

Gas Allocation Agent

Monthly Report | February 2021

The key activities were performed by the Gas Allocation Agent (GAA) in accordance with the specific requirements in the Allocation Agent Service Provider Agreement (the 'SPA')

Key Events

- A scheduled disaster recovery (DR) test was postponed due to a suspected failure of a piece of hardware in one of our data centres. The DR test will be conducted when the failed equipment is replaced.

1.1. Overview

Stage	Month - Published	Total UFG (GJ)	Previous UFG (GJ)	Change
Initial	Jan-21	5,736	102	98%
Interim	Oct-20	8,683	56,588	-552%
Final	Jan-20	26,356	11,988	55%

¹Allocation stage, consumption month and date of publication, total UFG is UFG for all allocated gas gates in gigajoules (GJ). Previous UFG is the total UFG from the most recent allocation for the relevant consumption month (Note: for the initial allocation, the Previous UFG will be the Total UFG from the initial allocation for the month preceding the month being allocated).

2. Initial Allocation Results

2.1. Gas Gates where UFG is +/- 2000 GJ

Gas Gate	UFG (GJ)	Gas Gate	UFG (GJ)
TWA35610	-4,855	WTK33901	6,314

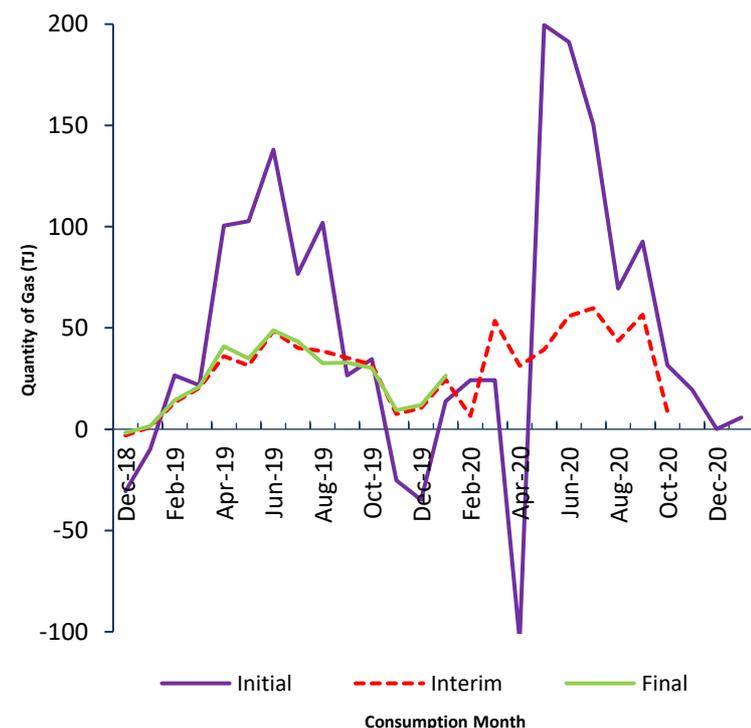
2.2. Large UFG Gas Gates Changes

Gas gates where UFG has changed by +/- 2000 GJ or more since the previous consumption month

Gas Gate	Dec-20 Initial UFG (GJ)	Jan-21 Initial UFG (GJ)	Difference (GJ)
GMM08001	383	-1,752	-2,135
HST05203	-379	1,841	2,219
PLN24201	2,158	-2	-2,160
TUK06502	311	-4,855	-5,166
TWA35610	-4,820	-679	4,141
WTA16501	470	6,314	5,844
WTK33901	5,123	-351	-5,473

3. Allocation Results

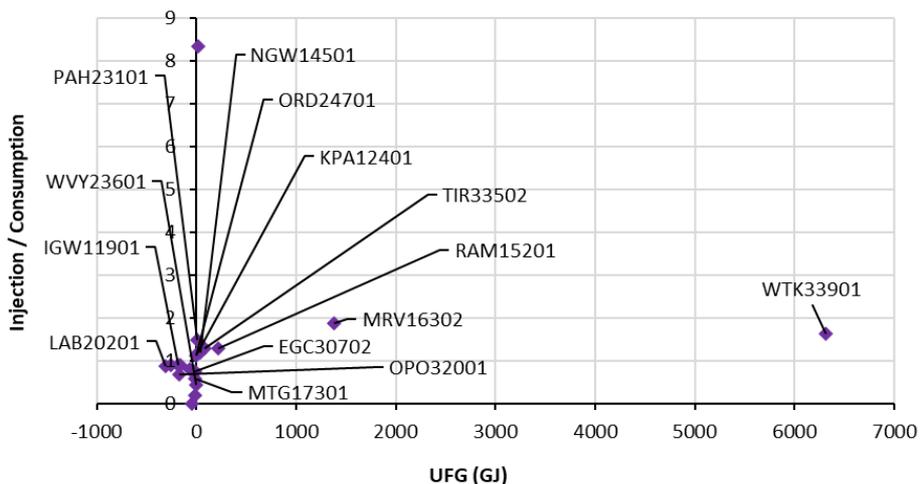
3.1. Total UFG by Allocation Stage | 24 Months



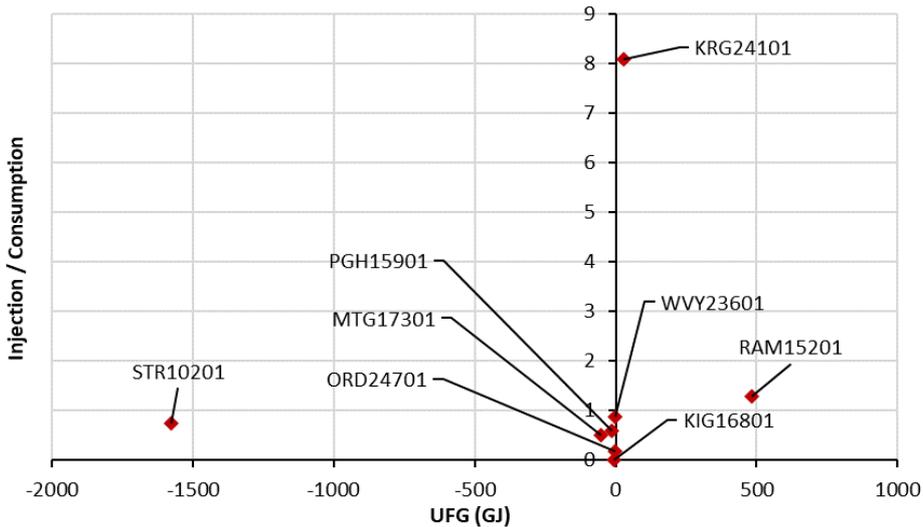
3.2. Injection/Consumption²

All gas gates with an injection / consumption ratio over 1.1 or less than 0.9 (1d.p)

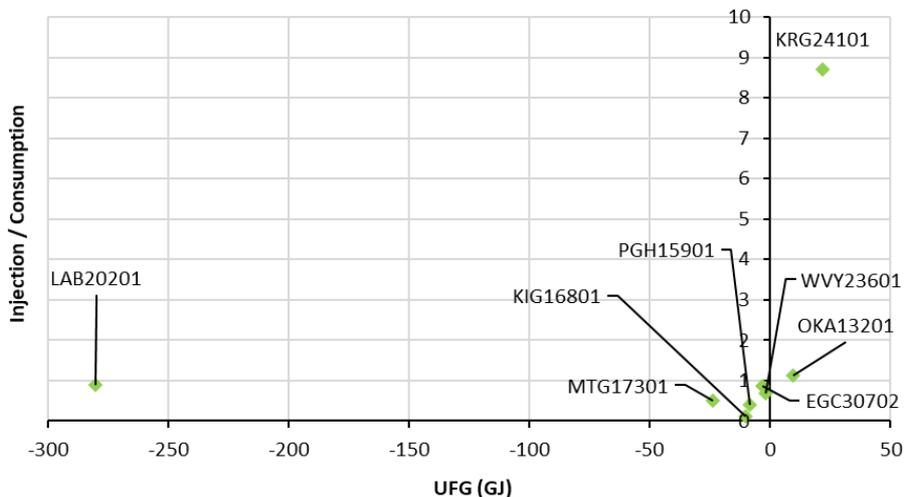
January 2021 Initial Allocation



October 2020 Interim Allocation



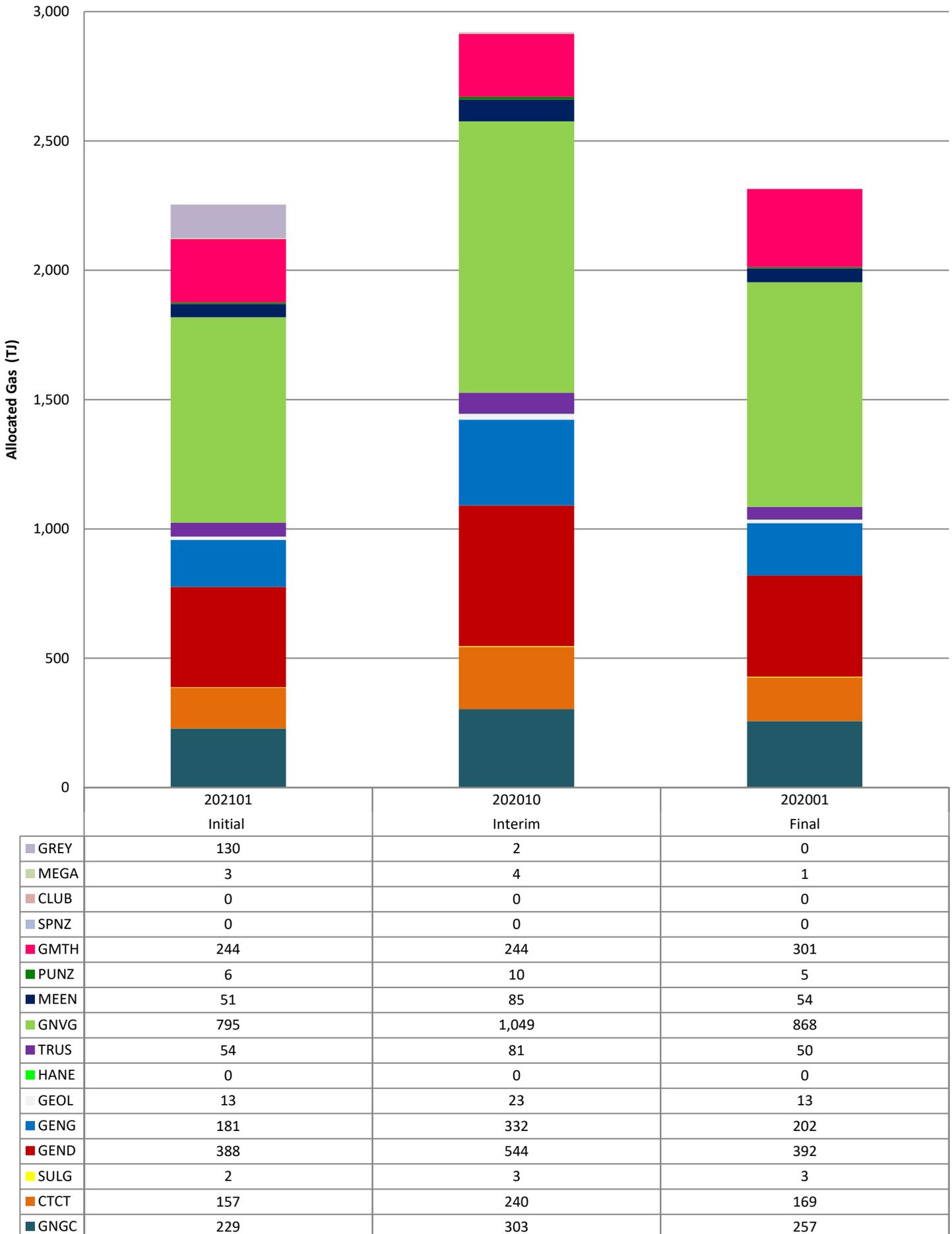
January 2020 Final Allocation



²The Injection / Consumption graphs note any gas gates where injection submissions are significantly higher, or lower, than consumption, as well as those that have high UFG for the allocation month.

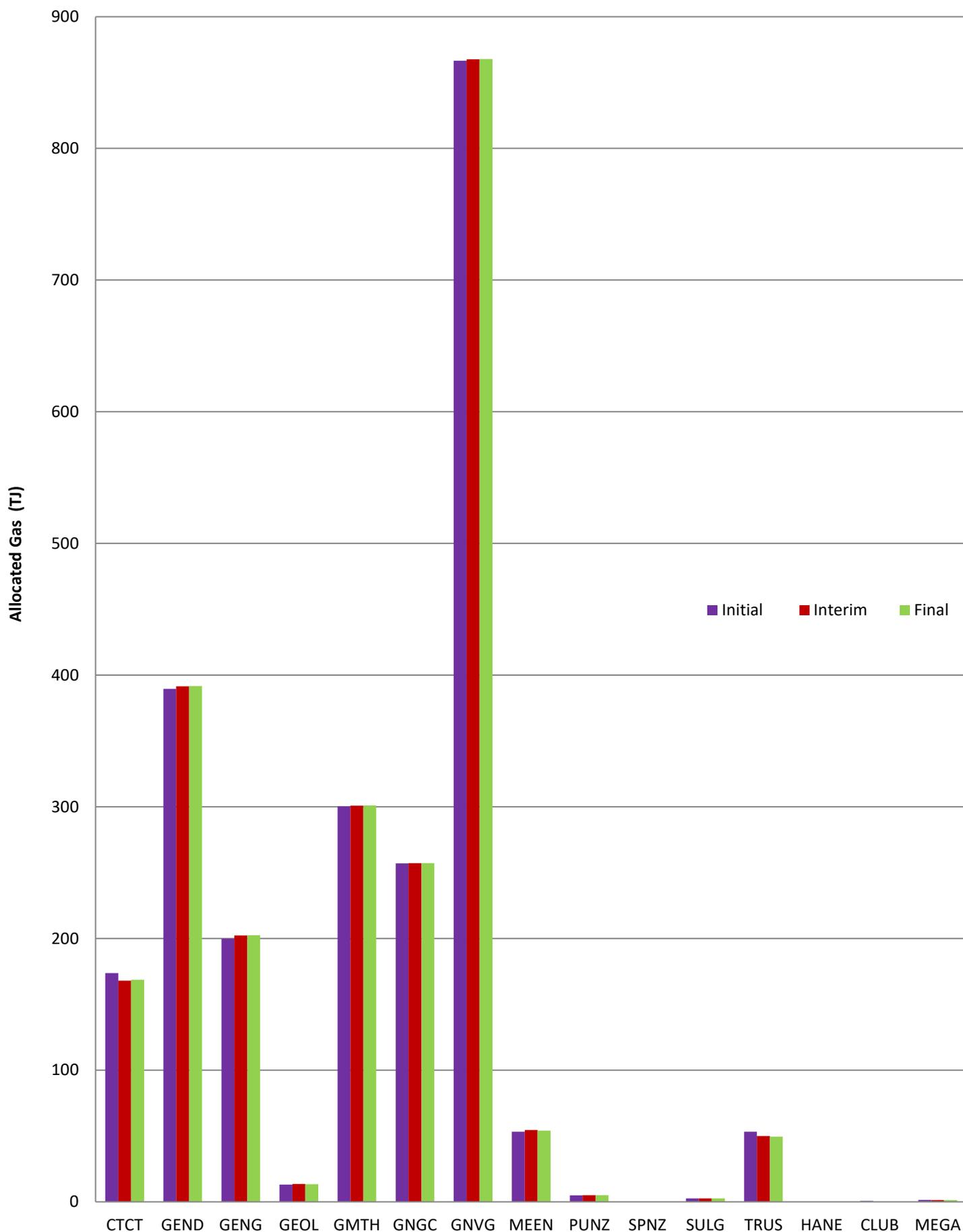
4. Allocation Aggregated Results

There were 16 gas retailers who were allocated gas across the **INITIAL**, **INTERIM** and **FINAL** allocations as indicated below.



5. Final Allocation Period

Change in allocated gas by retailer for the JANUARY 2020 allocation period

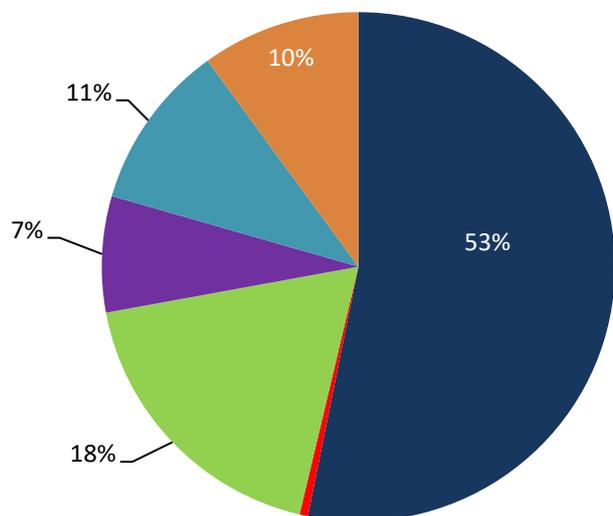


6. Service Provider Performance

6.1. EMS GAA Compliance Performance

Allocation System Performance	Metric	Status
All sampled transactions must have a response time of less than 30 seconds	Average 1.35 seconds [over the internet]	✓
Number of transactions with response time greater than 30 seconds	2 (34.13, 33.1sec)	
99% of all sampled transactions must have a response time of less than 4 seconds	Achieved	✓
95% of all sampled transactions must have a response time of less than 2 seconds	Achieved	✓
The System must upload any one consumption file in less than 30 seconds	Achieved	✓
Average concurrent (simultaneous) sessions across month:	0.01900	✓
Max (non-concurrent) sessions in a single hour	17	✓
Record number and details of service provider breaches	0	✓
Record number and details of retailer breaches	0	✓
System availability (must not be unavailable for >90 mins per month)	100%	✓
System back-up requirements met	Achieved	✓
System DB size	78.22 GB	
System Security Breaches	Nil	✓

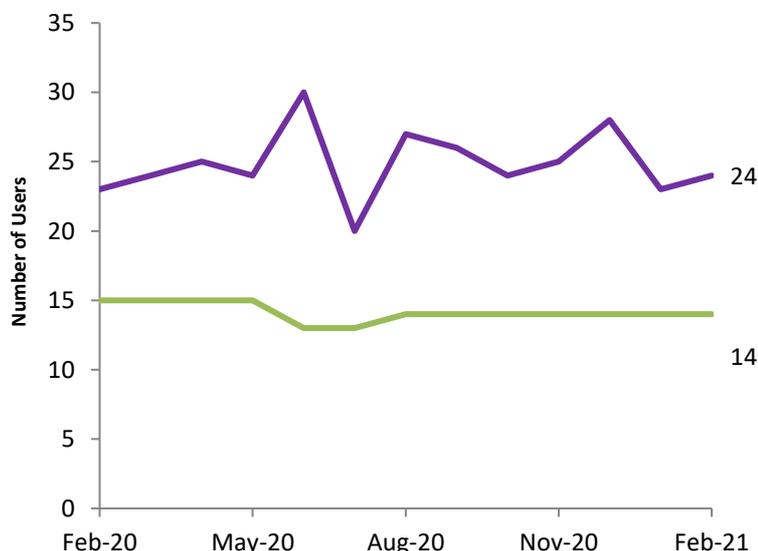
6.2. Browser Access for February 2021



■ Chrome
 ■ Safari
 ■ Internet Explorer
■ Firefox
 ■ Edge
 ■ UC Browser

6.3. Gas Retailers

The graph below indicates the number of active portal users and the number of Gas Retailers in the last 12 months.



— Number of Active Portal Users this month
— Number of Gas Retailers