by confirming that the
 - (a) **ICP identifier** is a valid code and does not otherwise exist in the **registry**; and
 - (b) **Responsible distributor** code is an available and valid code for the entering **distributor**; and
 - (c) **ICP** creation date is not a future date; and
 - **52.1.2** Based on the validation result, accept or reject the **ICP** and the information entered and notify the **distributor** accordingly.
- 52.2 If the ICP is accepted in the registry, the registry must
 - **52.2.1** On acceptance, denote the **ICP** status as NEW; and
 - 52.2.2 Within 1 business day of acceptance, give a notice to the distributor stating the ICP parameters accepted in the registry for that ICP.

53. Readying of NEW ICP and registry validation

- Within 2 business days of having identified for a new ICP the values of the remaining ICP parameters listed in Part A of the Schedule apart from ICP status and connection status, the distributor must enter them in the registry.
- As soon as possible after any of the remaining ICP parameters have been entered in the **registry**, the **registry** must
 - **53.2.1** Validate the **ICP parameter values** entered by confirming that they are available and valid values for the **distributor**; and
 - **53.2.2** Based on the validation result, accept or reject any or all of the **ICP parameter values** and notify the **distributor** accordingly.
- Within 1 business day of having accepted the full set of values for the ICP parameters listed in Part A of the Schedule apart from ICP status, the registry must
 - **53.3.1** Change the **ICP** status to READY; and
 - 53.3.2 Notify the **distributor** and the expected **retailer** of the values of all the **ICP** parameters for the **ICP**.
- At any time prior to the **retailer** changing the **ICP** status in accordance with rule 54.1.1, the **distributor** may change the **ICP** status to NEW by removing an **ICP** parameter value from the **registry** while the **distributor** identifies the value of that **ICP** parameter value.

54. Retailer for READY ICP

- Subject to rule 54.2, within 2 business days of a retailer entering into a contract to supply gas to a consumer at a consumer installation for which its ICP has an ICP status of READY, the retailer must enter in the registry values for all of the ICP parameters listed in Part B of the Schedule, including
 - **54.1.1** A change to the value of the **ICP** status according to rule 59.9; and
 - **54.1.2** The applicable valid value of the **connection status**.
- 54.2 A retailer must not record any information in the registry for an ICP before the ICP status is READY.
- To avoid any doubt, the **retailer** that enters information under rule 54.1 may or may not be the expected **retailer** referred to in rule 53.3.2.

55. Registry validation of first retailer information

As soon as possible after all the **ICP parameter values** referred to in rule 54.1 have been entered in the **registry**, the **registry** must –

- **55.1.1** Validate the information entered by confirming that they are available and valid values for the entering **retailer**; and
- 55.1.2 Based on the validation result, accept or reject any or all of the ICP parameter values and notify the entering retailer accordingly.
- Within 1 business day of having accepted the information in the registry, the registry must notify the responsible distributor, responsible retailer, and responsible meter owner that the ICP parameter values are accepted in the registry for that ICP.

56. Meter owner information for new ICP

- Within the timeframe specified in rule 56.2, the **responsible meter** owner for an ICP must enter in the **registry** values for all of the ICP parameters listed in Part C of the Schedule.
- 56.2 The timeframe is within 2 business days after the responsible meter owner
 - 56.2.1 Has confirmed that the **metering equipment** has been installed at the new **consumer installation**; and
 - **56.2.2** Has been notified of the information under rule 55.2 in relation to the **ICP**.

57. Registry validation of first meter owner information

- As soon as possible after the **ICP parameters** referred to in rule 56.1 have been entered in the **registry**, the **registry** must
 - **57.1.1** Validate the information entered by confirming that they are available and valid values for the entering **meter owner**; and
 - **57.1.2** Based on the validation result, accept or reject any or all of the **ICP parameter values** and notify the entering **meter owner** accordingly.
- Within 1 business day of having accepted the ICP parameters in the registry, the registry must give notice to the responsible distributor, responsible retailer and responsible meter owner for that ICP stating the ICP parameters that have been accepted in the registry for that ICP.

Maintenance of ICP information

58. ICP information to be maintained

- Each distributor, retailer, and meter owner must use its reasonable endeavours to maintain current and accurate information in the registry in relation to the ICPs and the ICP parameters for which it has responsibility as set out in the Schedule.
- When entering information in the **registry** under rule 58.1, each **distributor**, **retailer**, and **meter owner**, may only assign a value to an **ICP parameter** in accordance with the **rules** set out in the second column of each part of the Schedule.

59. Management of ICP status by distributors and retailers

The **ICP** status recorded on the **registry** is to be managed by **distributors**, **retailers** and the **registry** in accordance with the following rules –

- The **ICP** status of NEW may only be assigned by the **registry** in accordance with rule 52.2 and denotes that the **responsible distributor** has not populated all of the **ICP** parameters for which it is **responsible** and the **ICP** is not ready for uplift by a **retailer**.
- The **ICP** status of READY may only be assigned by the **registry** in accordance with rule 53.3 and denotes the **ICP** is ready for uplift by a **retailer**.
- 59.3 Subject to the **responsible distributor** changing the **ICP** status from READY to NEW in accordance with rule 53.4, only the **responsible retailer** may change the **ICP** status from READY.
- 59.4 The ICP status of ACTIVE-CONTRACTED may only be assigned by the responsible retailer and denotes that the responsible retailer has entered into a contract to supply gas to a consumer at the consumer installation and that either
 - **59.4.1** Gas is able to flow to the installation; or
 - **59.4.2** The gas supply is temporarily disconnected.
- The ICP status of ACTIVE-VACANT may only be assigned by the responsible retailer and denotes that gas is able to flow to the consumer installation but the responsible retailer does not have a current contract to supply gas to a consumer at the consumer installation.
- Only the **responsible retailer** may change the **ICP** status from ACTIVE-CONTRACTED or ACTIVE-VACANT.
- The ICP status of INACTIVE-TRANSITIONAL may only be assigned by the responsible retailer and denotes that gas is not able to flow to the consumer installation due to a transitional (non-permanent) disconnection of supply.
- 59.8 Subject to rule 59.12, the ICP status of INACTIVE-PERMANENT may only be assigned by the **responsible retailer** and denotes that gas is not able to flow to the **consumer installation** due to a permanent disconnection of supply.
- As soon as a **retailer** uplifts an **ICP** in the READY status and assumes the role of **responsible retailer** that **retailer** must change the **ICP** status to one of ACTIVE-CONTRACTED, ACTIVE-VACANT or INACTIVE-TRANSITIONAL as applicable.
- 59.10 Subject to rule 59.12, only the **responsible retailer** may change the **ICP** status from INACTIVE-TRANSITIONAL or INACTIVE-PERMANENT.
- **59.11** The **ICP** status of DECOMMISSIONED may only be assigned by the **responsible distributor** and denotes that –

- **59.11.1** The **ICP** is removed from future switching and reconciliation processes; and
- **59.11.2** Any associated **consumer installation** is no longer connected to the **responsible distributor's** distribution system.
- **59.12** The **ICP** status of DECOMMISSIONED may only be changed by the **responsible distributor** and may only be changed to INACTIVE-PERMANENT.
- 60. Management of connection status codes by retailers and distributors
 - The **connection status** parameter recorded on the **registry** is managed by **distributors** and **retailers**.
 - In the event that a **distributor** or **retailer** changes the **ICP** status of an **ICP** that **distributor** or **retailer** must ensure that the **ICP**'s **connection status** for the date of the change is recorded in the **registry** in accordance with the status codes and usage requirements **published** by the **industry body** from time to time.
- 61. Correction of ICP information in registry and registry validation
 - 61.1 If, in relation to any information in the registry, a responsible distributor, responsible retailer, or responsible meter owner becomes aware that such information is incorrect or requires updating, the relevant responsible distributor, responsible retailer, or responsible meter owner must, as soon as practicable, enter the correct or updated information in the registry.
 - As soon as possible after any information referred to in rule 61.1 has been entered in the **registry**, the **registry** must
 - **61.2.1** Validate the information entered by confirming that they are available and valid values for the person entering the information; and
 - 61.2.2 Based on the validation result, accept or reject the information in the **registry** and notify the person entering the information accordingly.
 - 61.3 Within 1 business day of having accepted the information in the registry, the registry must give notice to the responsible distributor, responsible retailer, and responsible meter owner in accordance with rule 32.
 - 61.4 If the **registry** is required to give a notice under rule 61.3 and a gas switching notice has been given in respect of the **ICP** but the **switch** is not yet complete, the **registry** must give notice to both the **responsible retailer** and the **new retailer**.
- 62. Distributors, retailers, and meter owners to resolve discrepancies
 - In relation to any information for an ICP in the registry, the responsible distributor, responsible retailer, and responsible meter owner must

- use their best endeavours to resolve any discrepancies between the information in the **registry** and the information held elsewhere by them.
- 62.2 In order to identify and resolve any discrepancies in the information held for an ICP, each distributor, retailer, and meter owner must, by 1600 hours on the 15th business day of each month, review the following relevant reports and enter any corrections in the registry
 - **62.2.1** The **retailer** report under rule 85; and
 - **62.2.2** The **distributor** report under rule 86; and
 - **62.2.3** The **meter owner** report under rule 87.
- Each distributor, retailer, and meter owner must retain for such time as may be determined by the industry body records of the reviews and any corrections made under rule 62.2 for the purpose of any audit that may be conducted by, or on behalf of, the industry body.

Part 3

Switching

63. Switching retailers

Rules 64 to 81 apply to standard switches and move switches.

- 64. Codes relevant to switching
 - **64.1** The **industry body** must determine and **publish** codes for the following
 - **64.1.1** The codes used in a **switch** notice to denote whether the **switch** is a **standard switch** or a **move switch**; and
 - **64.1.2** Register content codes associated with **switch readings** in transfer notices; and
 - **64.1.3** Acceptance codes for gas acceptance notices; and
 - **64.1.4** Reason codes for gas switching withdrawal notices.
 - The **industry body** may amend or revoke any code determined under rule 64.1 and the **industry body** must **publish** any amendment or revocation of a code.

65. Initiation of switch

- A switch is initiated by the new retailer under the authority of the consumer electing to change retailers.
- 65.2 Before the **new retailer** may initiate a **switch**, the **new retailer** must
 - 65.2.1 Have entered into a contract with the consumer for the supply of gas to the relevant **consumer installation**; and
 - **65.2.2** Have obtained the consumer's agreement to –

- (a) Effect the **switch**; and
- (b) Establish the date for commencement of supply through communication with the **responsible retailer**; and
- (c) Use an **estimated reading** from the **responsible retailer** to define the split of variable charges between the **responsible retailer** and the **new retailer** at the **switch date**; and
- (d) Collect information relating to the consumer and the consumer installation from the responsible retailer and elsewhere in order to complete the switch and commence gas supply; and
- 65.2.3 Be a party to a valid and subsisting agreement with the owner of the distribution system or transmission system to which the relevant **consumer installation** is connected, allowing the **new retailer** to transport and/or sell gas across that distribution system or transmission system; and
- **65.2.4** Be a party to a valid and subsisting gas sale and purchase agreement providing access to a supply of wholesale gas for distribution; and
- 65.2.5 Be a party to a valid and subsisting agreement with the owner or owners of the **metering equipment** at the relevant **consumer installation**, for use of that equipment to measure gas consumption for the **ICP**.

66. Gas switching notice

- Within 2 business days after entering into a contract to supply gas to a consumer at the relevant **consumer installation**, the **new retailer** must initiate the **switch** by giving a gas switching notice to the **registry**.
- 66.2 The effect of giving the gas switching notice to the **registry** is that the **new retailer**
 - **66.2.1** Warrants that it has complied with rule 65; and
 - 66.2.2 Is deemed to be the agent of the consumer with the authority to obtain from the **responsible retailer** the information required by these **rules** to be contained in the gas acceptance notice and the gas transfer notice.

67. What gas switching notice must contain

- **67.1** The gas switching notice must state
 - **67.1.1** The **ICP identifier**; and
 - **67.1.2** Whether it is a **standard switch** or a **move switch** using the codes defined by the **industry body**; and

- 67.1.3 In the case of a move switch
 - (a) Subject to rule 67.3A, the requested **switch date**; and
 - (b) The physical address of the **ICP**.
- 67.2 The gas switching notice may state
 - **67.2.1** The name of the consumer requesting the **switch**; and
 - 67.2.2 Subject to rule 67.4, a request for the last 12 months of register readings from the metering equipment at the consumer installation: and
 - 67.2.3 In the case of a standard switch, -
 - (a) Subject to rule 67.3, the requested **switch date**; and
 - (b) The physical address of the **ICP**.
- 67.3 If the new retailer includes a requested switch date for a standard switch, that date must not pre-date the date the gas switching notice is given to the registry and must not be more than 23 business days after the date the gas switching notice is given to the registry.
- 67.3A If the new retailer requests a move switch, the requested switch date must not be earlier than 1 business day after the date the responsible retailer became the responsible retailer and must not be more than 23 business days after the date the gas switching notice is given to the registry.
- 67.4 If the new retailer requests the last 12 months of register readings from the meter at the consumer installation
 - **67.4.1** The **new retailer** and the **responsible retailer** must agree as to how the **register readings** shall be provided; and
 - 67.4.2 The registry is not obliged to provide any facility to communicate the register readings from the responsible retailer to the new retailer.
- 68. Registry validation of gas switching notice
 - As soon as possible after having received the gas switching notice, the registry must
 - **68.1.1** Validate the information contained in the gas switching notice by confirming
 - (a) That the **ICP** status for the **ICP** is;–
 - (i) ACTIVE-CONTRACTED; or
 - (ii) ACTIVE-VACANT; or
 - (iii) INACTIVE-TRANSITIONAL; or

- (iv) INACTIVE-PERMANENT; and
- (b) That any codes used in the notice are available codes;and
- (c) That, in the case of a **move switch**, there is a requested **switch date**; and
- **68.1.2** Based on the validation result, accept or reject the gas switching notice and notify the **new retailer** accordingly.
- Within 1 business day of having accepted the gas switching notice, the registry must give the gas switching notice to the responsible retailer.

69. Response to a gas switching notice

- 69.1 Within 2 business days after receiving a gas switching notice from the registry, the responsible retailer must give to the registry
 - **69.1.1** A gas acceptance notice in accordance with rule 70; or
 - **69.1.2** A gas transfer notice in accordance with rule 72; or
 - **69.1.3** A gas switching withdrawal notice in accordance with rule 75.
- 69.1A If a gas switching withdrawal notice provided under rule 69.1.3 is rejected by the **new retailer** (namely by the **new retailer** providing a gas switching withdrawal response notice in accordance with rule 78.1 that rejects the notice provided to comply with rule 69.1.3), the **responsible retailer** must give to the **registry** within 2 **business days** after receiving notice of that rejection from the **registry**
 - 69.1A.1 A gas acceptance notice in accordance with rule 70; or
 - **69.1A.2** A gas transfer notice in accordance with rule 72.
- 69.2 The responsible retailer must ensure that within 23 business days after receiving a gas switching notice from the registry it completes the switch by the giving of a gas transfer notice, unless the switch is withdrawn during that period in accordance with rule 78.3.2.
- 69.3 In the case of a **standard switch**, if the **responsible retailer** gives a gas transfer notice it must give that gas transfer notice within 2 **business days** of the **switch date** included in the gas transfer notice.
- Where a gas switching withdrawal notice is given in accordance with rule 75.3, the **registry** will not accept a gas transfer notice until a gas switching withdrawal response notice is given.

70. What gas acceptance notice must contain

A gas acceptance notice must state -

- 70.1 The ICP identifier; and
- **70.2** An expected **switch date** which –

- **70.2.1** Except as required under rule 72.2, is not limited to any requested **switch date** in the gas switching notice; but
- **70.2.2** Must be no later than 23 **business days** after the date the **responsible retailer** received the gas switching notice from the **registry**; and
- 70.3 An acceptance code, as defined by the **industry body**, to communicate certain information that might be useful to the **new retailer** in deciding whether to proceed with or withdraw the **switch**.

71. Registry validation of gas acceptance notice

- 71.1 As soon as possible after having received the gas acceptance notice, the registry must
 - **71.1.1** Validate the gas acceptance notice by confirming that any codes used in the notice are available codes; and
 - **71.1.2** Based on the result of that validation, accept or reject the gas acceptance notice and notify the **responsible retailer** accordingly.
- 71.2 Within 1 business day of having accepted the gas acceptance notice, the registry must give the gas acceptance notice to the new retailer.
- **71.3** For the avoidance of doubt, if a gas acceptance notice is rejected by the **registry**, the **responsible retailer** must still comply with rule 69.

72. What gas transfer notice must contain

- **72.1** A gas transfer notice must state
 - 72.1.1 The ICP identifier; and
 - 72.1.2 the switch date: and
 - **72.1.3** An annualised consumption (in gigajoules) estimate for the **ICP**; and
 - **72.1.4** The **meter** location code; and
 - **72.1.5** The date of the last **actual reading** recorded for the **ICP**; and
 - **72.1.6** The **meter** identifier; and
 - 72.1.7 The meter pressure; and
 - **72.1.8** For each register for which information is being conveyed
 - (a) The **register multiplier**; and
 - (b) The number of dials on the register; and
 - (c) The **switch reading** for the register, which must contain the same number of digits as the number of dials on the register; and

- (d) Whether the **register reading** is an **actual reading** or an **estimated reading**; and
- (e) The register content code; and
- **72.1.9** Any additional information that can reasonably be expected to affect the accuracy of the **switch** and subsequent consumer billing and allocation processes.
- 72.2 Subject to rules 72.3 and 72.4, if the gas switching notice included a requested **switch date** that complied with rule 67.3 or 67.3A, the **responsible retailer** must use the requested **switch date** as the **switch date** and provide **switch readings** applicable to that date.
- 72.3 If the **responsible retailer** has, at the time the gas switching notice was given to the **responsible retailer** by the **registry**, billed a consumer for the **ICP** up to a date after the requested **switch date** then the **responsible retailer** must use
 - **72.3.1** The day after the billed-to-date as the **switch date** and the billed readings as the **switch readings** if the billed-to-date is less than 23 **business days** after the gas switching notice was received; or
 - **72.3.2** A **switch date** no later than 23 **business days** after the gas switching notice was received if the billed-to-date is 23 or more **business days** after the gas switching notice was received.
- **72.4** For a **standard switch**, if rule 72.3 does not apply and the requested **switch date** in the gas switching notice is less than 7 **business days** from the date the gas switching notice was received by the **registry**, the **responsible retailer** may, at its discretion, use
 - **72.4.1** The requested **switch date**; or
 - **72.4.2** A **switch date** 7 **business days** from the date the gas switching notice was received by the **registry**.
- 72.5 If a gas transfer notice relates to a gas switching notice that did not include a requested **switch date** the **switch date** must be no later than 23 **business days** after the gas switching notice was received by the **responsible retailer**.
- 73. Registry validation of gas transfer notice
 - 73.1 As soon as possible after having received the gas transfer notice, the registry must
 - **73.1.1** Validate the information in the gas transfer notice by confirming
 - (a) That any codes used in the notice are available codes; and

- (b) That the number of digits provided for each **register reading** is equal to the number of dials specified for the relevant register; and
- **73.1.2** Based on the validation result, accept or reject the gas transfer notice and notify the **responsible retailer** accordingly.
- **73.2** Within 1 **business day** of having accepted the gas transfer notice, the **registry** must
 - **73.2.1** Show the **new retailer** as the **responsible retailer** for the **ICP**, effective on and from the **switch date**; and
 - **73.2.2** Give the gas transfer notice to the **responsible retailer**; and
 - 73.2.3 Give a notice to the former responsible retailer, the responsible retailer, the distributor, and the meter owner, confirming the identity of the responsible retailer and the switch date.

74. Accuracy of switch readings

- 74.1 In the gas transfer notice, the responsible retailer must provide switch readings (whether actual readings or estimated readings) that are as accurate as feasible for the particular method used to collect or derive the readings.
- 74.2 In order to facilitate the accuracy of switch readings for move switches
 - 74.2.1 The responsible retailer must continue to take actual readings from the metering equipment for all ICPs where the ICP status is ACTIVE-CONTRACTED or ACTIVE-VACANT; and
 - **74.2.2** All relevant **actual readings** must be included in the **responsible retailer's** processes to determine the (actual or estimated) **switch readings** for the gas transfer notice.
- 74.3 If an ICP is switched with an ICP status of INACTIVE-TRANSITIONAL and the responsible retailer uses estimated readings for the switch readings, the responsible retailer will comply with rule 74.1 if the responsible retailer
 - 74.3.1 Continued to collect actual readings from the metering equipment (in accordance with the responsible retailer's normal reading schedule) until the physical disconnection of the ICP's consumer installation; and
 - **74.3.2** Used those **actual readings** in the derivation of the **estimated readings** for the **ICP**.
- 74.4 If the metering equipment for any ICP resets to zero after each actual reading, the gas transfer notice may specify that the switch reading is zero.

74.5 If the consumer installation has its volume of gas consumption determined by the difference between register readings at other consumer installations or gas gates, the gas transfer notice must specify that the switch reading is zero.

74A Ability to withdraw

Subject to rule 34 and provided a condition of withdrawal in rule 75.1 is met, a retailer is able to request that a **switch** is withdrawn by the giving of a gas switching notice or reversal of a **switch** by giving a gas switching withdrawal notice at any time as permitted by rule 75.3.

75. Withdrawal of switching

- **75.1** A **switch** may be withdrawn if
 - **75.1.1** There has been an error in the **switch** process such that the **switch** is not giving effect to, or has not given effect to, the agreement with the consumer; or
 - **75.1.2** The consumer, exercising a contractual or statutory right, has requested the **switch** to be withdrawn.
- **75.2** A switching withdrawal must be initiated by the giving of a gas switching withdrawal notice to the **registry** by
 - 75.2.1 In the case of a **switch** that is incomplete (where a **new retailer** has given a gas switching notice to the **registry** but has not received a gas transfer notice), either the **responsible retailer** or the **new retailer**; or
 - **75.2.2** In the case where a **switch** has been completed, the **responsible retailer** or the former **responsible retailer**.
- **75.3** A gas switching withdrawal notice may only be given in the period between
 - **75.3.1** The date that the gas switching notice is sent to the **registry** by the **new retailer**; and
 - **75.3.2** The date that a new gas switching notice is received by the same **retailer** who is now the **responsible retailer** for that **ICP**.
- **75.4** Subject to rule 34, there is no limit on the number of gas switching withdrawal notices a **retailer** may give to the **registry** under rule 74A for a gas switching notice provided:
 - **75.4.1** Each gas switching withdrawal notice complies with the other requirements of this rule 75; and
 - **75.4.2** The **retailer** confirms prior to the giving of each gas switching withdrawal notice that a condition in rule 75.1 is satisfied; and
 - **75.4.3** The **responsible retailer** complies with rules 69.2 and 72.2 for each gas switching notice.

76. What gas switching withdrawal notice must contain

The gas switching withdrawal notice must state -

- 76.1 The ICP identifier; and
- **76.2** The reason code for the switching withdrawal.

77. Registry validation of gas switching withdrawal notice

- 77.1 As soon as possible after having received the gas switching withdrawal notice, the **registry** must
 - **77.1.1** Validate the information in the gas switching withdrawal notice by confirming
 - (a) That any codes used in the notice are available codes;and
 - (b) That the notice has been given by a **retailer** authorised to give the notice under rule 75.2; and
 - 77.1.2 Based on the validation result, accept or reject the gas switching withdrawal notice by giving notice to the **retailer** that gave the gas switching withdrawal notice that it has been accepted or rejected.
- 77.2 Within 1 business day of having accepted the gas switching withdrawal notice, the **registry** must give the gas switching withdrawal notice to the other **retailer** involved in the **switch** as set out in rule 75.2.

78. Retailer response to a gas switching withdrawal notice

- **78.1** Within 5 **business days** after receiving a gas switching withdrawal notice under rule 77.2, the recipient **retailer** must give the **registry** a gas switching withdrawal response notice.
- **78.2** Each gas switching withdrawal response notice must state whether or not the gas switching withdrawal notice is accepted or rejected. A **retailer** must accept a gas switching withdrawal notice if
 - **78.2.1** There has been an error in the **switch** process such that the **switch** is not giving effect to, or has not given effect to, the agreement with the consumer; or
 - **78.2.2** The consumer has exercised a contractual or statutory right to have the **switch** withdrawn.
- **78.2A** The **retailer** giving a gas switching withdrawal response notice must confirm prior to the giving of each gas switching withdrawal response notice whether a condition in rule 78.2 is satisfied.
- **78.3** If the gas switching withdrawal response notice accepts the gas switching withdrawal notice, then
 - **78.3.1** Within 1 **business day** of having received the gas switching withdrawal response notice, the **registry** must –

- (a) Give the gas switching withdrawal response notice to the other **retailer** involved in the **switch** as set out in rule 75.2; and
- (b) If there has been a change in **responsible retailer** as a result of the acceptance of the gas switching withdrawal, give notice to both **retailers** involved in the switching withdrawal, the **distributor**, and the **meter owner** of the change in **responsible retailer**; and
- 78.3.2 In the case where rule 75.2.1 applies, the uncompleted switch is withdrawn, meaning the switch is terminated prior to completion and does not result in a change of responsible retailer for the ICP; and
- 78.3.3 In the case where rule 75.2.2 applies, the completed **switch** is reversed and there is a change in **responsible retailer** for the **ICP**, to the **retailer** who was the former **responsible retailer**.
- **78.4** If the gas switching withdrawal response notice rejects the gas switching withdrawal notice, then
 - **78.4.1** Within 1 **business day** of having received the gas switching withdrawal response notice, the **registry** must give the gas switching withdrawal response notice to the other **retailer** involved in the **switch** as set out in rule 75.2; and
 - **78.4.2** That particular gas switching withdrawal process is at an end.

79. Renegotiation of switch readings

- 79.1 This rule applies if a **responsible retailer** disputes the accuracy of a **switch reading** provided by the former **responsible retailer** in a gas transfer notice.
- 79.2 The responsible retailer may request an adjustment to a switch reading by giving a switch reading renegotiation request notice to the registry.
- **79.3** For a particular **ICP**, a **switch reading** renegotiation request notice may only be given in relation to
 - 79.3.1 The most recent switch; and
 - 79.3.2 One switch reading.
- **79.4** The **switch reading** renegotiation request notice must state
 - **79.4.1** The **ICP identifier**; and
 - 79.4.2 The switch date; and
 - 79.4.3 The meter identifier; and
 - **79.4.4** The content code for the **switch reading** concerned; and

- **79.4.5** The proposed replacement **switch reading**; and
- **79.4.6** The basis on which the proposed replacement **switch reading** has been determined.

80. Registry validation of switch reading renegotiation request

- 80.1 As soon as possible after having received the **switch reading** renegotiation request notice, the **registry** must
 - **80.1.1** Validate the information in the **switch reading** renegotiation request notice by confirming that the request has been given by the **responsible retailer** as authorised by rule 79.1; and
 - **80.1.2** On the basis of that validation, accept or reject the request and notify the **responsible retailer** accordingly.
- Within 1 business day of having accepted the switch reading renegotiation request notice, the registry must give the switch reading renegotiation request notice to the former responsible retailer as referred to in rule 79.1.

81. Retailer response to switch reading renegotiation request

- Within 5 business days after receiving the switch reading renegotiation request notice, the recipient retailer must give to the registry a switch reading renegotiation response notice stating whether or not the switch reading renegotiation request is accepted or rejected.
- Within 1 business day after receiving the switch reading renegotiation response notice, the registry must give the switch reading renegotiation response notice to the responsible retailer.
- 81.3 If the **switch reading** renegotiation request notice is rejected by the recipient **retailer**, the two **retailers** concerned must endeavour to resolve the matter by other negotiation.

82. Bypass

- **82.1** A bypass occurs when the **distributor** providing the connection service to a **consumer installation** is replaced.
- The **registry participants** directly involved in effecting any bypass must process the bypass as either the creation of a new **ICP** or the recommissioning of an **ICP**, in accordance with these **rules**.
- 82.3 Not less than 10 business days before a retailer intends giving effect to a bypass, the retailer must give notice to the responsible retailer and the responsible distributor that there is going to be a bypass in relation to the consumer installation concerned.

Reports from the registry

83. Reports from the registry

The **registry operator** must provide or **publish**, the following reports –

- **83.1** The general reports under rule 84; and
- 83.2 The retailer report under rule 85; and
- 83.3 The distributor report under rule 86; and
- 83.4 The meter owner report under rule 87; and
- Any other report as may be agreed from time to time between the registry operator and the industry body.

84. General reports

- 84.1 By 0900 hours on the 6th business day of each month, the registry operator must publish a report which states
 - **84.1.1** The number of **ICPs** (categorised by each **ICP** status and **distributor**) contained on the **registry** as at the last day of the previous month; and
 - **84.1.2** The number of valid gas switching notices received by the **registry operator** during the previous month.
- 84.2 By 1600 hours on the 15th business day of each month, the registry operator must publish a report on each registry participant's compliance with the timeframes specified in these rules during the previous month.
- 84.3 The content and format of the report referred to in rule 84.2 must be specified by the **industry body** after consultation with **registry participants** and the **registry operator**.

85. Retailer report

- 85.1 By 0900 hours on the first **business day** of each month, the **registry operator** must give each **retailer** a report that shows
 - **85.1.1** All the **ICPs** for which that **retailer** was identified in the **registry** as **responsible retailer** during the previous month; and
 - **85.1.2** For each of those **ICPs**, and for each period that the **retailer** was the **responsible retailer** during that month, the values and effective dates of all **ICP parameters** in Part B of the Schedule.

86. Distributor report

- 86.1 By 0900 hours on the 1st business day of each month, the registry operator must give each distributor a report that shows
 - 86.1.1 All the ICPs for which that distributor was identified in the registry as responsible distributor during the previous month; and
 - **86.1.2** For each of those **ICPs**, the values and effective dates of all **ICP parameters** in Part A of the Schedule.

87. Meter owner report

- 87.1 By 0900 hours on the 1st business day of each month, the registry operator must give each meter owner a report that shows
 - 87.1.1 All the ICPs for which that meter owner was identified in the registry as responsible meter owner during the previous month; and
 - **87.1.2** For each of those **ICPs**, the values and effective dates of all **ICP parameters** listed in Part C of the Schedule.

Schedule

Part A

ICP parameters maintained by Distributors

ICP Parameter	Rules governing values assigned
ICP Identifier	The unique 15-character identifier assigned to the ICP by the distributor .
ICP creation date	The date that the distributor deems the ICP to be created, which must be not later than the date that the gas service pipe to the ICP's consumer installation is first livened. It is the earliest date for any event relating to the ICP in the registry .
Responsible Distributor	The code of the responsible distributor and creator of the ICP . Distributor codes are determined and published by the industry body from time to time.
Network Pressure	The value of the nominal operating pressure, expressed numerically in kilopascals, of the distribution system or transmission system to which the ICP's consumer installation is connected.
ICP Altitude	The altitude, expressed in metres above mean sea level, of the meter measuring gas consumption for the ICP's consumer installation , and for use in any required (non-dynamic) correction of the metered gas volume to standard volume.
Gas gate	The code of the gas gate from which the distributor deems gas is delivered to the ICP's consumer installation . Gas gate codes are determined and published by the industry body from time to time.
ICP Type	The code representing the ICP type. ICP types and ICP type codes are determined and published by the industry body from time to time.
ICP Status	The code representing the ICP status. ICP status is maintained by the responsible distributor under rule 59. At ICP creation and ICP readying, the value is assigned by the registry under rule 53.3.
Connection status	The code representing the connection status . Connection status is maintained by the responsible distributor under rule 60 and in accordance with the requirements published by the industry body under rule 60.2.
Load Shedding Category	The code representing the load shedding category that identifies the position of the ICP's consumer installation in the hierarchy for emergency curtailment of gas . Load shedding categories and codes are determined and published by the industry body from time to time and are consistent with the curtailment bands under Schedule 2 of the Gas Governance (Critical Contingency Management) Regulations 2008.
Maximum	The maximum quantity of gas, in cubic metres, that the gas-

Hourly Quantity (MHQ)	consuming equipment at the consumer installation is capable of drawing per hour. The value is distinct from the capacity of the gas service pipe or metering equipment serving the consumer installation . Mandatory only where MHQ is used to determine the distributor's network charges. May be conveyed by means of a 'disclosure on application' code in accordance with rule 50.
Expected Retailer	The code of the retailer that the distributor expects to be the first responsible retailer for the ICP .
Network Price Category	The code of the network price category to which the ICP belongs, as determined and published by the distributor . The charges associated with the code may be conveyed by means of a 'disclosure on application' code in accordance with rule 50.
Loss factor Code	The code that identifies the loss factor applicable to the ICP's consumer installation.
Network Price Details	A free-text parameter to allow the distributor to provide other information relevant to the network pricing of the ICP's consumer installation .
Physical Address	The physical address assigned by the distributor to the ICP's consumer installation , so that the ICP can be unambiguously identified with the consumer installation , in the registry .

With the exception of the **ICP identifier** and **ICP** creation date parameters, each of the parameters in Part A of the Schedule has an associated effective date, being the date from which the current value of the **ICP parameter** became applicable.

Part B

ICP parameters maintained by Retailers

ICP Parameter	Rules governing values assigned
Responsible Retailer	The code of the retailer with current responsibility for the ICP . Retailer codes are determined and published by the industry body from time to time.
ICP status	The code representing the ICP status. ICP status is maintained by the responsible retailer under rule 59.
Connection status	The code representing the connection status . Connection status is maintained by the responsible retailer in accordance with the requirements published by the industry body under rule 60.2.
Allocation Group	The code represents the allocation group to which the ICP belongs, as published by the industry body from time to time.
Profile	The code that identifies the profile assigned to the ICP . Profile codes are determined and published by the industry body from time to time.
Responsible Meter owner	The code, of the responsible meter owner. Responsible meter owner is assigned according to the authority of a service agreement between the responsible retailer and the meter owner providing the meter measuring consumption for the ICP. Meter owner codes are determined and published by the industry body from time to time.

Each of the parameters in Part B of the Schedule has an associated effective date, being the date from which the current value of the **ICP parameter** became applicable.

Part C

ICP parameters maintained by Meter Owners

ICP Parameter	Rules governing values assigned
Meter Identifier	The serial number or other unique identifier of the meter that measures volume consumption for the ICP's consumer installation , as assigned by the meter owner . However, if the consumption information is being measured by difference, the meter identifier value must be "DIFFERENCE".
Meter Location Code	The code, as defined in a published schedule of meter location codes by the meter owner , that advises the location of the meter used to record consumption at the consumer installation .
Standard Meter	A 'Y'es or 'N'o value to indicate the use or not of a standard meter (being one that is not a prepay meter) for measurement of consumption volume for the ICP's consumer installation .
Prepay Meter	A 'Y'es or 'N'o value to indicate the use or not of a prepay meter for measurement of consumption volume for the ICP's consumer installation .
Logger Owner	The code of the owner of any datalogger included in the metering equipment measuring consumption volume for the ICP's consumer installation metering - whether or not the datalogger is in use at the time. Logger owner codes are determined and published by the industry body from time to time.
Corrector Owner	The code of the owner of any corrector included in the metering equipment measuring consumption volume for the ICP's consumer installation metering - whether or not the corrector is in use at the time. Corrector owner codes are determined and published by the industry body from time to time.
Telemetry Owner	The code of the owner of any telemetry included in the metering equipment measuring consumption volume for the ICP's consumer installation metering - whether or not the telemetry is in use at the time. Telemetry owner codes are determined and published by the industry body from time to time.
Metering Price Category	The code of the metering price category that identifies the charges applicable to the full set of metering equipment currently used to measure and convey the consumption volume information for the ICP's consumer installation . The codes are as defined and made available by the meter owner . May be conveyed by means of a 'disclosure on application' code in accordance with Rule 50.

In the case of the 'Y'es and 'N'o values for the 'standard **meter**' and 'prepay **meter**' parameters, there may not be more than one 'Y' value between the two parameters, but there may be two 'N' values to signify that the c**onsumer installation** is unmetered.

Each of the parameters in Part C of the Schedule has an associated effective date, being the date from which the current value of the **ICP parameter** became applicable.