The key activities were performed by the Gas Allocation Agent (GAA) in accordance with the specific requirements in the Allocation Agent Service Provider Agreement (the 'SPA')

Key Events

- A short, planned outage on the GAA Portal to apply security patches on 13th December 2021.
- The GAA Portal was updated to reflect the new GIC branding.
- A system optimisation was implemented to materially reduce the time taken to produce allocation reports.

1.1. Overview

Stage	Month - Published	Total UFG (GJ)	Previous UFG (GJ)	Change
Initial	Nov-21	-55,017	-82,120	-49%
Interim	Aug-21	75,106	70,541	6%
Final	Nov-20	18,750	17,154	9%

Allocation stage, consumption month and date of publication, total UFG is UFG for all allocated gas gates in gigajoules (GJ), Previous UFG is the total UFG from the most recent allocation for the relevant consumption month (Note: for the initial allocation, the Previous UFG will be the Total UFG from the initial allocation for the month preceding the month being allocated).

2. Initial Allocation Results

2.1. Gas Gates where UFG is +/- 2000 GJ

Gas Gate	UFG (GJ)	Gas Gate	UFG (GJ)
FLD03001	2,397	TWA35610	3,812
GTA03610	6,967	FLD03001	2,397
GTW06910	2,102		

2.2. Large UFG Gas Gates Changes

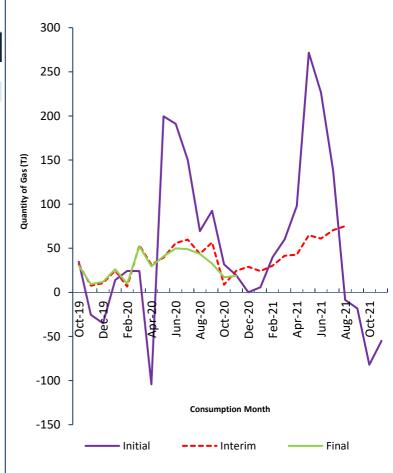
Gas gates where UFG has changed by +/- 2000 GJ or more since the previous consumption month $\,$

Oct-21	Nov-21		
Initial UFG	Initial UFG	i	Difference
(GJ)	(GJ)		(GJ)
3,022		102	-2,920
	Initial UFG (GJ)	Initial UFG Initial UFG	Initial UFG Initial UFG (GJ) (GJ)

FLB15601	-137	2,397	2,534
FLD03001	2,070	0	-2,070
GMM08001	-4,958	6,967	11,924
GTA03610	34,571	-122	-34,693
HST05210	-1,936	68	2,004
RPR30801	1,168	-1,790	-2,958
TUK06502	535	3,812	3,278
TWA35610	4,758	-258	-5,016
WTA16501	-1,112	1,572	2,684

3. Allocation Results

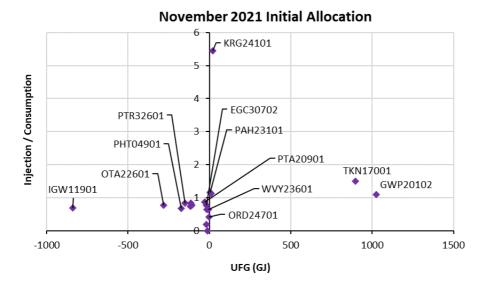
3.1. Total UFG by Allocation Stage | 24 Months

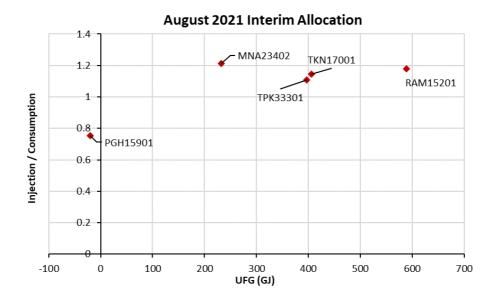




3.2. Injection/Consumption²

All gas gates with an injection / consumption ratio over 1.1 or less than 0.9 (1d.p)





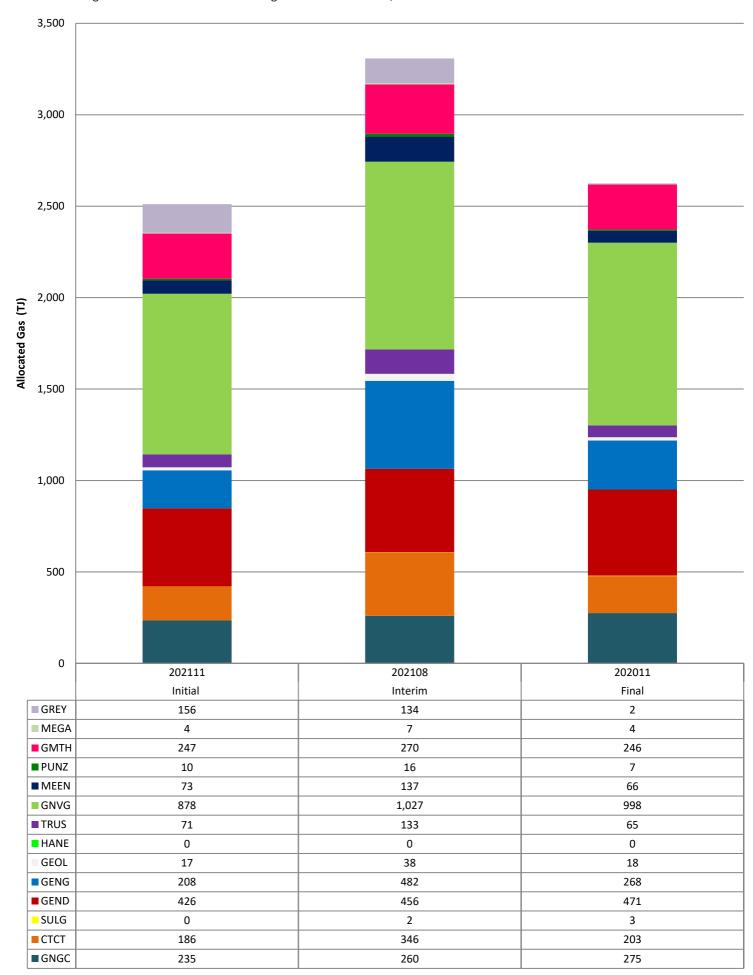


 $^{^2}$ The Injection / Consumption graphs note any gas gates where injection submissions are significantly higher, or lower, than consumption, as well as those that have high UFG for the allocation month.



4. Allocation Aggregated Results

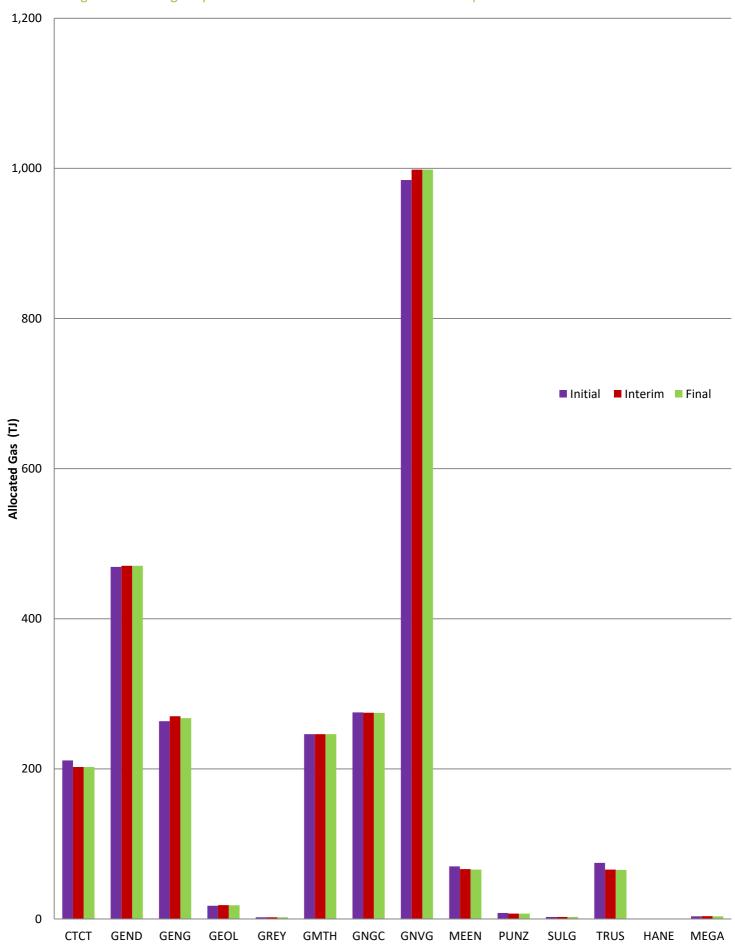
There were 14 gas retailers who were allocated gas across the INITIAL, INTERIM and FINAL allocations as indicated below.





5. Final Allocation Period

Change in allocated gas by retailer for the NOVEMBER 2020 allocation period



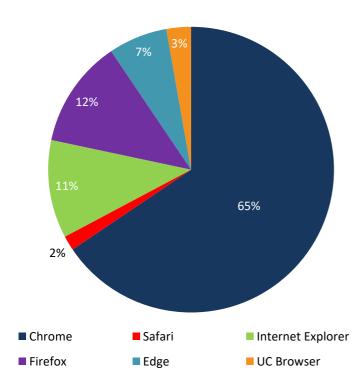


6. Service Provider Performance

6.1. EMS GAA Compliance Performance

Allocation System Performance	Metric	Status
All sampled transactions must have a response time of less than 30 seconds	Average 1.28 seconds [over the internet]	\checkmark
Number of transactions with response time greater than 30 seconds	0	\checkmark
99% of all sampled transactions must have a response time of less than 4 seconds	99.33%	✓
95% of all sampled transactions must have a response time of less than 2 seconds	97.98%	✓
The System must upload any one consumption file in less than 30 seconds	Achieved	✓
Average concurrent (simultaneous) sessions across month:	0.0197	✓
Max (non-concurrent) sessions in a single hour	8	✓
Record number and details of service provider breaches	0	✓
Record number and details of retailer breaches	0	✓
System availability (must not be unavailable for >90 mins per month)	99.997% (after server reboot for security patching)	✓
System back-up requirements met	Achieved	✓
System DB size	81.12 GB	
System Security Breaches	Nil	✓

6.2. Browser Access for DECEMBER 2021



6.3. Gas Retailers

The graph below indicates the number of active portal users and the number of Gas Retailers in the last 12 months.

