

Transitional Exemptions Submission

Submission from: Energy Direct NZ Ltd – Deborah Anderson.....

Question	Comment
<p>Q1: <i>Do submitters have any comments on the transitional exemption applications regarding retailer switch notice response timeframes from gas retailers?</i></p>	<p>We are in full support of the response times to either gas switching withdrawal or switch reading renegotiation notices being extended from two, to up to five business days.</p>
<p>Q2: <i>Do submitters have any comments on the transitional exemption application regarding distributor ICP parameter entry timeframes from Powerco?</i></p>	<p>As per rule 51.3, we don't believe that two business days for the initial ICP population on the registry is unreasonable. If other Distributors are able to meet this timeframe, we are unable to see the need for an exemption to be made.</p> <p>However if the decision is made to grant an exemption we feel that the ten business days requested is excessive and would have a delaying flow-on effect through the registry. Retailers (and ultimately Consumers) would be delayed from picking up the ICP and processing the new connection.</p> <p>We would support a review of rule 51.3 post Go-Live if the majority of Distributors are having difficulties meeting their obligations with the existing timeframe.</p>