

NOTICE OF DETERMINATION OF MARKET ADMINISTRATOR	
Dated:	27 November 2009
Breach notice identifying number:	2009-164 (2009-164A to 2009-164C)
Date of receipt:	23 September 2009
Name of reporting entity:	E-Gas Limited (EGLT)
Name of participant that is alleged to have breached the Rules:	Nova Gas Limited (GNVG)
Name/s of other parties to breach notice:	
Rule/s allegedly breached:	Gas (Switching Arrangements) Rules 2008 Rule 72.1.2
Determination made by market administrator under regulation 18:	<p>In the market administrator's opinion, the alleged breaches do not raise material issues and the market administrator has decided to take no action on the alleged breaches.</p> <p>The market administrator placed particular weight on the following criteria in making its determination:</p> <ul style="list-style-type: none"> • regulation 19(1)(o) – the conduct alleged does not demonstrate a breach of rule 72.1.2 • regulation 19(1)(o) – any issues regarding the invoices in question can appropriately be resolved as a contractual issue between Nova Gas and its customer • regulation 19(1)(o) – as Nova Gas is not subject to the Electricity and Gas Complaints Commission the market administrator can not consider whether to exercise its discretion under Regulation 18(5)(a)