

NOTICE OF DETERMINATION OF MARKET ADMINISTRATOR	
Dated:	13 November 2009
Breach notice identifying number:	2009-169 S-CTCT-09020 and 09023
Date of receipt:	1 October 2009
Name of reporting entity:	Registry Operator
Name of participant that is alleged to have breached the Rules:	Contact Energy (CTCT)
Name/s of other parties to breach notice:	
Rule/s allegedly breached:	Gas (Switching Arrangements) Rules 2008 Rule 69.2
Determination made by market administrator under regulation 18:	<p>In the market administrator's opinion, the alleged breaches do raise material issues. The alleged breaches will therefore be referred to investigation in accordance with regulation 18(3).</p> <p>The market administrator placed particular weight on the following criteria in making its determination:</p> <ul style="list-style-type: none"> • regulation 19(1)(b) – the alleged breaches may have had an impact on the market • regulation 19(1)(d) – appropriate remedial action was not taken sufficiently promptly • regulation 19(1)(f) – the alleged breaches may have resulted in cost and frustration to another participant and the consumer