

31 March 2006

Paul Mitchell Senior Advisor - Retail & Distribution Gas Industry Company Limited P O Box 10-646 WELLINGTON

Dear Paul

Cost Benefit Analysis of Options for Switching Arrangements

Contact agrees with the methodology applied by CRA International.

It is noted they have had to rely on limited information provided by participants, nevertheless where necessary they appear to have made reasonable assumptions and comparisons with the electricity industry to validate their assumptions

Paragraph 2.3 implies that work has commenced on enhancing the switching arrangements section in the Reconciliation Code, however Contact understands the only work on enhancing the Reconciliation Code is in relation to the allocation and reconciliation arrangements as a possible short term interim option to address a range of issues ahead of a longer term regulated solution.

Yours sincerely

Rod Crone

Manager Networks & Reconciliation