

Extending the Electricity Price Review’s Final Recommendations to the Gas Market – An Assessment

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Question		Answer
Q1	Do you support the role of the CAC being extended to Gas markets for the benefit of residential and small business Gas consumers? If so, when should it occur? What measures should GIC be taking to better engage with of residential and small business Gas consumers?	<p>A1 - Intellihub agrees with the GIC in its support in principle of the extension of the CAC’s remit to Gas consumers. Especially in light of electricity and gas being sold to both residential and small business owners and therefore the consumer expecting to receive the same level of advocacy for electricity and gas.</p> <p>A date should be set for an industry workshop. Once the GIC has determined the next steps to implement any relevant EPR recommendations.</p> <p>A2 – The GIC should discuss how the EA is looking to do this to see if this can be extended to Gas customers especially in the residential and small commercial space.</p>
Q2	Do you support the extension of the energy hardship initiatives in B1- B6 and B8 to include Gas (please address each separately)? Do you support the extension of the electricity market arrangements on PPDs to Gas?	<p>B1 – Intellihub agrees with the GIC that they should support a cross sector hardship group.</p> <p>B2 – Agree the GIC should work with MBIE on the definition of hardship for gas.</p> <p>B3 – Agree the GIC should support this and look to work with the appropriate Government agency as needed.</p> <p>B4 - Agree the GIC should support this and look to work with the appropriate Government agency as needed.</p> <p>B5 - Agree the GIC should support this and look to work with the appropriate Government agency as needed.</p> <p>B6 – Agree the GIC should work with the EA on the implementation of their new customer care guidelines for MD and VC consumers.</p> <p>B7 – This is a discussion for the GIC to have with the relevant retailers.</p> <p>B8 – Agree with the GIC on working with the Hardship Group to potential solutions to this recommendation.</p>
Q3	Do you support the extension of PowerSwitch to include LPG (reticulation and bottles)? Do you support GIC’s views on the initiatives in C1–C6 (please address each separately)?	<p>C1 – Agree with the GIC and support the merging of the Electricity Authority & Consumer NZ websites.</p> <p>C2 – Agree the GIC should support improving Gas consumer awareness of the Powerswitch &</p>

		<p>Utilities Dispute services, especially as retailers will do this anyway.</p> <p>C3 – Agree the GIC should work with the EA on the development of these new guidelines and assess how this then extends to the gas market.</p> <p>C4 – We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO.</p> <p>C5 - We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO.</p> <p>C6 - Agree the GIC should liaise with the EA on how they are looking to address this and assess how this could extend to the gas market.</p>
Q4	Do you support GIC's views in respect of the initiatives in D1 to D4 (please address each separately)?	<p>D1 – Agree with the GIC and the work they are already doing in this space.</p> <p>D2 - We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO. Although we feel they should continue to monitor so this is not a concern in the future.</p> <p>D3 - We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO. Although we feel they should continue to monitor so this is not a concern in the future.</p> <p>D4 - We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO. Although we feel they should continue to monitor so this is not a concern in the future.</p>
Q5	Do you support GIC's initial view to not extend the initiatives in E1-E4 to 29 include Gas (please address each separately)?	<p>E1 - We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO. Although we feel they should continue to monitor so this is not a concern in the future.</p> <p>E2 - We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO. Although we feel they should continue to monitor so this is not a concern in the future.</p> <p>E3 – We feel the GIC should discuss this with other market participants as this could impact us as a MEO, therefore feel this should be monitored so this is not a concern in the future.</p> <p>E4 – We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO at this time.</p>

		Although we feel they should continue to monitor so this is not a concern in the future.
Q6	Do you support GIC's initial view to not extend the initiatives in F1-F4 to include Gas (please address each separately)?	<p>F1 – Agree with the GIC's recommendation at this time but should continue to monitor so this is not a concern in the future.</p> <p>F2 - We feel the GIC should discuss this with other market participants as this doesn't directly impact us as an MEO.</p> <p>F3 - Agree the GIC should liaise with the EA on how they are looking to address this and should discuss this with market participants.</p> <p>F4 - Agree with the GIC's statement.</p>
Q7	Do you support the extension of the initiatives in G1-G4 to include Gas (please address each separately)?	<p>G1 - Agree the GIC should work with MBIE on the appropriate Gas market involvement.</p> <p>G2 - Agree the GIC should liaise with the EA on the appropriate Gas market involvement.</p> <p>G3 - Agree the GIC should work with MBIE on the appropriate Gas market involvement.</p> <p>G4 - Agree the GIC should work with MBIE on the appropriate Gas market involvement.</p>