The key activities were performed by the Gas Allocation Agent (GAA) in accordance with the specific requirements in the Allocation Agent Service Provider Agreement (the 'SPA')

Key Events

 A scheduled portal outage was required for a server, database and OS upgrade on the 30th.
The portal was unavailable for approximately 3 hours.

1.1. Overview

	Month -	Total UFG	Previous	
Stage	Published	(GJ)	UFG (GJ)	Change
Initial	Oct-20	31,671	92,579	-192%
Interim	Jul-20	59,785	55,898	7%
Final	Oct-19	30,264	32,954	-9%

¹Allocation stage, consumption month and date of publication, total UFG is UFG for all allocated gas gates in gigajoules (GJ), Previous UFG is the total UFG from the most recent allocation for the relevant consumption month (Note: for the initial allocation, the Previous UFG will be the Total UFG from the initial allocation for the month preceding the month being allocated).

2. Initial Allocation Results

2.1. Gas Gates where UFG is +/- 2000 GJ

Gas Gate	UFG (GJ)	Gas Gate	UFG (GJ)
BEL24510	3,022	GTA03610	34,571
FLD03001	2,070	STR10201	-2,289
GMM08001	-4,958	TWA35610	4,758

2.2. Large UFG Gas Gates Changes

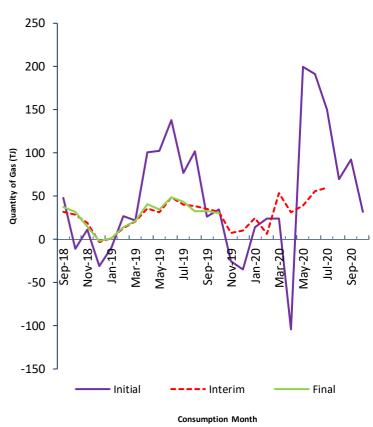
Gas gates where UFG has changed by +/- 2000 GJ or more since the previous consumption month

	Sep-20	Oct-20	
	Initial UFG	Initial UFG	Difference
Gas Gate	(GJ)	(GJ)	(GJ)
ASH34301	20	3,022	3,001
BEL24510	8,777	-127	-8,904
FLD03001	3,230	0	-3,230
GIS07810	-94	-4,958	-4,864

GMM08001	-708	34,571	35,279
GTA03610	31,351	-779	-32,130
GTW06910	3,538	-651	-4,189
GWP20102	3,979	34	-3,945
NPL12101	2,323	-8	-2,331
PLN24201	2,606	2	-2,604
RPR30801	692	-2,289	-2,980
STR10201	-2,016	266	2,282
TUK06502	114	4,758	4,644
TWA35610	16,671	-233	-16,904
WAG21501	2,089	0	-2,089
WTA16501	2,599	402	-2,198
WTK33901	2,939	11	-2,928

3. Allocation Results

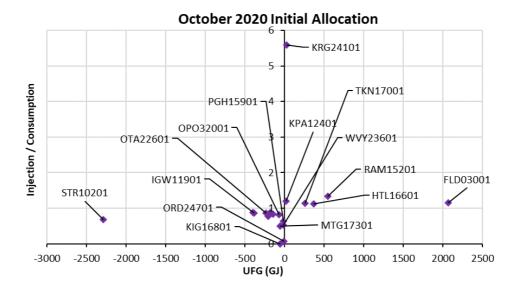
3.1. Total UFG by Allocation Stage | 24 Months



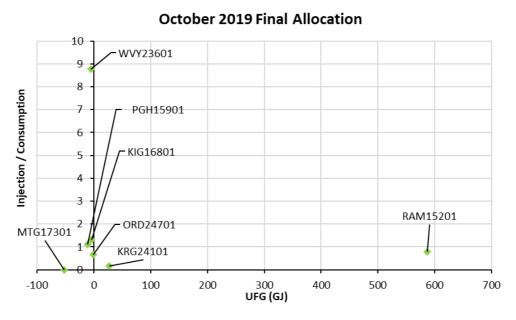


3.2. Injection/Consumption²

All gas gates with an injection / consumption ratio over 1.1 or less than 0.9 (1d.p)



July 2020 Interim Allocation 12 KRG24101 10 Injection / Consumption 8 6 ORD24701 MTG17301 RAM15201 KIG16801 -200 0 200 400 600 800 1000 1200 UFG (GJ)

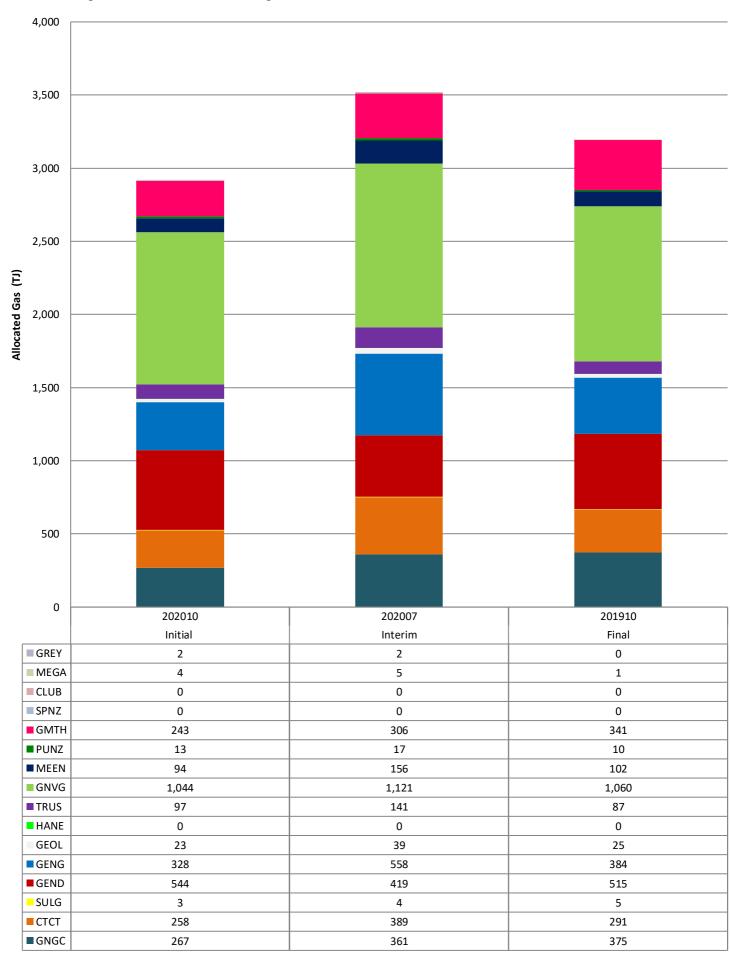


 2 The Injection / Consumption graphs note any gas gates where injection submissions are significantly higher, or lower, than consumption, as well as those that have high UFG for the allocation month.



4. Allocation Aggregated Results

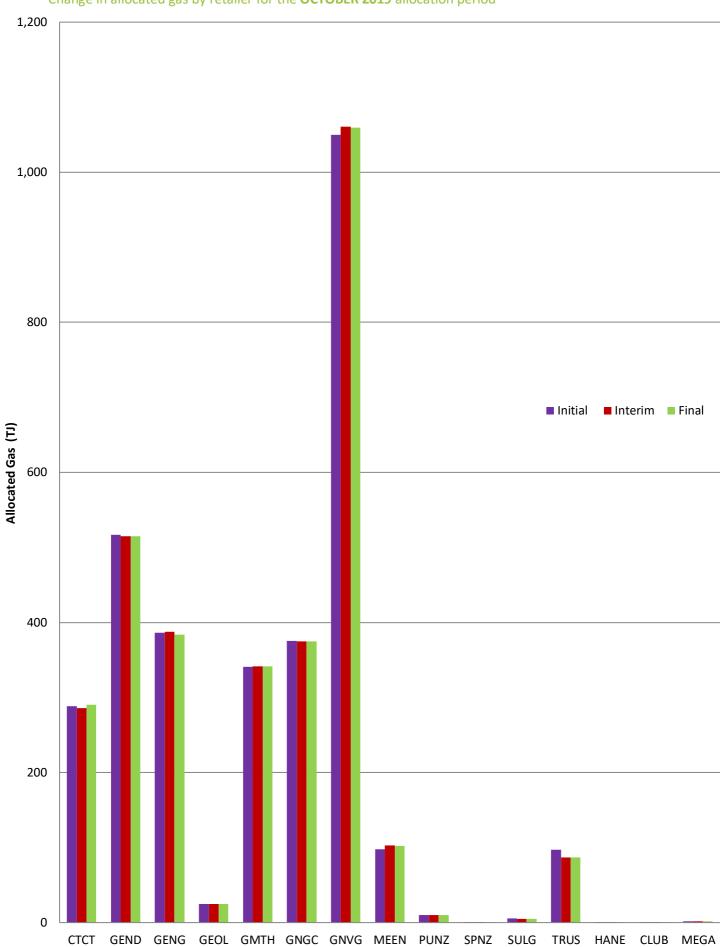
There were 16 gas retailers who were allocated gas across the INITIAL, INTERIM and FINAL allocations as indicated below.





5. Final Allocation Period

Change in allocated gas by retailer for the OCTOBER 2019 allocation period



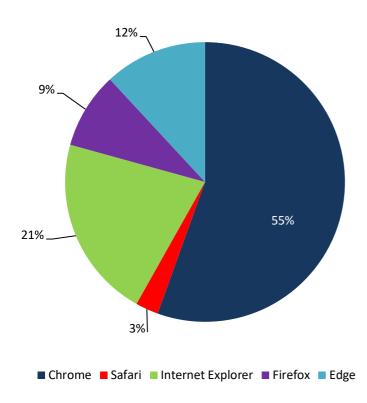


6. Service Provider Performance

6.1. EMS GAA Compliance Performance

Allocation System Performance	Metric	Status
All sampled transactions must have a response time of less than 30 seconds	Average 1.14 seconds [over the internet]	✓
Number of transactions with response time greater than 30 seconds	1 (34.49sec)	
99% of all sampled transactions must have a response time of less than 4 seconds	Achieved	\checkmark
95% of all sampled transactions must have a response time of less than 2 seconds	Achieved	\checkmark
The System must upload any one consumption file in less than 30 seconds	Achieved	✓
Average concurrent (simultaneous) sessions across month:	0.0195	✓
Max (non-concurrent) sessions in a single hour	11	✓
Record number and details of service provider breaches	0	✓
Record number and details of retailer breaches	0	\checkmark
System availability (must not be unavailable for >90 mins per month)	99.989% (5min unavailable due to PGAA database being upgraded from 12c to 19c)	✓
System back-up requirements met	Achieved	✓
System DB size	75.75 GB	
System Security Breaches	Nil	✓

6.2. Browser Access for November 2020



6.3. Gas Retailers

The graph below indicates the number of active portal users and the number of Gas Retailers in the last 12 months.

