

## **Consultation Document**

## Minor Amendments to the Gas (Switching Arrangements) Rules 2008

Date issued: 20 July 2010 Submissions close: 30 August 2010





## About Gas Industry Co.

Gas Industry Co was formed to be the co-regulator under the Gas Act.

As such, its role is to:

 recommend arrangements, including rules and regulations where appropriate, which improve:

the operation of gas markets;

access to infrastructure; and

consumer outcomes;

- administer, oversee compliance with, and review such arrangements; and
- report regularly to the Minister of Energy and Resources on the performance and present state of the New Zealand gas industry, and the achievement of Government's policy objectives for the gas sector.

#### Authorship

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## Submissions close: 27 August 2010

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# **Executive summary**

On the go-live date of 1 March 2009, the registry and switching regime under the Gas (Switching Arrangements) Rules 2008 (the Rules) came fully into effect. The rules governing the switching regime are technically complex and need to provide for a range of circumstances, not all of which may have been anticipated when the Rules were approved. As with many new rules, once there has been time to observe how they operate, refinements are often desirable. It was anticipated that changes would be required to reflect experience and to ensure that the Rules are as effective as possible in achieving their purpose.

This consultation document contains a package of proposed rule changes.

Sections 43L, 43N and 43Q of the Gas Act 1992 (the Act) set out the requirements for making recommendations on rule changes. Section 43N(3) provides that a simplified process will apply if the industry body (Gas Industry Co) is satisfied that 'the effect of the recommendation [for rule changes] is minor and will not adversely affect the interests of any person in a substantial way'. All of the proposals set out in this consultation document are considered by Gas Industry Co to meet this requirement. They are minor and non-controversial, and as such have been dealt with in accordance with section 43N(3) of the Act.

The proposals have come primarily from feedback by participants, Gas Industry Co and the Investigator. They are also the result of lessons learned as to how the Rules operate in practice, now that there have been a number of hearings before the Rulings Panel. The amendments seek to:

- alter the scope of some of the Rules to align with intended best practice to ensure the effective operation of switching arrangements;
- clarify the scope of some of the existing provisions in the Rules;
- promote ease of understanding and interpretation; and
- resolve some minor drafting and wording issues or provide greater consistency within the Rules, and between the Rules and other gas governance regulations and rules.

Subject to its consideration of submissions on this consultation document, and any necessary changes as a result, Gas Industry Co will make a recommendation to the Minister of Energy and Resources (the Minister) proposing those minor rule amendments.

All of the proposed rule amendments are set out in track change format in the existing rules in Appendix A to this consultation document.

Submissions are sought by **30 August 2010.** A template for submissions is set out in Appendix B to this consultation document.

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# Introduction

## 1.1 Background

A recommendation was made to the Minister of Energy in mid-2007 for the establishment of a central gas registry and associated rules to support the efficient switching of gas customers between retailers. Relevant amendments to support this were made to the Gas Act 1992 (the Act) in 2007.

The Gas (Switching Arrangements) Rules 2008 (the Rules) provide for a gas registry, created in March 2008. The Rules fully came into effect on 1 March 2009.

The purpose of the Rules as set out in rule 3 is to:

Establish a set of gas switching and registry arrangements that will enable consumers to choose, and alternate, efficiently and satisfactorily between competing retailers.

Industry participants have now had 15 months experience of operating under the new arrangements. Their experience, together with that of Gas Industry Co and determinations and decisions made under the compliance regime, has brought to light areas where the Rules require some minor amendments in order to better reflect the purpose of the Rules and reflect industry best practice. This also creates an opportunity to make editorial 'tweaks' to the Rules.

Under the Act, a recommendation for rule changes is, in the first instance, subject to the same requirements and processes as apply to proposed new rules as set out in section 43N(1) of the Act. However, section 43N(3) provides that if the effect of a recommended rule change is minor and will not adversely affect the interests of any person in a substantial way, the recommendation is not required to comply with the process requirements set out in section 43N(1) of the Act. Gas Industry Co considers that each of the proposed changes outlined in this consultation document fall within the ambit of section 43N(3), and as such proposes a streamlined process for the amendments. That process involves issuing this consultation document, inviting submissions, considering those submissions, and making proposals to the Minister<sup>1</sup> for change.

The proposed amendments to the Rules make minor changes to certain definitions; and provisions in relation to the payment of fees; notices and notifications; loss factors; the gas switching notice process; and the gas switching withdrawal notice process. It is also proposed to delete the now redundant transitional provisions. Finally there are a number of very minor

<sup>&</sup>lt;sup>1</sup> The Minister of Energy and Resources has delegated the approval function to the Associate Minister of Energy and Resources. 153635.1

typographical and editorial changes. All of the changes are highlighted in the marked-up version of the Rules attached as Appendix A to this document.

The proposed amendments have been identified from the following sources:

- Over the past year a number of matters have come through the compliance process as alleged breaches of the Rules and it has become apparent changes are desirable to enable the switching arrangements set out in the Rules to operate in a more effective manner and to achieve the purpose of the Rules.
- Several proposed rule amendments have been based on industry best practice now in existence, where the experience with the Rules has indicated that the proposed amendments are appropriate and effective in meeting the original policy intent.
- Gas Industry Co has proposed rule changes where it considers that changes are required to give proper effect to the purpose of the Rules, to correct minor errors, to clarify the scope of some the existing provisions in the Rules, to promote ease of understanding and interpretation and to provide greater consistency, both within the Rules and between the Rules and other gas governance arrangements.
- Comment from industry participants directly to Gas Industry Co.

## 1.2 Submissions

Submissions on the proposed amendments are invited from stakeholders. Submissions should be provided no later than **5pm on 30 August 2010**.

Please note that submissions received after this date are unlikely to be considered.

Submissions can be made by logging on to Gas Industry Co's website <u>www.gasindustry.co.nz</u>, navigating to the switching arrangements work programme, and uploading your submission in the Consultation section. The recommended format for submissions is attached as Appendix A to this consultation document. For further information, see Help for New Users on the Gas Industry Co homepage.

Feedback is also sought in the drafting of the proposed rule amendments contained in Appendix A. For convenience, a Word version of the proposed rule amendments will be made available separately on the Gas Industry Co website so that, where appropriate, stakeholders can provide feedback by marking up the document with suggested amendments and comments.

All submissions will be published on the website after the closing date. As such, submitters should discuss any intended provision of confidential information with Gas Industry Co prior to submitting the information.

Legislative Requirements

## 2.1 Regulatory objective

The Government Policy Statement (GPS) sets out the Government's objectives and outcomes for governance of the New Zealand gas industry, and its expectations for industry action. Under section 43ZO of the Act, Gas Industry Co must have regard to the objectives and outcomes set out in the GPS when making recommendations to the Minister for gas governance rules or regulations.

The Government's overall policy objective for the gas industry, as stated in the Act and the GPS, is:

To ensure that gas is delivered to existing and new customers in a safe, efficient, fair, reliable, and environmentally sustainable manner.

In regard to switching and registry the GPS states the following outcome:

Establish a set of gas switching and registry arrangements that will enable consumers to choose, and alternate, efficiently and satisfactorily between competing retailers.

This outcome is the regulatory objective underpinning all of the proposals (with the exception of the very minor editorial changes) set out in this consultation document. The proposed amendments seek to improve the operation and efficiency of the processes for switching and registry.

## 2.2 Rule making powers

Section 43G(2)(c) of the Act provides that regulations (and rules in accordance with section 43Q) may be made *'providing for arrangements to enable consumers to switch gas retailers'*. The proposed amendments to the Switching Rules are considered to come within these regulation or rule making powers.

## 2.3 Gas Act requirements for recommending rule changes

Sections 43L and 43N of the Act set out the requirements for making recommendations to the Minister on gas governance rules or rule changes.

Under section 43L(1), before making a recommendation, Gas Industry Co must:

(a) undertake an assessment under section 43N; and

(b) consult with persons that the industry body (Gas Industry Co) thinks are representative of the interests of persons likely to be substantially affected by the proposed [rule changes]; and

- (c) give those persons the opportunity to make submissions; and
- (d) consider those submissions.

Section 43N(1) requires that, before making a recommendation to the Minister, Gas Industry Co must:

(a) seek to identify all of the reasonably practicable options for achieving the objective of the [rule change]; and

(b) assess those options by considering:

(i) the benefits and costs of each option; and

(ii) the extent which the objective would be promoted or achieved by each option; and

(iii) any other matters considered to be relevant; and

(c) ensure that the objective of the [rule change] is unlikely to be satisfactorily achieved by any reasonably practicable means other than the making of the [rule change]; and

(d) prepare a statement of proposal for the purpose of consultation under section 43L(1).

However, under section 43N(3), a simplified process can apply in the following circumstances:

The industry body ... is not required to comply with subsection (1) if it is satisfied that the effect of the recommendation is minor and will not adversely affect the interests of any person in a substantial way.

Gas Industry Co considers that the proposed rule amendments outlined in this consultation document are such that section 43N(3) applies. The proposals involve minor technical matters rather than matters of general principle and will only be binding on industry participants rather than the general public.

Therefore Gas Industry Co intends to follow a simplified process in respect of the proposed rule amendments. However it still wishes to consult so that the best possible outcome is achieved by the rule changes, and the process it has adopted is outlined below:

- Following the closing date for submissions, Gas Industry Co will consider all submissions to assess whether it remains satisfied that the proposed rule amendments are minor and will not adversely affect the interests of any person in a substantial way.
- Following, and subject to, the analysis of submissions, recommendations to the Minister for rule changes will be made.<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> Any suggested changes to the rules that potentially fall outside the application of section 43N(3) should be made separately to Gas Industry Co. Gas Industry Co will then include these suggestions on its Rule Change Register.

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# **Proposed Rule Amendments**

The more substantive rule amendments being proposed are outlined below, together with a discussion of the likely effect of the relevant rule amendment(s) and an assessment in relation to section 43N(3) of the Act.

A number of further proposed rule amendments are very minor in nature, in that they clarify the scope of some of the existing provisions in the Rules; promote ease of understanding and interpretation; and resolve some minor drafting, wording, and style issues. These rule amendments are included in a single table at the end of this section. A further list of formatting amendments, such as putting defined terms in bold, are also listed at the end of this section.

As noted earlier, all of the changes proposed are incorporated in the tracked changes version of the rules attached as Appendix A, and available for download from <u>www.gasindustry.co.nz</u>.

## 3.1 Amend Definitions

### Amendment 1

#### Description of changes

The following amendments to **rule 5** definitions are proposed:

- Amend the definition of allocation agent to ensure better consistency with the use of the term across regulatory arrangements (for example, the Gas (Downstream Reconciliation) Rules 2008).
- Amend the definition of loss factor to make clear that this definition only refers to the distributor loss factor, and not the loss factors calculated by the allocation agent under the Gas (Downstream Reconciliation) Rules 2008.
- Insert a definition of payment year and cross reference to amended rule 24.1 in relation to the payment of ongoing fees.
- Amend the definition of rules to remove the reference to code of practice and technical code as there is no other reference to these terms in the Rules. Gas Industry Co does issue codes but refers to the documents as determinations.

#### **Reasons for changes**

The reason for the changes is to clarify terms, ensure consistency, and give effect to what happens in practice.

#### Coverage by section 43N(3) of the Act

These changes are considered to be of minor effect. Gas Industry Co does not consider they will adversely affect any person in a substantial way. This is however subject to submissions regarding a change in the definition of payment year at clause 24.1.

#### Amendment 2

#### **Description of change**

Clarify the definition of Load Shedding Category in Schedule Part A.

#### **Reasons for change**

The proposed amendment to the definition of Load Shedding Category clarifies that the categories and codes published by the industry body will be consistent with the curtailment bands under Schedule 2 of the Gas Governance (Critical Contingency Management) Regulations 2008.

#### Coverage by section 43N(3) of the Act

The proposed rule amendment is minor and designed to achieve consistency and transparency across regulatory arrangements. Gas Industry Co does not consider the change will adversely affect any person in a substantial way.

Q1:In regard to the proposal to amend rule 5 and Schedule part A definitions:

- Do you agree or disagree with the proposals? Please provide reasons.
- Do you have any comments on the specific drafting proposed?
- Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?

## 3.2 Amend Various Provisions in Relation to the Payment of Ongoing Fees

#### Amendment 3

#### **Description of change**

Gas Industry Co is considering aligning the timing of market fees under all gas governance arrangements with year ending 30 June (the Gas Industry Co financial year). This will improve transparency and ease the current accounting burden. As such it proposes to amend **rule 24** to:

- introduce the concept of payment year;
- clarify that a payment year can be a calendar year or a financial year;
- insert an empowering provision enabling the industry body to change the payment year from a calendar year to a financial year on provision of written notice; and
- clarify that a payment year can be less than 12 calendar months (to reflect that any change from calendar year to financial year will invariably result in a shorter period for the calendar or financial year in question).

#### **Reasons for change**

Gas Industry Co proposes these amendments to allow it, in future, to change the period for which fees are payable to meet the registry ongoing costs in order to align with the Gas Industry Co financial year. This alignment is likely to create administrative efficiencies.

#### Coverage by section 43N(3) of the Act

The changes are minor, do not impact on the overall fees recovered, and may result in small cost savings from efficiencies gained. Gas Industry Co does not consider the changes will adversely affect any person in a substantial way.

#### Amendment 4

#### **Description of change**

#### Amend rule 25 to:

- insert references to 'payment year' in line with the proposed amendments to rule 24;
- clarify that the ongoing fees payable to the industry body are estimates;
- incorporate an 'as soon as practicable' provision to the rule regarding when an invoice is to be issued by; and
- simplify some of the language used in the provision.

#### **Reasons for change**

The proposed amendments achieve consistency in terminology in the Rules. They also clarify that Gas Industry Co provides estimates only under the Rules, and reflect that Gas Industry Co has no ability to forecast the actual fees individual registry participants will pay.

They also provide a timeframe in which invoices are to be issued by the industry body that reflects what occurs in practice. Gas Industry Co is not able to retrieve the required information from the registry until the second business day of each month. Therefore it cannot invoice until that day at the earliest. The proposed amendment to rule 25.5 provides for a time period sufficient for compliance with the Rule.

#### Coverage by section 43N(3) of the Act

The changes are minor, do not impact on the amount of fees recovered, and reflect what occurs in practice. The estimated costs are still published and retailers can estimate their share of those fees from the published ICP statistics. Gas Industry Co does not consider they will adversely affect any person in a substantial way.

Q2: In regard to the proposal to amend rules 24 and 25 in respect of the payment of ongoing fees:

- Do you agree or disagree with the proposals? Please provide reasons.
- Do you have any comments on the specific drafting proposed?
- Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?

# 3.3 Amend Various Provisions in Relation to Notices and Notifications

#### Amendment 5

#### **Description of change**

Amend **rule 28.1** to clarify the rules relating to the form in which notices must be given and the means of transmission. It also provides for, and cross references to, the exception in rule 30 in respect of entering information into the registry.

#### **Reasons for change**

The change is one of simple clarification of the limitations on the form in which notices can be given and the mode by which they can be transmitted.

#### Coverage by section 43N(3) of the Act

The change is minor and Gas Industry Co does not consider it will adversely affect any person in a significant way.

#### Amendment 6

#### Description of change

Amend **rule 29** to clarify that a notice provided by electronic transmission (either under rule 28 or rule 30), is deemed to be given at the time it is transmitted. The time of transmission is as proven by the records of the person who sent the notice.

#### **Reasons for change**

The changes clarify the point in time at which transmission of an electronic notice is deemed to be given and ensure consistent standards are applied.

#### Coverage by section 43N(3) of the Act

The change is minor and Gas Industry Co does not consider this will adversely affect any person in a significant way.

#### Amendment 7

#### **Description of change**

**Rule 30**, relating to entering information into the registry, is redrafted to enhance readability and clarify that the industry body can prescribe the method of electronic transmission. Consistent with the proposed amendment to rule 28, it also further clarifies the requirement to provide the information entered in the registry by the method specified in the Registry Operator Service Provider Agreement.

#### **Reasons for change**

The changes are simple drafting amendments to clarify the Rules relating to entering information in the registry.

#### Coverage by section 43N(3) of the Act

The changes are minor and Gas Industry Co does not consider they will adversely affect any person in a significant way.

#### Amendment 8

#### **Description of change**

Amend **rule 31** and insert **new rule 31.1.3** to clarify that any reference to the receipt of a notice from the registry means the point at which the notice is recorded in the registry and is able to be viewed by the recipient (not when it is actually viewed).

#### Reasons for change

Some participants choose not to download registry notices immediately. This amendment clarifies that any delay in downloading a notice does not affect the time the notice is considered to have been given. The point at which a notice is downloaded, read, and processed by a participant is a commercial choice. The proposed amendment ensures that all participants are treated equally in terms of the point at which a notice from the registry is deemed to have been received.

#### Coverage by section 43N(3) of the Act

The proposed rule amendments ensure that all participants are treated equally in terms of the time at which a notice from the registry is deemed to have been received. The changes are minor and Gas Industry Co does not consider they will adversely affect any person in a significant way.

Q3: In relation to the proposals to amend rules 28.1, 29, 30 and 31, and insert new rule 31.1.3:

- Do you agree or disagree with the proposals? Please provide reasons.
- Do you have any comments on the specific drafting proposed?
- Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?

## 3.4 Amend Various Provisions in Relation to Loss Factors

#### Amendment 9

#### **Description of change**

Amend **rules 43.2.2** and **47.1** to recognise that not all distributors set a loss factor. The amendments remove mandatory language and replace with the permissive language of 'may have' and 'if any'.

#### **Reasons for change**

The changes ensure that the provisions are permissive, reflect what occurs in practice, and will facilitate compliance with the Rules.

#### Coverage by section 43N(3) of the Act

The changes are minor and Gas Industry Co does not consider they will adversely affect any person in a significant way.

Q4: In relation to the proposal to amend rules 43.2.2 and 47.1:

- Do you agree or disagree with the proposal? Please provide reasons.
- Do you have any comments on the specific drafting proposed?
- Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?

## 3.5 Amend Various Provisions in Relation to Gas Switching Notices and Processes

#### Amendment 10

#### Description of change

Delete **rule 65.2.6** to remove the requirement on a new retailer, before initiating a switch, to be a party to an agreement with the allocation agent authorised to allocate gas at the gas gate from which gas is supplied to the ICP.

#### **Reasons for change**

The current rule reflects the situation prior to the Gas (Downstream Reconciliation) Rules 2008 coming into effect. The role of the allocation agent is now defined by the rules under the Act, and all retailers are covered by those rules, so the provision is redundant.

#### Coverage by section 43N(3) of the Act

The change is minor and necessary. Gas Industry Co does not consider it will adversely affect any person in a significant way.

#### Amendment 11

#### **Description of change**

Amend **rule 67.1.2** to insert the words 'or a move switch' into the rule.

#### **Reasons for change**

The change clarifies that the requirements as to what is contained in a gas switching notice apply to standard switches and move switches.

#### Coverage by section 43N(3) of the Act

The change is minor and Gas Industry Co does not consider it will adversely affect any person in a significant way.

#### Amendment 12

#### **Description of change**

Amend **rule 67.3** to clarify the timing restraints on standard switches, that is, a switch date must not be earlier than seven, and no more than 23, business days after the date the gas switching notice is given to the registry.

#### **Reasons for change**

The change specifies the timing constraints on standard switches.

#### Coverage by section 43N(3) of the Act

The change is minor, does not impact on the amount of fees recovered, and reflects what occurs in practice. Gas Industry Co does not consider it will adversely affect any person in a significant way.

#### Amendment 13

#### **Description of change**

Insert **new rule 67.3A** to clarify the timing constraints on move switches; that is, a move switch date must not be earlier than one business day after the responsible retailer became responsible for supply, and no more than 23 business days after the date the gas switching notice is given to the registry.

#### **Reasons for change**

The change specifies the timing constraints on move switches. Gas Industry Co notes that the proposed new rule maintains the open ended period in which a move switch may be requested. Gas Industry Co would be interested in views on whether the inclusion of a cut-off date in the rules would, in effect, only constitute a minor change to the rules, and could properly be included in the current proposals for minor changes to the Rules. Alternatively, if such a change would adversely affect any person in a significant way, Gas Industry Co will record the issue on its rule change register for any future substantive changes to the Rules.

#### Coverage by section 43N(3) of the Act

The changes are minor and Gas Industry Co does not consider this change will adversely affect any person in a significant way. However Gas Industry Co understands it is industry practice to not submit future dated move switches. Industry comment is sought on whether it is appropriate to continue to allow for future dated move switches in the Rules.

#### Amendment 14

#### **Description of change**

The phrase 'in accordance with' has been added to **rule 69.1** to ensure consistency and crossreference to the precise requirements which are contained in other rules. The phrase replaces more general drafting.

#### **Reasons for change**

The change clarifies that the precise requirements in the Rules are contained elsewhere, and directs the reader to the location of those requirements in the Rules.

#### Coverage by section 43N(3) of the Act

The change is minor and Gas Industry Co does not consider it will adversely affect any person in a significant way.

#### Amendment 15

#### **Description of change**

Amendments are proposed to rules 69.2 and 69.3 to clarify the steps that must be taken, and the applicable timeframes, upon receipt of a gas switching notice. It states the general rule except where rule 78.3.2 (in relation to the withdrawal of uncompleted switches) applies.

#### **Reasons for change**

These proposed rule changes respond to some confusion over the application of the relevant rules. This confusion became apparent in a recent matter before the Rulings Panel (2009-127 and 140 refers).

#### Coverage by section 43N(3) of the Act

The changes are minor and Gas Industry Co does not consider they will adversely affect any person in a significant way.

#### Amendment 16

#### **Description of change**

As with rule 69, various drafting amendments are proposed for **rule 72.2**. The proposed amendments seek to clarify the status of requested switch dates and the requirements as to the switch date that must be used. The amendments also make it clear that a switch must not occur later than 23 business days after a gas switching notice is received. The changes make it clear that unless, at the time of receiving a gas switching notice, the responsible retailer has already billed the customer to a date beyond the requested switch date, then the requested switch date is the switch date.

#### **Reasons for change**

The proposed amendments are designed to make clear the obligation to complete a switch on the requested switch date, unless the narrow exceptions as specified, apply. With respect to the proposed amendment in **rule 72.2.2**, there are some cases where a requested switch date is to switch a customer as soon as possible. An optional provision has been drafted to provide for those situations where both retailers agree to an earlier switch date. The purpose of this provision is to ensure that such action would not constitute a breach of the Rules and is included to enhance efficiency of switching.

#### Coverage by section 43N(3) of the Act

The proposed rule amendments are minor and there has been no change to the mandatory provisions. The proposed chances simply seek to confirm the current position. However there may be practical implications that Gas Industry Co would appreciate comment on. For example, if the desired switch date is less that 7 business days from the gas switching notice, the requesting retailer would still need to include a field that complies with rule 67.3, but advise the other retailer (for example in the comments field) that an earlier switch date is requested if possible.

Q5:In relation to the proposals to delete rule 65.2.6, amend rules 67.1.2, 67.3, 69.1, 69.2, 69.3, and 72.2; and insert new rule 67.3A:

- Do you agree or disagree with the proposals? Please provide reasons.
- Do you have any comments on the specific drafting proposed?
- Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?

## 3.6 Amend Various Provisions in Relation to Gas Switching Withdrawal Notice Process

#### Amendment 17

#### **Description of change**

New **rule 69.1A**, detailing the process when a gas switching withdrawal notice that has been given in response to a gas switching notice is rejected, has been included.

#### **Reasons for change**

The new rule is designed to clarify the requirements when responding to a gas switching notice. It provides that where a gas switching withdrawal notice, given to the registry under rule 69.1 in accordance with rule 75 and subsequently rejected by the new retailer, the responsible retailer

must give, within 2 business days, either a gas acceptance notice or a gas transfer notice before being able to issue a second or subsequent gas switching withdrawal notice.

New rule 69.1A prohibits the repetitive issuing of gas switching withdrawal notices, subject to what is permitted elsewhere in the rules. It also clarifies the intent of previous rule 78.5 (which this consultation document recommends be deleted) in relation to the steps that must be taken when a gas switching withdrawal notice is rejected.

#### Coverage by section 43N(3) of the Act

The changes are minor in that they are simply clarifying the requirements that apply when responding to a gas switching withdrawal notice. They reflect concern from various quarters that the rules are unclear and somewhat confusing. The new drafting attempts to address this ambiguity, but does not alter fundamental requirements. Gas Industry Co does not consider it will adversely affect any person in a significant way.

#### Amendment 18

#### **Description of change**

New **rule 69.4** is inserted to clarify that where a gas switching withdrawal notice is given (within the time constraints of rule 75.3), the registry will not accept a gas transfer notice until a gas switching withdrawal response notice is received.

#### **Reasons for change**

This new rule is also proposed to make clear the parameters around which switching can occur, and in particular what happens upon receipt of a gas switching withdrawal notice. New rule 69.4 is included to clarify that if a retailer submits a gas switching withdrawal notice close to the 23 business day requirement, their compliance with rule 69.2 is contingent on the other retailer replying to the gas switching withdrawal notice promptly, and as such, the first retailer is putting themselves at real risk of breaching rule 69.2. Gas Industry Co considers it good practice not to give a gas switching withdrawal notice later than 18 days after receipt of a gas switching notice.

#### Coverage by section 43N(3) of the Act

The changes are minor and are intended to clarify the rule. Gas Industry Co does not consider the new provision will adversely affect any person in a significant way.

#### Amendment 19

#### **Description of change**

New **rule 74A** is inserted to clarify that a retailer can request that a switch be withdrawn or reversed (provided at least one of the conditions of withdrawal in rule 75.1 is met) at any time following the receipt of a gas switching notice, provided it is within the broader requirements of 23 business days contained in rules 69.2 and 72.2.

#### **Reasons for change**

The new rule in essence 'sets the scene' for the subsequent set of provisions relating to the withdrawal of a switch.

#### Coverage by section 43N(3) of the Act

The change is minor and Gas Industry Co does not consider it will adversely affect any person in a significant way.

#### Amendment 20

#### **Description of change**

Minor drafting amendments are made to **rule 75**, relating to how and when a gas switching withdrawal notice may be given. More substantively, **new rule 75.4** has been inserted to clarify that multiple gas switching withdrawal notices may be given, subject to certain constraints, including the 23 business day rule.

New rule 75.4 also includes a requirement that 'refresher instructions' are obtained (or some other information exists to support compliance with rule 75.1) before each gas switching withdrawal notice can be given (even in circumstances where a gas switching withdrawal notice has previously been given in relation to the same switch).

#### **Reasons for change**

The proposed amendment clarifies the operation of the Rules relating to multiple gas switching withdrawal notices. Gas Industry Co notes that the proposed new rule maintains the openended period in which a gas switching withdrawal notice may be initiated. It does note the concerns raised by the Rulings Panel decision in the matter of breach notice 2009-127 and 140. Gas Industry Co would be interested in views on whether the inclusion of a cut-off date in the Rules would, in effect, only constitute a minor change to the Rules, and could properly be included in the current proposals for minor changes to the Rules. If such a change would adversely affect any person in a significant way, Gas Industry Co will record the issue on its rule change register for any future substantive changes to the Rules. Gas Industry Co further notes the constraint the proposed specific requirements for customer refresher instructions would have on the open-ended period in which gas switching withdrawal notices can be initiated.

#### Coverage by section 43N(3) of the Act

The changes are minor and reflect what Gas Industry Co has been told generally occurs in practice, in particular in relation to refresher instructions. Gas Industry Co does not consider it will adversely affect any person in a significant way.

### Amendment 21 Description of change

**Rule 78.1** is amended to replace the two business day rule for giving a switching withdrawal response notice with a five business day rule.

#### **Reasons for change**

The proposed amendment inserts into the rules what is, in effect, already a de-facto rule change by virtue of a transitional exemption under the rules – see <u>Gas (Switching Arrangements) Rules</u> <u>2008 (Exemption: Retailer Switch Notice Response Timeframes) Notice 2010.</u> At the time the exemption was granted, industry participants indicated that two business days was insufficient time to give a response to a gas switching withdrawal notice. In particular, it was insufficient time for the responsible retailer to contact its customer to confirm instructions. Gas Industry Co considers that the rule change will ensure fewer mistakes occur, and fewer customers are inconvenienced. The five day business day rule is also consistent with what happens in the electricity sector.

#### Coverage by section 43N(3) of the Act

The change is minor and reflects the current position under the transitional exemption. Gas Industry Co does not consider that making the amendment to the Rules to confirm the five business day rule will adversely affect any person in a significant way.

#### Amendment 22

#### **Description of change**

**New rule 78.2A** has been inserted which mirrors the requirement for 'refresher instructions' or other form of confirmation contained in new rule 75.4, except that new rule 78.2A relates to a retailer giving a gas switching withdrawal response notice.

#### **Reasons for change**

The proposed amendment clarifies the 'refresher instructions' requirements under the Rules when giving a gas switching withdrawal response notice.

#### Coverage by section 43N(3) of the Act

The change is minor and reflects what Gas Industry Co understands generally occurs in practice. Gas Industry Co also considers obtaining refresher instructions to be best practice, and does not consider it will adversely affect any person in a significant way.

#### Amendment 23

#### **Description of change**

**Rule 78.3.2** is amended to clarify that where an uncompleted switch is withdrawn that the switching process is at an end and there is no change of responsible retailer.

#### **Reasons for change**

The proposed amendments have been inserted simply to clarify the rule.

#### Coverage by section 43N(3) of the Act

The change is minor and Gas Industry Co does not consider it will adversely affect any person in a significant way. Rather it provides clarity in the operation of the rules.

#### Amendment 24

#### **Description of change**

Delete **Rule 78.5** which prohibits issuing a further gas switching withdrawal notice for the same gas switching notice, if the original gas switching withdrawal notice is rejected.

#### **Reasons for change**

Rule 78.5 appears contradictory to operation of other parts of the Rules relating to gas switching withdrawal notices. Elsewhere, proposed amendments to the rules clarify that multiple gas switching withdrawal notices can be issued, provided they are given in compliance with rules 69.1A and 75.4. Deleting rule 78.5 removes this apparent contradiction.

#### Coverage by section 43N(3) of the Act

The change is minor and removes an apparent contradiction in the Rules. Gas Industry Co does not consider it will adversely affect any person in a significant way. Rather it provides clarity in the operation of the Rules and decreases the likelihood of switches being forced through against customer's wishes.

#### Amendment 25

#### Description of change

**Rule 81.1** is amended<sup>3</sup> so that the two business day rule for responding to a switch reading renegotiation request is replaced with a five business day rule.

#### **Reasons for change**

The proposed amendment inserts into the rules what is, in effect, already a de-facto rule change by virtue of a transitional exemption under the Rules - see <u>Gas (Switching Arrangements) Rules</u> <u>2008 (Exemption: Retailer Switch Notice Response Timeframes) Notice 2010.</u> At the time the exemption was granted, industry participants indicated that two business days was insufficient time to respond to a switch reading renegotiation request.

<sup>&</sup>lt;sup>3</sup> Please see mirror provision in rule 78.1 amendment.

#### Coverage by section 43N(3) of the Act

The change is minor and reflects the current position under the transitional exemption. Gas Industry Co does not consider that making this amendment will adversely affect any person in a significant way.

Q6:In relation to the proposal to amend rules 69.4, 75, 78.1, 78.3.2 and 81.1; insert new rules 69.1A, 69.4, 74A, 75.4 and 78.2A; and delete rule 78.5:

- Do you agree or disagree with the proposals? Please provide reasons.
- Do you have any comments on the specific drafting proposed?
- Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?

## 3.7 Delete Part 4 of the Rules

#### Amendment 26

#### **Description of change**

Delete Part 4 of the Rules (the transitional provisions).

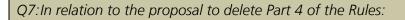
#### **Reasons for change**

The transitional provisions no longer have any application. They relate to the management of switches not completed prior to go-live date, and provide for transitional exemptions.

There are a series of transitional exemptions in place, exempting participants from the application of the two business day rule in rules 78.1 and 81.1 and replacing with a five business day rule. If enacted as proposed in this consultation document, the amendments to 78.1 and 81.1 will mean that these exemptions will no longer be required (as the amendments mirror the exemptions).

#### Coverage by section 43N(3) of the Act

The proposed rule amendment is minor and tidies up the Rules by deleting redundant provisions. Gas Industry Co does not consider it will adversely affect any person in a significant way.



- Do you agree or disagree with the proposal? Please provide reasons.
- Do you have any comments on the specific drafting proposed?
- Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?

## 3.8 Other proposed minor rule amendments

In addition to the proposed amendments set out above, there are very minor, largely typographical drafting changes, formatting changes such as putting defined terms in bold type and consistency in punctuation; and general tidy ups across the Rules. They are predominantly drafting amendments to achieve consistency. References to these proposed changes are Rules: 5.1, 5.2, 5.3, 6, 11, 13.5, 18.2.1, 19.1, 19.2, 20.2.1., 21.2, 23.3, 23.5, 26.3, 27.4, 33, 40.4, 44, 45, 47, 48, 50, 51, 52, 53, 54, 59, 61, 62, 64, 65, 67, 68, 72, 73, 77, 78, 80, 82, 84, 90, and Schedule Part A, B and C. These are marked up in the attached copy of the proposed rule amendments.

Description of change	Reasons for change	Coverage by section 43N(3) of the Act
Rule 28.1 – insert cross reference.	To achieve clarity in respect of interrelationship between rules.	Minor drafting change. Will have no discernable effect on industry participants.
Rule 29 – insert cross reference.	To achieve clarity in respect of interrelationship between rules.	Minor drafting change. Will have no discernable effect on industry participants.
<b>Rules 31, 33 and 61</b> – amendment of reference from 'party' to 'person'.	To ensure consistency in use of terminology.	Minor drafting change. Will have no discernable effect on industry participants.
<b>Rule 36.1</b> – replace the word 'sale' with 'supply'.	To achieve consistency with the definition of consumer in the Gas Act 1992.	Minor drafting change. Will have no discernable effect on industry participants
<b>Rule 51 –</b> amendment of use of term 'advise' to 'notify'.	To achieve consistency in use of terminology.	Minor drafting change. Will have no discernable effect on industry participants.
<b>Rules 75.2 and 75.3</b> – minor drafting changes to improve readability.	To ensure full meaning is explained.	Minor drafting change. Will have no discernable effect on industry participants.

There are also a series of slightly more substantive drafting amendments, listed below, that are still so minor as to not warrant any detailed commentary.

### Coverage by section 43N(3) of the Act

The changes are minor and Gas Industry Co does not consider they will adversely affect any person in a significant way.

Q8:In relation to the minor drafting changes proposed in section 3.8:

- Do you agree or disagree with the proposals? Please provide reasons.
- Do you have any comments on the specific drafting proposed?

• Do you agree or disagree that the proposals meet the requirements of section 43N(3) of the Act?

Implementation

Set out below is an indicative timetable for the proposed rule changes. The aim is to have the rule amendments set out in this consultation document approved by the Minister and in effect in 2011, subject to the nature of the feedback in submissions, can alter the timetable.

Gas Industry Co notes that industry participants and other stakeholders are likely to be aware of the general nature of the proposed rule changes. Earlier this year Gas Industry Co issued a discussion paper to canvas views, and the proposed changes were discussed, at a relatively high level, at the Retail Gas Governance Forum in May 2010.

Approximate date	Activity
20 July	Consultation document issued outlining proposed rule amendments, allowing six weeks for submissions.
30 August	Closing date for submissions.
Late Sept	Subject to the approval of the Board of Gas Industry Co, recommendation issued and provided to the Minister.
Late 2010	Proposed rule amendments are approved by the Minister and gazetted.
Mid/Late January	Proposed rule amendments take effect (28 days after being gazetted).
	<b>Note</b> : The date when any rule amendments come into effect will be dependent on the Ministerial approval timeframe. The timeline will also be affected by the Christmas shut-down periods.

As noted earlier in this document, if the proposed rule amendments are recommended by Gas Industry Co, approved by the Minister and given effect, then current exemptions will need to be revoked. The process for revoking any current exemptions will occur in due course following approval on proposed rule amendments by the Minister.

# Appendix A Copy of the Rules with proposed changes in track change format

## GAS (SWITCHING ARRANGEMENTS) RULES 2008

Pursuant to sections 43G, 43Q and 43S of the Gas Act 1992, the Minister of Energy, acting on the recommendation of Gas Industry Company Limited as the industry body appointed pursuant to s43ZL of that Act, makes the following rules.

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<u>86.</u>	Distributor report
<u>87.</u>	Meter owner report

## 1. Title

These rules are the Gas (Switching Arrangements) Rules 2008.

#### 2. Commencement

- **2.1** Subject to rule 2.2 these rules come into force on the 28<sup>th</sup> day after their notification in the *Gazette*.
- 2.2 Rules 51 to 87 come into force on the go-live date.
- 3. Purpose

	Deleted: <u>1.</u> <u>Title</u> ¶
	2. <u>Commencement</u>
j	<u>4.</u> _ <u>Outline</u> ¶
ł	5. Interpretation
I	<ul> <li><u>Limit on application of rules</u></li> <li><u>Obligation to supply</u></li> </ul>
	registration information
	8. <u>When registration</u>
	9. Registry operator must
	keep register
	<u>10.</u> <u>Changes to particulars</u> <u>11.</u> <u>Effect of registration</u>
	12. Effect of ceasing to be
	registry participant¶ 13. Appointment of registry
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The purpose of these rules is to establish a set of gas switching and registry arrangements that will enable consumers to choose, and alternate, efficiently and satisfactorily between competing retailers.

#### 4. Outline

These rules provide for -

- **4.1** The establishment of the registry; and
- **4.2** The management of information held by the registry; and
- 4.3 The appointment of a registry operator; and
- **4.4** A process for switching consumers between retailers.

#### Part 1

#### General provisions

#### 5. Interpretation

- 5.1 In these rules, any term that is defined in the **Act** and used in these rules, but not defined in these rules, has the same meaning as in the **Act**.
- 5.2 In these rules, unless the context otherwise requires, -,

Act means the Gas Act 1992;

**actual reading** means a register reading, which was recorded from a meter or corrector by means of physically viewing the register at the time or by retrieving the reading from a datalogger that recorded the reading at the time;

allocation agent means the allocation agent appointed under the Gas (Downstream Reconciliation) Rules 2008;

**allocation group** means an allocation group determined by the industry body under rule 44.1.8;

business day means any day of the week except -

- (a) Saturday and Sunday; and
- (b) Any day that Good Friday, Easter Monday, ANZAC Day, the Sovereign's Birthday, Labour Day, Christmas Day, Boxing Day, New Year's Day, the day after New Year's Day, and Waitangi Day are observed for statutory holiday purposes; and
- (c) Any other day which the industry body has determined not to be a business day as published by the industry body;

commencement date means the date referred to in rule 2.1;

**Commission** means the Energy Commission (if any) established under section, 43ZZH of the Act;

Deleted: for each gas gate, the person who allocates the daily and monthly gas purchase volumes to the retailers taking supply of gas at that gas gate

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**connection status** means the physical status of the connection between the distribution system or transmission system and the consumer installation, with respect to the ability of gas to flow to the consumer installation and the nature of any disconnection of the consumer installation;

**consumer installation** means one or more gas installations that have a single point of connection to a distribution system or transmission system and for which there is or has previously been a single consumer;

**corrector** means a device that dynamically replaces any one or more of the fixed factors otherwise required to convert gas volume measured at ambient conditions to gas volume measured at standard conditions;

**distributor** means a gas distributor as defined in the Act, which in accordance with rule 44.3 includes the owner of a transmission system to which a consumer installation is directly connected;

**estimated reading** means a register reading that has been quantified by an estimation process;

**financial year** means the 12 month period beginning on the date determined by the industry body and any anniversary of that date;

gas gate means the point of connection between -

(a)	A transmission system and a distribution system; or	 Deleted: a
(b)	A transmission system and a consumer installation; or	 Deleted: a
(c)	Two gas distribution systems;	 Deleted: t
the regi	<b>date</b> means the date on which the industry body confirms that istry is fully operational in accordance with the requirements of 9 and 40;	
installat	eans installation control point being the point at which a consumer tion is deemed to have gas supplied, and which represents the ner installation on the registry;	
	entifier means the unique 15-character identifier assigned to each ving the format, yyyyyyyyyyxxccc, where	 Deleted: :
	ving the format, yyyyyyyyyxxccc, where	 Deleted: :
ICP, ha	ving the format, yyyyyyyyyyxxccc, where /yyy is the gas connection number specified by the distributor and unique to that connection in the	 Deleted: :

**ICP parameter** means one of the defined set of components of an ICP as set out in the Schedule;

**ICP parameter value** means a numerical value or an alphanumeric code or some free text assigned, in accordance with these rules, to an ICP parameter;

**industry body** means the industry body approved by the Governor General by Order in Council under section 43ZL of the Act. In the event that the approval of the industry body is revoked under section 43ZM of the Act, all references to the industry body shall be treated as references to the Commission;

**loss factor** means the factor <u>(if any)</u> by which a measured or estimated volume of gas consumption for an ICP or aggregation of ICPs supplied through the same gas gate is multiplied <u>by a distributor</u> in order to offset expected losses for that gas gate, <u>where losses represents the distributor's estimate of the difference between the sum of the gas consumption measured at consumer installations supplied through that gas gate and the gas injection measured at that gas gate;</u>

**meter** means an instrument designed to measure the amount of gas passed through it;

**meter owner** means the person who owns or controls a meter used to measure gas consumption for a consumer installation;

**metering equipment** means any one or a combination of a meter, corrector, datalogger and the telemetry equipment used to measure or convey volume information related to an ICP;

**move switch** means a situation where a consumer moves to a consumer installation and elects to have gas supplied at that consumer installation by a retailer different from the retailer that supplied the previous consumer at that consumer installation;

**new retailer** means the retailer who, as a result of a switch,\_will be the supplier of gas to the consumer installation concerned and the responsible retailer for the ICP on and from the switch date;

**parent gas gate** means for an ICP or gas gate, the gas gate immediately upstream of the ICP or gas gate, where upstream means in the direction towards a transmission system;

payment year has the meaning given by rule 24.1;

publish means -

- In respect of information to be published by the industry body or the registry operator, to make such information available through the registry or on the industry body's website; and
- (b) For all other information, to make available in such manner as may be determined by the industry body from time to time;

**register reading** means the number displayed by, or estimated for, a meter register or corrector register at a particular date and time, and that represents the volume of gas recorded by the register over a certain period;

Deleted: losses means, for a gas gate, the difference between the sum of the gas consumption measured at consumer installations supplied through the gas gate and the gas injection measured at the gas gate; ¶

**Ioss factor** means the factor by which a measured or estimated volume of gas consumption for an ICP or aggregation of ICPs supplied through the same gas gate is multiplied in order to offset expected losses for that gas gate; ¶ **register multiplier** means the number to be used to convert the difference between two register readings to cubic metres of gas;

**registry** means the database facility (including all relevant hardware and software) that meets the requirements set out in rule 40;

registry development costs has the meaning given by rule 22.2;

registry ongoing costs has the meaning given by rule 24.2;

**registry operator** means the service provider appointed by the industry body in accordance with rule 13 to be the registry operator;

**registry operator service provider agreement** means the agreement between the industry body and the registry operator that provides the terms of the appointment of the registry operator;

registry participant means a retailer, distributor or meter owner;

**registry participant register** means the register of registry participants kept by the registry operator under rule 9.1;

**registry specification** means the specification for the registry set out in the registry operator service provider agreement;

**report access** means a person is authorised to extract a report of ICP information by issuing an electronic request to the registry, which includes the criteria determining the content of the report;

**responsible distributor** means, for a particular ICP, the distributor whose distributor code is shown on the registry and who is thereby responsible for maintaining the values of the parameters for that ICP listed in Part A of the Schedule;

**responsible retailer** means, for a particular ICP, the retailer whose retailer code is shown on the registry and who is thereby responsible for maintaining the values of the parameters for that ICP listed in Part B of the Schedule;

**responsible meter owner** means, for a particular ICP, the meter owner whose meter owner code is shown on the registry and who is thereby responsible for maintaining the values of the parameters for that ICP listed in Part C of the Schedule;

retailer means a gas retailer as defined in the Act;

**rules** means these Gas (Switching Arrangements) Rules 2008 as may be amended from time to time and includes every schedule to the rules, and any codes made pursuant to the rules;

**standard switch** means a switch where a consumer, being supplied gas at a particular consumer installation elects to have gas supplied at that consumer installation by another retailer;

**switch** means the change of retailer supplying gas to a consumer installation, and the consequent change of responsible retailer for the ICP concerned;

**Deleted:** of practice and any technical code

			<b>date</b> means the date on and from which a new retailer supplies a consumer installation;					
		<b>switch</b> date;	reading means the register reading that applies to the switch					
		registry	<b>ccess</b> means a person is authorised to view information in the , including the result of any ICP address search facility provided of registry functionality; and					
			ccess means a person is authorised to view and maintain certain ation in the registry.					
	5.3		the <b>rules</b> require the <b>registry</b> to comply with a rule, this is to be ad as an obligation on the <b>registry operator</b> .					
<b>v</b>			Limit on application	Deleted: ¶				
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6.	<u>Limit</u>	on applica	ation of rules	Deleted: A				
			not apply to <b>retailers</b> , <b>distributors</b> or <b>meter owners</b> which supply um gas through pipelines or in containers.					
			Registry participants					
7.	Obligation to supply registration information							
	7.1	-	istry participants must supply registration information to the y operator.					
	7.2	7.2 Registration information consists of –						
		7.2.1	The name of the registry participant; and					
		7.2.2	The <b>registry participant's</b> telephone number, physical address, facsimile number, email address, and postal address; and					
		7.2.3	Identification as to which class, or classes, of <b>registry</b> participant (retailer, distributor or meter owner) that the					

**7.3** Registration information must be given in the form and manner required by the **registry operator** as approved by the **industry body**.

registry participant belongs.

# 8. When registration information must be supplied

- 8.1 Every person who is a **registry participant** at the **commencement date** must supply the registration information within 20 **business days** of the **commencement date**.
- 8.2 Every person who becomes a **registry participant** after the **commencement date** must supply the registration information within 20 **business days** of becoming a **registry participant**.

# 9. Registry operator must keep register

- 9.1 The registry operator must keep a register of registry participants.
- 9.2 The registry participant register must state
  - **9.2.1** The registration information provided by the **registry participant** in accordance with rule 7; and
  - **9.2.2** The date on which the **registry participant** was recorded on the **registry participant register**; and
  - 9.2.3 The date on which the person ceases to be a registry participant.

# 10. Changes to particulars

- **10.1** Every **registry participant** must notify the **registry operator** as soon as practicable
  - **10.1.1** Of any change in the **registry participant's** registration information; and
  - **10.1.2** If the person ceases to be a **registry participant**.
- **10.2** The **registry operator** must record the change, and the date of change, in the **registry participant register** on receipt of the notice.
- **10.3** The **registry operator** must **publish** the change as soon as possible after recording that change.

#### 11. Effect of registration

A registry participant is bound by these rules regardless of whether or not the registry participant is recorded on the registry participant register.

Deleted: 11.1

#### 12. Effect of ceasing to be registry participant

A person continues to be liable for all acts and omissions in respect of these **rules** carried out while the person is a **registry participant**, despite the fact that the person ceases to be a **registry participant**, and the person will be deemed to be a **registry participant** for that purpose.

#### Registry operator

#### 13. Appointment of registry operator

- **13.1** The **industry body** must, from time to time, by agreement with a person appoint that person to act as the **registry operator**.
- **13.2** The **registry operator** has the functions, rights, powers, and obligations set out in these **rules**.
- **13.3** The term of appointment of a person as the **registry operator**, and the date on which the term begins, will be as set out in the **registry operator service provider agreement**.

- **13.4** The **industry body** may at any time terminate, re-appoint, or change the appointment of any person as the **registry operator** subject to the terms of the **registry operator service provider agreement**.
- 13.5 The remuneration of the **registry operator** will be as agreed between the **industry body** and the **registry operator** in the **registry operator** service provider agreement.
- **13.6** The **industry body** and the **registry operator** may agree on any other terms and conditions, not inconsistent with the functions, rights, powers, and obligations of the **registry operator** under these **rules**.

#### 14. Other terms of registry operator service provider agreement

- 14.1 In addition to any other terms and conditions required by these **rules**, the **registry operator service provider agreement** must provide for
  - 14.1.1 The availability levels of the **registry**; and
  - **14.1.2** Service response times; and
  - 14.1.3 Registry system upgrades; and
  - 14.1.4 Registry system maintenance; and
  - 14.1.5 Data integrity and recovery of data; and
  - **14.1.6** The handling of faults.
- 14.2 The registry operator service provider agreement must specify that the registry operator must maintain close contact with distributors, retailers, and meter owners, and provide additional services and support to ensure that the registry remains responsive to and consistent with the needs of the registry participants.

#### 15. Publication of registry operator service provider agreement

The industry body must publish the registry operator service provider agreement.

#### 16. Insurance cover

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The **registry operator** must at all times maintain any insurance cover that is required by the **registry operator service provider agreement**, on terms and in respect of risks prescribed by the **industry body**, with an insurer approved by the **industry body**.

#### 17. Performance standards to be agreed

The **industry body** and the **registry operator** must, at the beginning of the term of the appointment and at the beginning of each **financial year**, seek to agree on a set of performance standards against which the **registry operator's** actual performance must be reported and measured at the end of the **financial year**.

#### 18. Self-review must be carried out by registry operator

	18.2	The revi	ew must cor	ncentrate on,-	Deleted: :			
		18.2.1	The reais	try operator's compliance in the previous month				
			with		Deleted: :			
			(a) <u>t</u> t	s obligations under these <b>rules</b> ; and	Deleted: i			
			• •	he terms of the <b>registry operator service provider</b> greement; and	Deleted: t			
				ny performance standards agreed between the egistry operator and the industry body; and	Deleted: a			
		18.2.2	The operat	tion of these <b>rules</b> .				
9.	Regist	ry operat	or must rep	ort to the industry body				
	19.1	operato	r must prov	<b>s days</b> of the end of each month, the <b>registry</b> vide a written report to the <b>industry body</b> on the carried out under rule 18.	Deleted:			
	19.2	The report must contain details of –						
		19.2.1	has failed obligations operator	nstances identified by the <b>registry operator</b> where it , or may have failed, to comply with any of its a under these <b>rules</b> , the terms of the <b>registry</b> <b>service provider agreement</b> , or any performance agreed between the <b>registry operator</b> and the <b>pody</b> ; <u>and</u>				
		19.2.2		that, in the opinion of the <b>registry operator</b> , an to a rule may need to be considered; and				
		19.2.3	provided t	matter that the <b>industry body</b> reasonably requests hat the <b>industry body</b> makes its request within a e time before the report is due.				
	19.3	industr	y body must any informa	able after receiving a report under rule 19.1, the t <b>publish</b> that report, provided the industry body may ation it considers to be confidential or commercially				
20.	Review	v of regis	try operator	performance by the industry body				
	20.1	manner	end of each in which th ons under the	financial year, the industry body may review the ne registry operator has performed its duties and ese rules.				
	20.2	The revi	ew must cor	ncentrate on –				
		20.2.1		try operator's compliance in the previous <u>financial</u>				
			(a) 🕌	s obligations under these <b>rules</b> ; and	Deleted: i			

		(b)	The terms of the registry operator service provider	Deleted: t
		(c)	Any performance standards agreed between the registry operator and the industry body; and	Deleted: a
		20.2.2 The o	peration of these <b>rules</b> .	
21.	Audits	of the registry a	and the registry operator	
	21.1	carry out audi	the review specified in rule 20, the <b>industry body</b> may ts of the records and procedures of the <b>registry</b> and <b>tor</b> within normal working hours on reasonable notice.	
	21.2		ny audit, the <b>registry operator</b> must provide any auditor e <b>industry body</b> with –	
			onable access to all relevant facilities, personnel, records,	Deleted: r
		neces	dditional information that the auditor reasonably considers sary to enable an assessment of whether the <b>registry</b> uses to meet the requirements of these <b>rules</b> .	Deleted: a
	21.3	provider agre operator, the r to give effect to	with any provisions in the <b>registry operator service</b> <b>ement</b> between the <b>industry body</b> and the <b>registry</b> <b>egistry operator</b> must implement any changes necessary of any reasonable recommendations made by the auditor, we of constantly improving services.	
			Funding of the registry	
22.	Develo	pment fee		
	22.1	The developme	ent fee is a fee to meet the <b>registry development costs</b> .	
	22.2	The <b>registry de</b>	evelopment costs will include –	
			capital costs associated with the development of the <b>try</b> ; and	
			costs associated with the appointment of the <b>registry</b> ator; and	
			costs of the <b>industry body</b> in connection with the opment and establishment of the <b>registry</b> .	
	22.3		who is a <b>retailer</b> on the <b>commencement date</b> is liable to ment fee in accordance with these <b>rules</b> .	
	22.4		ent fee is payable in respect of all <b>ICPs</b> except those with a or DECOMMISSIONED.	
23.	How a	nd when develo	pment fee must be paid	
	23.1	The developme	ent fee is payable to the <b>industry body</b> .	

- 23.2 As soon as practicable after the **commencement date**, the **industry body** must determine and **publish** on its website a breakdown of the estimated **registry development costs**.
- **23.3** No less than 10 **business days** after publication of the estimated **registry development costs**, the **industry body** must invoice every person to whom rule 22.3 applies for that person's share of those costs calculated in accordance with the following formula \_\_\_\_

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A x (B/C)

Where:

- A = the estimated **registry development costs**; and
- B = the number of ICPs to which rule 22.4 applies as at the commencement date for which that person is the responsible retailer; and
- *C* = the total number of **ICPs** to which rule 22.4 applies as at the **commencement date**.
- 23.4 As soon as practicable after the **go-live date**, the **industry body** must determine and **publish** on its website a breakdown of the actual **registry** development costs.
- 23.5 No less than 10 business days after publication of the actual registry development costs, the industry body must invoice or issue a credit note to every person to whom rule 22.3 applies for the difference between \_\_\_\_

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- **23.5.1** That person's share of the actual **registry development costs** calculated in accordance with the formula in rule 23.3; and
- **23.5.2** The amount of the estimated **registry development costs** invoiced to that person.

#### 24. Ongoing fees

- 24.1 The ongoing fees are monthly fees to meet the **registry ongoing costs** and are calculated for each **payment year** being each –
  - 24.1.1 Calendar year, until the date notified under rule 24.5; and
  - **24.1.2** Financial year, from and including the date notified under rule 24.5.
- 24.2 The registry ongoing costs for a payment year will include
  - **24.2.1** The costs payable to the **registry operator** in respect of that **payment year**; and
  - **24.2.2** The costs of the **industry body** associated with the **registry** and its role under these **rules** during that **payment year**.

24.3		erson who is a <b>retailer</b> on the first <b>business day</b> of a month is	
	liable to	pay ongoing fees for that month in accordance with these <b>rules</b> .	
24.4		g fees are payable in respect of all <b>ICPs</b> except those with a f NEW or DECOMMISSIONED.	
24.5	to a fin	ustry body may change the <b>payment year</b> from a calendar year ancial year by giving every person to whom the industry body	
	<u>conside</u>	rs rule 24.3 will apply written notice of:	- Field Code Changed
	24.5.1	The date on which the current <b>payment year</b> (in calendar years) will end and the next <b>payment year</b> (in financial years) will start, which date must be:	
		(a) <u>At the beginning of a calendar month; and</u>	
		(b) <u>At least 2 months from the date of such notice; and</u>	
	24.5.2	The number of months that will be contained in the then current payment year and in the next payment year; and	
	24.5.3	A revised estimate of the breakdown of the estimated registry ongoing costs for the then current payment year provided	
		under rule 25.4.1 and an estimate under rule 25.4.1 for the next payment year.	- Field Code Changed
			Field Code Changed
24.6	<u>A paym</u>	ent year may contain less than 12 calendar months where:	
	24.6.1	It is the first or last payment year under these rules; or	
	24.6.2	The payment year changes from calendar year to financial year under rule 24.5.	- Field Code Changed
5. How a	and when (	estimated ongoing fees payable	
25.1	The esti	mated ongoing fees are payable to the <b>industry body</b> .	
25.2	As soor		
		n as practicable after the commencement date, the industry	
		ust determine and <b>publish</b> on its website a breakdown of the	- Formatted: Font: Bold
			<ul> <li>Formatted: Font: Bold</li> <li>Deleted: or part year of operation of the registry</li> </ul>
25.3	estimate As soo	nust determine and <b>publish</b> on its website a breakdown of the ad <b>registry ongoing costs</b> for the first <b>payment</b> year, n as practicable after publication of the estimated <b>registry</b>	Deleted: or part year of operation of the registry
25.3	estimate As soo ongoing	nust determine and <b>publish</b> on its website a breakdown of the ed <b>registry ongoing costs</b> for the first <b>payment</b> year, on as practicable after publication of the estimated <b>registry</b> <b>g costs</b> for the first <b>payment</b> year, the <b>industry body</b> must notify	<ul> <li>Deleted: or part year of operation of the registry</li> <li>Deleted: or part year of</li> </ul>
25.3	estimate As soo ongoing every po of the o	nust determine and <b>publish</b> on its website a breakdown of the ed <b>registry ongoing costs</b> for the first <b>payment year</b> , on as practicable after publication of the estimated <b>registry</b> <b>g costs</b> for the first <b>payment year</b> , the <b>industry body</b> must notify erson to whom <u>the <b>industry body</b> considers</u> rule 24.3 <u>will</u> apply, ngoing fees payable by that person in that <u>payment year</u> to be	Deleted: or part year of operation of the registry
25.3	As soo ongoing every po of the o calculate	aust determine and <b>publish</b> on its website a breakdown of the ed <b>registry ongoing costs</b> for the first <b>payment year</b> , an as practicable after publication of the estimated <b>registry</b> <b>g costs</b> for the first <b>payment year</b> , the <b>industry body</b> must notify erson to whom <u>the <b>industry body</b> considers</u> rule 24.3 <u>will apply</u> .	<ul> <li>Deleted: or part year of operation of the registry</li> <li>Deleted: or part year of operation</li> </ul>
25.3	estimate As soo ongoing every po of the o calculate following	nust determine and <b>publish</b> on its website a breakdown of the ed <b>registry ongoing costs</b> for the first <b>payment year</b> , on as practicable after publication of the estimated <b>registry</b> <b>g costs</b> for the first <b>payment year</b> , the <b>industry body</b> must notify erson to whom the <b>industry body</b> considers rule 24.3 will apply, ngoing fees payable by that person in that <b>payment year</b> to be end for each calendar month of that year in accordance with the	<ul> <li>Deleted: or part year of operation of the registry</li> <li>Deleted: or part year of operation</li> <li>Deleted: ies</li> </ul>
25.3	estimate As soo ongoing every po of the o calculate following	aust determine and <b>publish</b> on its website a breakdown of the ed <b>registry ongoing costs</b> for the first <b>payment year</b> , an as practicable after publication of the estimated <b>registry</b> <b>g costs</b> for the first <b>payment year</b> , the <b>industry body</b> must notify erson to whom <u>the industry body considers</u> rule 24.3 <u>will</u> apply, ngoing fees payable by that person in that <u>payment year</u> to be ed for each calendar month of that year in accordance with the g formula:	<ul> <li>Deleted: or part year of operation of the registry</li> <li>Deleted: or part year of operation</li> <li>Deleted: ies</li> <li>Deleted: or part year</li> </ul>

I		B = the number of ICPs to which rule 24.4 applies as at the first business day of each month in that payment year for which that person is the responsible retailer; and
l		C = the total number of <b>ICPs</b> to which rule 24.4 applies as at the first <b>business day</b> of that month.
	25.4	For each <b>payment year</b> following the first <b>payment year</b> , the <b>industry Deleted</b> : or part <b>year</b> of <b>body</b> must –
		<b>25.4.1</b> Estimate and <b>publish</b> on its website at least 2 months prior to the beginning of the <u>payment</u> year a breakdown of the estimated <b>registry ongoing costs</b> for that <u>payment</u> year; and
		25.4.2 As soon as practicable after publication of the estimated registry ongoing costs, notify each person to whom the industry body considers rule 24.3 will apply that ongoing fees Deleted: applies of the will be payable by that person in that payment year calculated in accordance with the formula in rule 25.3.
 	25.5	As soon as practicable following the first business day of each month, Deleted: On the industry body or the registry operator must invoice every person to whom rule 24.3 applies with the ongoing fees that person is liable to pay, Deleted: that person's share of the estimated registry ongoing costs
26.	How an	d when actual ongoing fees payable
	26.1	The actual ongoing fees are payable to the <b>industry body</b> .
	26.2	As soon as practicable after the end of each <b><u>payment</u> year</b> , the <b>industry</b> <b>body</b> must determine and <b>publish</b> on its website a breakdown of the actual <b>registry ongoing costs</b> for that <u>payment</u> year.
	26.3	No less than 10 <b>business days</b> after publication of the actual <b>registry</b> <b>ongoing costs</b> , the <b>industry body</b> or the <b>registry operator</b> must invoice or issue a credit note to each person to whom rule 24.3 applies with the difference between —
		<b>26.3.1</b> That person's share of the actual <b>registry ongoing costs</b> calculated in accordance with the formula in rule 25.3; and
		<b>26.3.2</b> The amount of the estimated <b>registry ongoing costs</b> invoiced to that person during the applicable <u>payment</u> year.
27.	Genera	I provisions regarding fees
	27.1	The due date for payment of any invoice or refund of any credit is the 10 <sup>th</sup> <b>business day</b> after the date on the invoice or credit note.
	27.2	Any person who is liable to pay any fee under rules 22 to 27 inclusive, and who fails to make payment of such fee on or before the date on which it falls due, is liable to pay an additional fee of 10% of the amount of the fee that is unpaid.

- **27.3** The additional fee becomes payable and due on the 10<sup>th</sup> **business day** after the date that the **industry body** notifies the person that an additional fee is payable.
- **27.4** The fees payable under rules 22 to 27 inclusive are exclusive of any goods and services tax payable under the Goods and Services Tax Act 1985 and goods and services tax on those fees will be added to the invoices issued under rules 22.3, 25.5 and 26.3.

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#### Notices and receipt of information

#### 28. Giving of notices

- **28.1** <u>Subject to rule 30, if</u> these **rules** require any notice or notification to be given, the notice or notification must be in writing and be
  - 28.1.1 Delivered by hand to the nominated office of the addressee; or
  - **28.1.2** Sent by post to the nominated postal address of the addressee; or
  - **28.1.3** Sent by facsimile to the nominated facsimile number of the addressee; or
  - **28.1.4** Sent by electronic transmission or any other similar method of electronic communication to the appropriate nominated electronic address of the addressee.
- **28.2** In the case of an emergency, a person may give notice other than in accordance with rule 28.1, but the person must as soon as practicable, confirm the notice in writing and by a method set out in rule 28.1.

#### 29. When notices taken to be given

In the absence of proof to the contrary, notices <u>provided in accordance with rule</u> 28<u>and information provided to the registry in accordance with rule 30</u> are taken to be given –

- **29.1** In the case of notices delivered by hand to a person, when actually received at that person's address;
- **29.2** In the case of notices sent by post, at the time when the letter would in the ordinary course of post be delivered; and in proving the delivery, it is sufficient to prove that the letter was properly addressed and posted;
- **29.3** In the case of notices sent by fax, at the time indicated on a record of its transmission;
- **29.4** In the case of notices sent by electronic transmission or any other similar method of electronic communication, at the time
  - **29.4.1** The computer system used to transmit the notice has received an acknowledgment or receipt to the electronic mail address of the person transmitting the notice; or

**29.4.2** The notice was transmitted by computer system to the electronic address provided by the addressee, as proven by the person who gave the notice;

# **30.** Entering information in the registry

For the purposes of these rules any reference to entering information in the registry means an attempt –

30.1 by the responsible distributor, responsible retailer, or responsible meter owner to enter information in the registry;

<u>30.2</u> by electronic transmission, or <u>other</u> <u>similar</u> <u>method</u> <u>of</u> <u>electronic</u> communication (for example and without limitation, using a web browser or file batch transfer) <u>as required by the industry body</u>.

#### 31. When notices to and entering information in the registry has occurred

- 31.1 For the purposes of these rules -
  - **31.1.1** Any reference to the acceptance of information in the **registry** or the giving of notices to the **registry** means that the attempt to enter information in the **registry** or to give a notice to the **registry** has been successful and the information or the notice is recorded in the **registry**; and
  - **31.1.2** Any reference to the rejection of information by the **registry** or the rejection of a notice by the **registry** means that the attempt to enter information in the **registry** or to give the notice to the **registry** has been unsuccessful and that the information or the notice is not recorded in the **registry**; and,
  - **31.1.3** Any reference to the receipt of a notice from the **registry** means that the notice from the **registry** is recorded in the **registry** and is capable of being viewed by the **recipient**.
- **31.2** If these **rules** require the **registry** to give a notice to a **distributor**, **retailer**, or **meter owner** stating that any information or notice provided by the <u>person</u> concerned has been rejected by the **registry**, the notice must include the time and date that the notice was rejected by the **registry** and the reason for the rejection.

#### 32. Registry notice of changes to ICP parameter values

- **32.1** For the purposes of these **rules**, if the **registry** is required to give a notice to a **distributor**, **retailer** or **meter owner** because a change to an **ICP parameter value** has been accepted in the **registry**, the notice must identify the **ICP** and **ICP parameter** concerned, and include the new value of the **ICP parameter**, the date in respect of which the change was made, and the time and date that the change was made in the **registry**.
- **32.2** Where the **registry** is required to give notice of the change to an **ICP parameter value**, one notice shall be provided for each day in respect of which a change was made to that **ICP parameter value**, meaning that if more than one change was made the notice will provide the net result of the changes to the **ICP parameter value** for that day.

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**Deleted:** , any reference to entering information in the **registry** means an attempt

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# Access to the registry

# 33. Registry access

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	33.1	The ind	lustry body, in consultation with registry participants, must	
		determir	ne	Deleted: :
		33.1.1	Report access restrictions in respect of each distributor, retailer, and meter owner; and	
		33.1.2	The times within which <b>registry participants</b> require reports requested by them to be provided by the <b>registry</b> ; and	
		33.1.3	The bounds of the information viewed by any person as a result of an address search conducted on <b>ICPs</b> in the <b>registry</b> .	Deleted: party
	33.2		to rule 33.1.1, every <b>registry participant</b> shall have <b>report</b> to current and historical values of all <b>ICP parameters</b> for all <b>ICPs gistry</b> .	
	33.3		to rule 33.1.2, <b>registry participants</b> may request the <b>registry r</b> to provide customised reports on any or multiple <b>ICPs</b> .	
	33.4	any of	to rule 33.1.3, the following persons shall have <b>view access</b> to the information accepted in the <b>registry</b> in relation to any al <b>ICP</b>	Deleted: :
		33.4.1	Every registry participant; and	
		33.4.2	Any other person authorised by the <b>industry body</b> to have <b>view access</b> to the <b>registry</b> .	
	33.5		wing persons shall have <b>write access</b> to <b>ICP parameter values</b> gistry in relation to any individual <b>ICP</b>	Deleted: :
		33.5.1	Every <b>distributor</b> , <b>retailer</b> , and <b>meter owner</b> in relation to the initial population of the <b>registry</b> as set out in rules 41 and 42;	
		33.5.2	Every <b>distributor</b> , <b>retailer</b> , and <b>meter owner</b> in relation to the creation and readying of new <b>ICPs</b> as set out in rules 51 to 56;	
		33.5.3	Every <b>distributor</b> , <b>retailer</b> , and <b>meter owner</b> in relation to maintaining the values of the <b>ICP parameter</b> each <b>ICP</b> for which they are responsible as set out in rules 58 to 62; and	
		33.5.4	The <b>registry operator</b> as may from time to time be approved by the <b>industry body</b> , in consultation with affected <b>registry</b> <b>participants</b> .	
	0	ther provis	ions relating to the registry and registry participants	
34.	Obliga	tion of re	gistry participants to act reasonably	
	34.1		of the purpose of the <b>registry</b> as set out in rule 39, every <b>registry</b> <b>ant</b> must act reasonably in relation to its dealings with the	

**registry** and, in doing so, must use its reasonable endeavours to cooperate with other **registry participants**.

**34.2** Rule 34.1 does not limit any other obligations a **registry participant** may have under these **rules**.

#### 35. Other obligations of registry participants

- **35.1** Each **registry participant** must ensure that any software for the **registry** is used in a proper manner by competent employees or by persons under the supervision of those employees.
- **35.2** No **registry participant** may request, permit, or authorise anyone other than the **registry operator** to provide support services in respect of any software for the **registry**.
- **35.3** Each **registry participant** must appoint a nominated manager to be responsible for all of that **registry participant's** communications with the **registry**.

#### 36. Use of ICP identifier on invoices

**36.1** Every **retailer** must ensure that the relevant **ICP identifier** is printed on any invoice or associated documentation relating to the <u>supply</u> of gas by the **retailer** to a consumer.

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36.2 The ICP identifier must be clearly labelled "ICP" on the invoice.

# 37. Consumer queries

Every **retailer** and **distributor** must advise any consumer (or any person authorised by the consumer) of the consumer's **ICP identifier** within 3 **business days** of receiving a request for that information.

#### Part 2

#### Gas Registry

#### Establishing the registry

#### 38. Establishment of registry

The **registry operator** must establish, operate and maintain the **registry** so as to meet the requirements of these **rules**.

### 39. Purpose of registry

The purpose of the registry is -

- **39.1** To facilitate efficient and accurate switching of **retailers** by consumers; and
- **39.2** To provide an authoritative database of current and historical information on all **ICP parameters**, to facilitate accurate billing of consumers and allocation of charges to **retailers**; and

**39.3** To provide a mechanism by which the accuracy and timeliness of information provided in relation to an **ICP** is controlled and recorded.

#### 40. Requirements of registry

The registry must -

- **40.1** Comply with, and perform in accordance with, the **registry specification**; and
- 40.2 Fulfil the purpose of the registry as set out in rule 39; and
- **40.3** Subject to the validation requirements set out in these **rules**, accept the information and notices referred to in these **rules**; and
- **40.4** Maintain a complete audit trail for all information and notices accepted in accordance with these **rules**; and
- **40.5** Maintain records that enable allocation and reconciliation of energy charges, line charges and metering charges between **retailers**; and
- 40.6 Facilitate switches in accordance with these rules; and
- 40.7 Otherwise perform in accordance with the requirements of these rules.

#### 41. Initial population of registry

- 41.1 Prior to the go-live date
  - **41.1.1** Each **distributor** must enter in the **registry**, values for the **ICP parameters** listed in Part A of the Schedule, for each **ICP** on its distribution system; and
  - **41.1.2** Each **retailer** must enter in the **registry**, values for the **ICP parameters** listed in Part B of the Schedule, for each **ICP** for which it supplies gas; and
  - **41.1.3** Each **meter owner** must enter in the **registry**, values for the **ICP parameters** listed in Part C of the Schedule in relation to each **ICP** for which it owns the **meter**.
- **41.2** When entering information in the **registry** under rule 41.1, each **distributor**, **retailer**, and **meter owner** may only assign a value to an **ICP parameter** in accordance with the **rules** set out in the second column of parts A, B and C of the Schedule respectively.

# 42. Accuracy of initial information

- 42.1 Prior to the go-live date, each responsible distributor, responsible retailer, and responsible meter owner must check the accuracy of any information entered in the registry in relation to the ICPs for which they are responsible.
- 42.2 If, a distributor, retailer, or meter owner becomes aware that any information in the registry is incorrect, the responsible distributor, responsible retailer, or responsible meter owner must, prior to the go-live date, enter the correct information in the registry.

42.3 Each distributor, retailer, and meter owner must use its reasonable endeavours to co-operate with each other to enter information in the registry under rule 41.1, having regard to the fact that for each ICP there will be a distributor, retailer, and a meter owner required to enter information in the registry prior to the go-live date.

Assignment of ICPs to consumer installations

#### 43. Assignment of ICPs

- **43.1** Each **distributor** must assign an **ICP identifier** for each **consumer installation** that is connected to its distribution system or transmission system.
- 43.2 An ICP must represent a single consumer installation that
  - **43.2.1** May be isolated from the distribution system or transmission system without affecting any other **consumer installation**; and
  - **43.2.2** <u>May have a single loss factor and a single network price</u> category; and
  - **43.2.3** Has its gas volume measured directly by a single set of **metering equipment** complying with NZS 5259:2004 (or any subsequent replacement standard), or measured indirectly by a method approved by the **industry body** which produces the equivalent of the measurement from a single set of **metering equipment**.

Determination of certain ICP parameter codes

#### 44. The industry body to determine applicable ICP parameter codes

- 44.1 The industry body must determine and publish the following information \_\_\_\_
  - **44.1.1** The codes for every **distributor**, **retailer**, **meter owner**, **corrector** owner, datalogger owner and telemetry owner that is, or <u>is</u> likely to be, required as a value for any relevant **ICP parameter** on the **registry**; and
  - **44.1.2** The **gas gate** codes for the **gas gates** created by **distributors**; and
  - 44.1.3 The ICP types and the code for each ICP type; and
  - 44.1.4 The ICP status codes; and
  - **44.1.5** The connection statuses and the code for each connection status; and
  - **44.1.6** The valid combinations of **ICP** status and **connection status** codes for any **ICP**; and
  - **44.1.7** The load shedding categories and the code for each load shedding category; and

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- **44.1.8** The allocation groups and the code used for each allocation group; and
- **44.1.9** The profiles that may be assigned to **ICPs** and the code for each profile.
- **44.2** The **industry body** may from time to time amend or revoke any code determined under rule 44.1 and the **industry body** must **publish** any amendment or revocation of a code.
- 44.3 In the case of a **consumer installation** directly connected to a transmission system \_\_\_\_
  - **44.3.1** The **industry body** must assign a unique **gas gate** code to the point of connection between the transmission system and the **consumer installation**; and
  - **44.3.2** The **distributor** must assign an **ICP identifier** to the point of connection between the transmission system and the **consumer installation**.

#### 45. Distributors to give notices in relation to gas gates

- **45.1** If a **distributor** intends to create or decommission a **gas gate**, the **distributor** must, at least 20 **business days** before the creation or decommissioning takes effect, give notice of that **gas gate** creation or decommissioning to
  - 45.1.1 The industry body; and
  - 45.1.2 The registry operator, and
  - **45.1.3** <u>The allocation agent and all retailers that will be affected by</u> the gas gate creation or decommissioning.
- **45.2** When a **distributor** gives notice of the creation of a new **gas gate** or decommissioning of a **gas gate**, the notice must include
  - **45.2.1** The **gas gate** code assigned by the **industry body** to the relevant **gas gate**; and
  - 45.2.2 The date of creation or decommissioning of the gas gate; and
  - **45.2.3** If applicable, the **gas gate** code of the **gas gate**'s parent **gas gate**; and
  - **45.2.4** The **ICP identifier** of all **ICPs** created or decommissioned or transferred between **gas gates** in association with the creation of the new **gas gate**.

#### 46. Distributors to determine network price category codes

Each **distributor** must determine, **publish** and maintain a schedule of its network price categories and the respective network price category codes and, except where the **distributor** requires disclosure on application in accordance with rule 50, the charges associated with each of those codes.

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# 47. Distributors to determine loss factor codes

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	Each <b>d</b> i	istributor must	Deleted: :
	47.1	<b>Publish</b> and maintain a schedule of all the <b>loss factors</b> (if any) which apply to <b>gas gates</b> on the <b>distributor's</b> distribution system; and	
	47.2	Determine, <b>publish</b> and maintain the respective codes for those <b>loss</b> factors.	
48.	Distrib	utors to give notices in relation to loss factor codes	
	must, a	<b>tributor</b> intends to add or delete any <b>loss factor</b> codes, the <b>distributor</b> t least 20 <b>business days</b> before any such change takes effect, give notice mpending change to –	
	48.1	The registry operator; and	Deleted:
	48.2	The allocation agent, and all retailers that will be affected by the change	- Deleted: All
		in loss factor codes.	Deleted: s
49.	Meter of	owners to determine metering price codes	
	49.1	Each <b>meter owner</b> must determine, <b>publish</b> and maintain a schedule of its metering price codes applicable to all <b>ICPs</b> where it is the <b>responsible meter owner</b> .	
	49.2	Each <b>meter owner</b> shall provide all <b>registry participants</b> with whom it contracts to provide metering services a schedule of its metering price codes and, except where the <b>meter owner</b> requires disclosure on application in accordance with rule 50, the charges associated with each of those codes.	
50.	Disclo	sure on application	
	50.1	Where these <b>rules</b> give a <b>registry participant</b> the right to require disclosure on application for certain <b>ICP</b> information, that right shall only be used	- Formatted: Font: Bold
		<b>50.1.1</b> Where the <b>registry participant</b> does not have a reasonably practicable alternative method of protecting its commercial interest in that information; and	
		<b>50.1.2</b> To the extent necessary to reasonably protect that interest.	
	50.2	Where a <b>registry participant</b> requires disclosure on application for certain <b>ICP</b> information —	Deleted: :
		<b>50.2.1</b> Requests for disclosure of that information must be made directly to the <b>registry participant</b> concerned.	
		<b>50.2.2</b> Upon receiving such a request, the <b>registry participant</b> must <b>notify</b> the requester within 1 <b>business day</b> of receiving the request whether or not it agrees to disclose the information requested, such disclosure not being unreasonably withheld.	Deleted: advise

**50.2.3** Where the **registry participant** agrees to disclose the requested information, it must be provided within a further **business day**.

Creation of new ICPs

#### 51. Creation of new ICPs

- 51.1 A retailer may request a distributor to assign an ICP for a new consumer installation on the distribution system.
- **51.2** If the **distributor** receives a request under rule 51.1, the **distributor** must, within 3 **business days** of receiving that request, assign an **ICP** to the new **consumer installation** or **notify** the **retailer** of the reason why it is unable to assign an **ICP**.
- **51.3** Once a **distributor** receives confirmation that a new **consumer installation** is first connected to its distribution system, the **distributor** must, within 2 **business days** of receiving that confirmation, enter in the **registry** the following information from Part A of the Schedule –

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- 51.3.1 The ICP identifier; and
- 51.3.2 The ICP creation date; and
- 51.3.3 The responsible distributor code; and
- **51.3.4** The physical address of the **consumer installation**.

#### 52. Registry validation of ICP creation

- 52.1 As soon as possible after the ICP and the information required by rule 51.3 has been entered in the **registry**, the **registry** must
  - 52.1.1 Validate the information entered by confirming that the -
    - (a) **ICP identifier** is a valid code and does not otherwise exist in the **registry**; and
    - (b) **Responsible\_distributor** code is an available and \_\_\_\_\_ Deleted: r valid code for the entering **distributor**; and
    - (c) **ICP** creation date is not a future date; and
  - **52.1.2** Based on the validation result, accept or reject the **ICP** and the information entered and notify the **distributor** accordingly.
- 52.2 If the ICP is accepted in the registry, the registry must \_\_\_\_\_ Deleted: :
  - **52.2.1** On acceptance, denote the **ICP** status as NEW; and
  - **52.2.2** Within 1 **business day** of acceptance, give a notice to the **distributor** stating the **ICP parameters** accepted in the **registry** for that **ICP**.

#### 53. Readying of NEW ICP and registry validation

- 53.1 Within 2 business days of having identified for a new ICP the values of the remaining ICP parameters listed in Part A of the Schedule apart from ICP status and connection status, the distributor must enter them in the registry.
- 53.2 As soon as possible after any of the remaining **ICP parameters** have been entered in the **registry**, the **registry** must
  - **53.2.1** Validate the **ICP parameter values** entered by confirming that they are available and valid values for the **distributor**; and
  - **53.2.2** Based on the validation result, accept or reject any or all of the **ICP parameter values** and notify the **distributor** accordingly.
- 53.3 Within 1 business day of having accepted the full set of values for the ICP parameters listed in Part A of the Schedule apart from ICP status, the registry must
  - 53.3.1 Change the ICP status to READY; and
  - **53.3.2** Notify the **distributor** and the expected **retailer** of the values of all the **ICP** parameters for the **ICP**.
- 53.4 At any time prior to the **retailer** changing the ICP status in accordance with rule 54.1.1, the **distributor** may change the ICP status to NEW by removing an ICP parameter value from the **registry** while the **distributor** identifies the value of that ICP parameter value.

#### 54. Retailer for READY ICP

- 54.1 Subject to rule 54.2, within 2 business days of a retailer entering into a contract to supply gas to a consumer at a consumer installation for which its ICP has an ICP status of READY, the retailer must enter in the registry values for all of the ICP parameters listed in Part B of the Schedule, including\_,
  - **54.1.1** A change to the value of the **ICP** status according to rule 59.9; and
  - 54.1.2 The applicable valid value of the connection status.
- 54.2 A retailer must not record any information in the registry for an ICP before the ICP status is READY.
- **54.3** To avoid any doubt, the **retailer** that enters information under rule 54.1 may or may not be the expected **retailer** referred to in rule 53.3.2.

#### 55. Registry validation of first retailer information

- 55.1 As soon as possible after all the ICP parameter values referred to in rule 54.1 have been entered in the registry, the registry must
  - **55.1.1** Validate the information entered by confirming that they are available and valid values for the entering **retailer**; and

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- **55.1.2** Based on the validation result, accept or reject any or all <u>of</u> the **ICP parameter values** and notify the entering **retailer** accordingly.
- 55.2 Within 1 business day of having accepted the information in the registry, the registry must notify the responsible distributor, responsible retailer, and responsible meter owner that the ICP parameter values are accepted in the registry for that ICP.

#### 56. Meter owner information for new ICP

- **56.1** Within the timeframe specified in rule 56.2, the **responsible meter owner** for an **ICP** must enter in the **registry** values for all <u>of</u> the **ICP parameters** listed in Part C of the Schedule.
- 56.2 The timeframe is within 2 business days after the responsible meter owner
  - **56.2.1** Has confirmed that the **metering equipment** has been installed at the new **consumer installation**; and
  - **56.2.2** Has been notified of the information under rule 55.2 in relation to the **ICP**.

#### 57. Registry validation of first meter owner information

- 57.1 As soon as possible after the ICP parameters referred to in rule 56.1 have been entered in the registry, the registry must
  - **57.1.1** Validate the information entered by confirming that they are available and valid values for the entering **meter owner**; and
  - **57.1.2** Based on the validation result, accept or reject any or all <u>of</u> the **ICP parameter values** and notify the entering **meter owner** accordingly.
- 57.2 Within 1 business day of having accepted the ICP parameters in the registry, the registry must give notice to the responsible distributor, responsible retailer and responsible meter owner for that ICP stating the ICP parameters that have been accepted in the registry for that ICP.

#### Maintenance of ICP information

#### 58. ICP information to be maintained

- **58.1** Each **distributor**, **retailer**, and **meter owner** must use its reasonable endeavours to maintain current and accurate information in the **registry** in relation to the **ICPs** and the **ICP parameters** for which it has responsibility as set out in the Schedule.
- **58.2** When entering information in the **registry** under rule 58.1, each **distributor**, **retailer**, and **meter owner**, may only assign a value to an **ICP parameter** in accordance with the **rules** set out in the second column of each part of the Schedule.

#### 59. Management of ICP status by distributors and retailers

The ICP status recorded on the **registry** is to be managed by **distributors**, **retailers** and the **registry** in accordance with the following rules –

- **59.1** The **ICP** status of NEW may only be assigned by the **registry** in accordance with rule 52.2 and denotes that the **responsible distributor** has not populated all of the **ICP parameters** for which it is **responsible** and the **ICP** is not ready for uplift by a **retailer**.
- **59.2** The **ICP** status of READY may only be assigned by the **registry** in accordance with rule 53.3 and denotes the **ICP** is ready for uplift by a **retailer**.
- **59.3** Subject to the **responsible distributor** changing the **ICP** status from READY to NEW in accordance with rule 53.4, only the **responsible retailer** may change the **ICP** status from READY.
- **59.4** The **ICP** status of ACTIVE-CONTRACTED may only be assigned by the **responsible retailer** and denotes that the **responsible retailer** has entered into a contract to supply gas to a consumer at the **consumer installation** and that either \_\_\_\_

59.4.1	Gas is able to flow to the installation; or	Deleted: g

- **59.4.2** The gas supply is temporarily disconnected.
- **59.5** The **ICP** status of ACTIVE-VACANT may only be assigned by the **responsible retailer** and denotes that gas is able to flow to the **consumer installation** but the **responsible retailer** does not have a current contract to supply gas to a consumer at the **consumer installation**.
- **59.6** Only the **responsible retailer** may change the **ICP** status from ACTIVE-CONTRACTED or ACTIVE-VACANT.
- **59.7** The **ICP** status of INACTIVE-TRANSITIONAL may only be assigned by the **responsible retailer** and denotes that gas is not able to flow to the **consumer installation** due to a transitional (non-permanent) disconnection of supply.
- **59.8** Subject to rule 59.12, the **ICP** status of INACTIVE-PERMANENT may only be assigned by the **responsible retailer** and denotes that gas is not able to flow to the **consumer installation** due to a permanent disconnection of supply.
- **59.9** As soon as a **retailer** uplifts an **ICP** in the READY status and assumes the role of **responsible retailer** that **retailer** must change the **ICP** status to one of ACTIVE-CONTRACTED, ACTIVE-VACANT or INACTIVE-TRANSITIONAL as applicable.
- **59.10** Subject to rule 59.12, only the **responsible retailer** may change the **ICP** status from INACTIVE-TRANSITIONAL or INACTIVE-PERMANENT.
- **59.11** The **ICP** status of DECOMMISSIONED may only be assigned by the **responsible distributor** and denotes that \_\_\_\_

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**59.11.1** The **ICP** is removed from future switching and reconciliation processes; and

- **59.11.2** Any associated **consumer installation** is no longer connected to the **responsible distributor's** distribution system.
- **59.12** The **ICP** status of DECOMMISSIONED may only be changed by the **responsible distributor** and may only be changed to INACTIVE-PERMANENT.

#### 60. Management of connection status codes by retailers and distributors

- 60.1 The connection status parameter recorded on the registry is managed by distributors and retailers.
- 60.2 In the event that a **distributor** or **retailer** changes the ICP status of an ICP that **distributor** or **retailer** must ensure that the ICP's **connection status** for the date of the change is recorded in the **registry** in accordance with the status codes and usage requirements **published** by the **industry body** from time to time.

#### 61. Correction of ICP information in registry and registry validation

- 61.1 If, in relation to any information in the registry, a responsible, distributor, responsible retailer, or responsible meter owner becomes aware that such information is incorrect or requires updating, the relevant responsible distributor, responsible retailer, or responsible meter owner must, as soon as practicable, enter the correct or updated information in the registry.
- 61.2 As soon as possible after any information referred to in rule 61.1 has been entered in the **registry**, the **registry** must
  - **61.2.1** Validate the information entered by confirming that they are available and valid values for the <u>person</u> entering the information; and
  - **61.2.2** Based on the validation result, accept or reject the information in the **registry** and notify the <u>person</u> entering the information accordingly.
- **61.3** Within 1 **business day** of having accepted the information in the **registry**, the **registry** must give notice to the **responsible distributor**, **responsible retailer**, and **responsible meter owner** in accordance with rule 32.
- 61.4 If the **registry** is required to give a notice under rule 61.3 and a gas switching notice has been given in respect of the **ICP** but the **switch** is not yet complete, the **registry** must give notice to both the **responsible retailer** and the **new retailer**.

#### 62. Distributors, retailers, and meter owners to resolve discrepancies

62.1 In relation to any information for an ICP in the registry, the responsible distributor, responsible retailer, and responsible meter owner must use their best endeavours to resolve any discrepancies between the information in the registry and the information held elsewhere by them.

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62.2 In order to identify and resolve any discrepancies in the information held for an ICP, each distributor, retailer, and meter owner must, by 1600 hours on the 15th business day of each month, review the following relevant reports and enter any corrections in the registry -, Deleted: Deleted: : The retailer report under rule 85; and 62.2.1 The distributor report under rule 86; and 62.2.2 62.2.3 The meter owner report under rule 87. 62.3 Each distributor, retailer, and meter owner must retain for such time as may be determined by the industry body records of the reviews and any corrections made under rule 62.2 for the purpose of any audit that may be conducted by, or on behalf of, the **industry body**. Part 3 Switching 63. Switching retailers Rules 64 to 81 apply to standard switches and move switches.

#### 64. Codes relevant to switching

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	64.1		lustry body must determine and publish codes for the	Deleted: :
		64.1.1	The codes used in a <b>switch</b> notice to denote whether the <b>switch</b> is a <b>standard switch</b> or a <b>move switch</b> ; and	
		64.1.2	Register content codes associated with <b>switch readings</b> in transfer notices; and	
		64.1.3	Acceptance codes for gas acceptance notices; and	
		64.1.4	Reason codes for gas switching withdrawal notices.	
	64.2	rule 64.		
65.	Initiatio	n of swit	ch	
	65.1			
	65.2	<ul> <li>switch is a standard switch or a move switch; and</li> <li>Register content codes associated with switch readings in transfer notices; and</li> <li>Acceptance codes for gas acceptance notices; and</li> </ul>		
		65.2.1	<ul> <li>assfer notices; and</li> <li>ceptance codes for gas acceptance notices; and</li> <li>ason codes for gas switching withdrawal notices.</li> <li>y body may amend or revoke any code determined under</li> <li>id the industry body must publish any amendment or a code.</li> <li>initiated by the new retailer under the authority of the ecting to change retailers.</li> <li>ew retailer may initiate a switch, the new retailer must –</li> <li>we entered into a contract with the consumer for the supply gas to the relevant consumer installation; and</li> </ul>	
		65.2.2	Have obtained the consumer's agreement to –	
			(a) Effect the switch; and	Deleted: e

			(b)	Establish the date for commencement of supply	<b>Deleted:</b> e
				through communication with the <b>responsible retailer</b> ; and	
1			(c)	Use an estimated reading from the responsible	Deleted: u
•			( )	retailer to define the split of variable charges between the responsible retailer and the new retailer at the switch date; and	
1			(d)	Collect information relating to the consumer and the	Deleted: c
I			(4)	consumer installation from the responsible retailer and elsewhere in order to complete the switch and commence gas supply; and	
		65.2.3	of the c relevant <b>retailer</b>	arty to a valid and subsisting agreement with the owner distribution system or transmission system to which the t <b>consumer installation</b> is connected, allowing the <b>new</b> to transport and/or sell gas across that distribution or transmission system; and	
		65.2.4	agreem	arty to a valid and subsisting gas sale and purchase ent providing access to a supply of wholesale gas for tion; and	
1		65.2.5	or owr consur	arty to a valid and subsisting agreement with the owner ners of the <b>metering equipment</b> at the relevant <b>ner installation</b> , for use of that equipment to measure asumption for the <b>ICP</b> ,	<b>Deleted:</b> ; and
			-		
66.	Gas s	witching r	notice		Deleted: Be a party to a valid and subsisting agreement with an allocation agent authorised to allocate gas at
	66.1	Within 2	businos	s days after entering into a contract to supply gas to a	the <b>gas gate</b> from which gas is supplied to the <b>ICP</b> .
	00.1	consum	er at the	relevant <b>consumer installation</b> , the <b>new retailer</b> must <b>n</b> by giving a gas switching notice to the <b>registry</b> .	
	66.2	The effe new ret		ing the gas switching notice to the <b>registry</b> is that the	
		66.2.1	Warran	ts that it has complied with rule 65; and	
		66.2.2	obtain f by thes	ned to be the agent of the consumer with the authority to from the <b>responsible retailer</b> the information required e <b>rules</b> to be contained in the gas acceptance notice gas transfer notice.	
67.	What	gas switcl	hing noti	ce must contain	
	67.1	The gas	switching	g notice must state –	
		67.1.1	The ICF	<b>P identifier</b> ; and	
i i		6740	\//hotho	r <b>j</b> t is a <b>standard switch<u>or a <b>move switch</b></u> using the</b>	Delete de ser a st
Ι		67.1.2		lefined by the <b>industry body</b> ; and	Deleted: or not

			(a)	The req	uested <b>switch date</b> ; and	Deleted: t		
			(b)	<b>T</b> he phy	sical address of the ICP.	Deleted: t		
	67.2	The gas	switching	notice m	nay state –			
		67.2.1	The nan	ne of the	consumer requesting the <b>switch</b> ; and			
		67.2.2	reading		7.4, a request for the last 12 months of <b>register</b> the <b>metering equipment</b> at the <b>consumer</b>			
		67.2.3	In the ca	ase of a <b>s</b>	tandard switch, –			
			(a)	Subject	to rule 67.3, the requested <b>switch date</b> ; and	Deleted: s		
			(b)	The phy	sical address of the ICP.	Deleted: t		
	67.3 If the new retailer includes a requested switch date for a standard switch, that date must not be less than 7 business days and not be more than 23 business days after the date the gas switching notice is given to the registry.							
	<u>67.3A</u>	.3A If the <b>new retailer</b> requests a <b>move switch</b> , the requested <b>switch date</b> <u>must not be earlier than 1 business day after the date the responsible</u> <u>retailer became responsible for supply according to the <b>registry</b> and <u>must not be more than 23 business days after the date the gas switching</u> <u>notice is given to the <b>registry</b>.</u></u>						
	67.4				s the last 12 months of <b>register readings</b> from <b>r installation</b> –			
		67.4.1			r and the <b>responsible retailer</b> must agree as ter readings shall be provided; and			
		67.4.2	commur	nicate the	s not obliged to provide any facility to e <b>register readings</b> from the <b>responsible</b> w retailer.			
68.	Registr	y validati	on of ga	s switch	ing notice			
	68.1	As soon <b>registry</b>		ible after	having received the gas switching notice, the			
		68.1.1	Validate by confi		rmation contained in the gas switching notice			
			(a)	That the	E ICP status for the ICP is;-	Deleted: t		
				(i)	ACTIVE-CONTRACTED; or			
				(ii)	ACTIVE-VACANT; or			
				(iii)	INACTIVE-TRANSITIONAL; or			
				(iv)	INACTIVE-PERMANENT; and			

Í.			<i>a</i> ,		_		
l			(b)	That any codes used in the notice are available codes; and	[1	Deleted: t	
			(c)	That, in the case of a <b>move switch</b> , there is a requested <b>switch date</b> ; and	[	Deleted: t	
		68.1.2		on the validation result, accept or reject the gas g notice and notify the <b>new retailer</b> accordingly.			
	68.2			<b>s day</b> of having accepted the gas switching notice, the e the gas switching notice to the <b>responsible retailer</b> .			
69.	Respo	nse to a g	jas switc	hing notice			
	69.1			ss days after receiving a gas switching notice from the <b>bonsible retailer</b> must give to the <b>registry</b> –			
1		69.1.1	A das a	cceptance notice in accordance with rule 70; or		Deleted: that states that the	
		69.1.2	-	ansfer notice in accordance with rule 72; or	l t	esponsible retailer intends he switch to take place on an expected switch date	
		69.1.3	A gas s	witching withdrawal notice in accordance with rule 75	i	<b>Deleted:</b> that includes all the nformation required to complete the <b>switch</b>	
	<u>69.1A</u>	by the <b>ne</b> withdraw	ew retaile	withdrawal notice provided under rule 69.1.3 is rejected er (namely by the <b>new retailer</b> providing a gas switching use notice in accordance with rule 78.1 that rejects the comply with rule 69.1.3), the <b>responsible retailer</b> must		Deleted: that states that the responsible retailer believes hat the gas switching notice should be withdrawn	
		<u>69.1A.1</u>	A gas a	registry – cceptance notice in accordance with rule 70; or ansfer notice in accordance with rule 72.			
	69.2	after rec switch	eiving a by the g	e retailer must ensure that within 23 business days gas switching notice from the registry it completes the jiving of a gas transfer notice, unless the switch is that period in accordance with rule 78.3.2.	l ( S	Deleted: <#>If the esponsible retailer gives a gas acceptance notice, it must, subject to rule 69.3, give a gas ransfer notice to the registry	
	69.3	transfer	notice it	tandard switch, if the responsible retailer gives a gas must give that gas transfer notice within 2 business	<u> </u>	within 23 <b>business days</b> after receiving the gas switching notice from the <b>registry</b> ¶	
1		-		h date included in the gas transfer notice.	1	Formatted: Bullets and Numbering	
	69.4			ching withdrawal notice is given in accordance with rule \\` ry will not accept a gas transfer notice until a gas \ \\	`\`[	Field Code Changed	
				wal response notice is given.	$\langle \cdot \rangle$	Deleted: Except where a gas switching withdrawal request has been given, Except i	
70	What a		tanaa na	tion must contain	ĽĹ	Deleted: move	
70.	what (	jas accep	nance no	tice must contain	۱ <sup>۲</sup>	Deleted: a	
	A gas a	acceptance	e notice n	nust state –	()	Deleted: under	
	70.1	The ICP	identifie	r: and	Field Code Changed		
	70.2	An expe	cted swit	ch date which –			

- **70.2.1** Except as required under rule 72.2, is not limited to any requested **switch date** in the gas switching notice; but
- **70.2.2** Must be no later than 23 **business days** after the date the **responsible retailer** received the gas switching notice from the **registry**; and
- **70.3** An acceptance code, as defined by the **industry body**, to communicate certain information that might be useful to the **new retailer** in deciding whether to proceed with or withdraw the **switch**.

# 71. Registry validation of gas acceptance notice

- 71.1 As soon as possible after having received the gas acceptance notice, the registry must
  - **71.1.1** Validate the gas acceptance notice by confirming that any codes used in the notice are available codes; and
  - **71.1.2** Based on the result of that validation, accept or reject the gas acceptance notice and notify the **responsible retailer** accordingly.
- 71.2 Within 1 business day of having accepted the gas acceptance notice, the registry must give the gas acceptance notice to the new retailer.
- **71.3** For the avoidance of doubt, if a gas acceptance notice is rejected by the **registry**, the **responsible retailer** must still comply with rule 69.

# 72. What gas transfer notice must contain

- 72.1 A gas transfer notice must state
  - 72.1.1 The ICP identifier; and
  - 72.1.2 the switch date; and
  - **72.1.3** An annualised consumption (in gigajoules) estimate for the **ICP**; and
  - 72.1.4 The meter location code; and
  - 72.1.5 The date of the last actual reading recorded for the ICP; and
  - 72.1.6 The meter identifier; and
  - 72.1.7 The meter pressure; and
  - 72.1.8 For each register for which information is being conveyed -

(a)	The register multiplier; and Deleted: t
(b)	The number of dials on the register; and Deleted: t
(c)	The switch reading for the register, which must Deleted: t contain the same number of digits as the number of dials on the register; and

			(d)	Whether the <b>register reading</b> is an <b>actual reading</b> or an <b>estimated reading</b> ; and	[	Deleted: w
			(e)	The register content code; and	[	Deleted: t
	72.2	<u>complied</u>	affect th billing a gas switc <u>d with rul</u>	ditional information that can reasonably be expected to the accuracy of the <b>switch</b> and subsequent consumer and allocation processes. Thing notice included a requested <b>switch date</b> that <u>e 67.3 or 67.3A</u> , the <b>responsible retailer</b> must <u>use</u> the		
				n date as the switch date and provide switch readings date, unless –	[	Deleted: ; or
1		72.2.1	The res	sponsible retailer has, at the time the gas switching	_	Deleted: If
		12.2.1	notice v	vas given to the responsible retailer by the registry,	_ >	Deleted: t
			billed a	consumer for the ICP up to a date after the requested	Ċ	
			switch	date in which case the responsible retailer must use	[[	Deleted: ,
			<u>(a)</u>	the day after the billed-to-date as the <b>switch date</b> and the billed readings as the <b>switch readings</b> <u>if the</u> <u>billed-to-date is less than 23 business days after the</u> <u>gas switching notice was received</u> :	ii r F	Deleted: ¶ n which case the responsible etailer must use Formatted: Heading 4, ndent: Left: 127.6 pt,
			<u>(b)</u>	a date no later than 23 business days after the gas		langing: 43.55 pt, Tabs: 71.15 pt, Left
				switching notice was received if the billed-to-date is 23	, \ <b>_</b> F	Formatted: Bullets and
		<u>72.2.2</u>	<u>case</u> th <b>switch</b>	was received; or, w retailer would prefer an earlier switch date, in which the responsible retailer at its discretion may use a date earlier than the requested switch date and switch readings applicable to the switch date used.	k c s	Deleted: except where the billed to date is 23 business lays in which case the switch date must be a date to later than 23 business lays
					<u>ון</u> י	Deleted: . Or
	<u>72.2A</u>			notice relates to a gas switching notice that did not ed switch date the switch date must be no later than 23		Formatted: Bullets and Numbering
		business	s days a	after the gas switching notice was received by the	) [	Deleted: .
		<u>responsi</u>	ble retaile	er.		
73.	Regist	ry validat	ion of ga	s transfer notice		Deleted: <#>If, pursuant to a
	73.1	As soor <b>registry</b>		sible after having received the gas transfer notice, the	t a I	ransitional exemption provided by the <b>industry body</b> in accordance with rule 90, an <b>CP</b> has more than 1 <b>meter</b> , he <b>meter</b> identifiers of the
		73.1.1	Validate confirmi	e the information in the gas transfer notice by ing –	r r	neters not identified in accordance with rule 72.1.6 nust be included in the gas ransfer notice as additional
			(a)	That any codes used in the notice are available codes; and		nformation under rule 72.1.9.¶
1			(b)	That the number of digits provided for each register		Formatted: Bullets and Numbering
I			(~)	reading is equal to the number of dials specified for	<u>ן</u>	Deleted: t
				the relevant register; and	<b>`{[</b>	Deleted: t
		73.1.2		on the validation result, accept or reject the gas transfer notify the <b>responsible retailer</b> accordingly.		

- **73.2** Within 1 **business day** of having accepted the gas transfer notice, the **registry** must
  - **73.2.1** Show the **new retailer** as the **responsible retailer** for the **ICP**, effective on and from the **switch date**; and
  - 73.2.2 Give the gas transfer notice to the responsible retailer; and
  - **73.2.3** Give a notice to the former **responsible retailer**, the **responsible retailer**, the **distributor**, and the **meter owner**, confirming the identity of the **responsible retailer** and the **switch date**.
- 74. Accuracy of switch readings
  - 74.1 In the gas transfer notice, the **responsible retailer** must provide **switch readings** (whether **actual readings** or **estimated readings**) that are as accurate as feasible for the particular method used to collect or derive the readings.
  - 74.2 In order to facilitate the accuracy of switch readings for move switches
    - 74.2.1 The responsible retailer must continue to take actual readings from the metering equipment for all ICPs where the ICP status is ACTIVE-CONTRACTED or ACTIVE-VACANT; and
    - **74.2.2** All relevant **actual readings** must be included in the **responsible retailer's** processes to determine the (actual or estimated) **switch readings** for the gas transfer notice.
  - 74.3 If an ICP is switched with an ICP status of INACTIVE-TRANSITIONAL and the responsible retailer uses estimated readings for the switch readings, the responsible retailer will comply with rule 74.1 if the responsible retailer
    - **74.3.1** Continued to collect **actual readings** from the **metering equipment** (in accordance with the **responsible retailer's** normal reading schedule) until the physical disconnection of the **ICP's consumer installation**; and
    - **74.3.2** Used those actual readings in the derivation of the estimated readings for the ICP.
  - 74.4 If the metering equipment for any ICP resets to zero after each actual reading, the gas transfer notice may specify that the switch reading is zero.
  - 74.5 If the consumer installation has its volume of gas consumption determined by the difference between register readings at other consumer installations or gas gates, the gas transfer notice must specify that the switch reading is zero.

# 74A Ability to withdraw

Subject to rule 34 and provided a condition of withdrawal in rule 75.1 is met, a retailer is able to request that a **switch** is withdrawn by the giving of a gas switching notice or reversal of a **switch** by giving a gas switching withdrawal notice at any time as permitted by rule 75.3.

# 75. Withdrawal of switching

75.1	A switc	⊧ <b>h</b> may be withdrawn if –		Deleted: only
	75.1.1	There has been an error in the <b>switch</b> process such that the <b>switch</b> is not giving effect to, or has not given effect to, the agreement with the consumer; or		
	75.1.2	The consumer, exercising a contractual or statutory right, has requested the <b>switch</b> to be withdrawn.		
75.2		hing withdrawal <u>must be initiated by the giving of a gas switching</u> wal notice to the <b>registry</b> by –		Deleted: may only
	75.2.1	In the case of a <b>switch</b> that is incomplete (where a <b>new retailer</b> has given a gas switching notice to the <b>registry</b> but has not received a gas transfer notice), either the <b>responsible retailer</b> or the <b>new retailer</b> ; or		
	75.2.2	In the case where a <b>switch</b> has been completed, the responsible retailer or the former responsible retailer.		Deleted: by
75.3	A <u>gas</u> betweer	switching withdrawal <u>notice may only be given in the period</u> n –		Deleted: must be initiated by giving a gas switching withdrawal notice to the
	75.3.1	The date that the gas switching notice is sent to the <b>registry</b> by the <b>new retailer</b> ; and	· ```,	registry and Deleted: issued
	75.3.2	The date that a new gas switching notice is received by the same <b>retailer</b> who is now the <b>responsible retailer</b> for that <b>ICP</b> .		
75.4	withdray	to rule 34, there is no limit on the number of gas switching wal notices a <b>retailer</b> may give to the <b>registry</b> under rule 74A for		
	<u>a gas si</u>	witching notice provided:		
	75.4.1	Each gas switching withdrawal notice complies with the other requirements of this rule 75; and		
	75.4.2	The <b>retailer</b> confirms prior to the giving of each gas switching withdrawal notice that a condition in rule <b>75.1</b> is satisfied; and		

**75.4.3** The **responsible retailer** complies with rules 69.2 and 72.2 for each gas switching notice.

# 76. What gas switching withdrawal notice must contain

The gas switching withdrawal notice must state -

76.1 The ICP identifier; and

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76.2 The reason code for the switching withdrawal.

#### 77. Registry validation of gas switching withdrawal notice

- 77.1 As soon as possible after having received the gas switching withdrawal notice, the **registry** must
  - **77.1.1** Validate the information in the gas switching withdrawal notice by confirming
    - (a) That any codes used in the notice are available codes; and
    - (b) That the notice has been given by a **retailer** authorised to give the notice under rule 75.2; and
  - **77.1.2** Based on the validation result, accept or reject the gas switching withdrawal notice by giving notice to the **retailer** that gave the gas switching withdrawal notice that it has been accepted or rejected.
- 77.2 Within 1 business day of having accepted the gas switching withdrawal notice, the **registry** must give the gas switching withdrawal notice to the other **retailer** involved in the **switch** as set out in rule 75.2.

#### 78. Retailer response to a gas switching withdrawal notice

- **78.1** Within 5, business days after receiving a gas switching withdrawal notice under rule 77.2, the recipient **retailer** must give the **registry** a gas switching withdrawal response notice.
- 78.2 <u>Each gas switching withdrawal response notice must state whether or not</u> the gas switching withdrawal notice is accepted or rejected. A retailer must accept a gas switching withdrawal notice if –
  - **78.2.1** There has been an error in the **switch** process such that the **switch** is not giving effect to, or has not given effect to, the agreement with the consumer; or
  - **78.2.2** The consumer has exercised a contractual or statutory right to have the **switch** withdrawn.
- **78.2A** The **retailer** giving a gas switching withdrawal response notice must confirm prior to the giving of each gas switching withdrawal response notice whether a condition in rule 78.2 is satisfied.
- **78.3** If the gas switching withdrawal response notice accepts the gas switching withdrawal notice, then
  - **78.3.1** Within 1 **business day** of having received the gas switching withdrawal response notice, the **registry** must
    - Give the gas switching withdrawal response notice to the other retailer involved in the switch as set out in rule 75.2; and

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Field Code Changed

If there has been a change in responsible retailer as (b) a result of the acceptance of the gas switching withdrawal, give notice to both retailers involved in the switching withdrawal, the distributor, and the meter owner of the change in responsible retailer; and 78.3.2 In the case where rule 75.2.1 applies, the uncompleted switch **Field Code Changed** is withdrawn, meaning the switch is terminated prior to completion and does not result in a change of responsible retailer for the ICP; and 78.3.3 In the case where rule 75.2.2 applies, the completed switch is Field Code Changed reversed and there is a change in responsible retailer for the ICP, to the retailer who was the former responsible retailer. 78.4 If the gas switching withdrawal response notice rejects the gas switching withdrawal notice, then -78.4.1 Within 1 business day of having received the gas switching Formatted: Font: Not Bold withdrawal response notice, the registry must give the gas switching withdrawal response notice to the other retailer involved in the switch as set out in rule 75.2; and Field Code Changed **78.4.2** That particular gas switching withdrawal process is at an end. Deleted: <#>For the avoidance of doubt, if the gas 79. Renegotiation of switch readings switching withdrawal notice is rejected the responsible 79.1 This rule applies if a responsible retailer disputes the accuracy of a retailer must comply with rule 69 except that the responsible switch reading provided by the former responsible retailer in a gas retailer may not give another transfer notice. gas switching withdrawal notice for the same gas 79.2 The responsible retailer may request an adjustment to a switch switching notice.  $\P$ reading by giving a switch reading renegotiation request notice to the registry. 79.3 For a particular ICP, a switch reading renegotiation request notice may only be given in relation to -79.3.1 The most recent switch; and One switch reading. 79.3.2 79.4 The switch reading renegotiation request notice must state -79.4.1 The ICP identifier; and 79.4.2 The switch date; and 79.4.3 The meter identifier; and 79.4.4 The content code for the switch reading concerned; and The proposed replacement switch reading; and 79.4.5 The basis on which the proposed replacement switch reading 79.4.6 has been determined.

#### 80. Registry validation of switch reading renegotiation request

- **80.1** As soon as possible after having received the **switch reading** renegotiation request notice, the **registry** must
  - **80.1.1** Validate the information in the **switch reading** renegotiation request notice by confirming that the request has been given by the **responsible retailer** as authorised by rule 79.1; and
  - **80.1.2** On the basis of that validation, accept or reject the request and notify the **responsible retailer** accordingly.
- **80.2** Within 1 **business day** of having accepted the **switch reading** renegotiation request notice, the **registry** must give the **switch reading** renegotiation request notice to the former **responsible retailer** as referred to in rule 79.1.

#### 81. Retailer response to switch reading renegotiation request

- 81.1 Within **5** business days after receiving the switch reading renegotiation request notice, the recipient retailer must give to the registry a switch reading renegotiation response notice stating whether or not the switch reading renegotiation request is accepted or rejected.
- 81.2 Within 1 business day after receiving the switch reading renegotiation response notice, the registry must give the switch reading renegotiation response notice to the responsible retailer.
- **81.3** If the **switch reading** renegotiation request notice is rejected by the recipient **retailer**, the two **retailers** concerned must endeavour to resolve the matter by other negotiation.

#### 82. Bypass

- 82.1 A bypass occurs when the **distributor** providing the connection service to a **consumer installation** is replaced.
- 82.2 The **registry participants** directly involved in effecting any bypass must process the bypass as either the creation of a new ICP or the recommissioning of an ICP, in accordance with these **rules**.
- 82.3 Not less than 10 business days before a retailer intends giving effect to, a bypass, the retailer must give notice to the responsible retailer and the responsible distributor that there is going to be a bypass in relation to the consumer installation concerned.

Reports from the registry

#### 83. Reports from the registry

The registry operator must provide or publish, the following reports -

- **83.1** The general reports under rule 84; and
- 83.2 The retailer report under rule 85; and

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- 83.3 The distributor report under rule 86; and
- 83.4 The meter owner report under rule 87; and
- **83.5** Any other report as may be agreed from time to time between the **registry operator** and the **industry body**.

#### 84. General reports

- **84.1** By 0900 hours on the 6<sup>th</sup> **business day** of each month, the **registry operator** must **publish** a report which states
  - **84.1.1** The number of **ICPs** (categorised by each **ICP** status and **distributor**) contained on the **registry** as at the last day of the previous month; and
  - **84.1.2** The number of valid gas switching notices received by the **registry operator** during the previous month.
- 84.2 By 1600 hours on the 15th business day of each month, the registry operator must publish a report on each registry participant's compliance with the timeframes specified in these rules during the previous month.
- **84.3** The content and format of the report referred to in rule 84.2 must be specified by the **industry body** after consultation with **registry participants** and the **registry operator**.

# 85. Retailer report

- 85.1 By 0900 hours on the first business day of each month, the registry operator must give each retailer a report that shows
  - **85.1.1** All the **ICPs** for which that **retailer** was identified in the **registry** as **responsible retailer** during the previous month; and
  - **85.1.2** For each of those **ICPs**, and for each period that the **retailer** was the **responsible retailer** during that month, the values and effective dates of all **ICP parameters** in Part B of the Schedule.

#### 86. Distributor report

- 86.1 By 0900 hours on the 1<sup>st</sup> business day of each month, the registry operator must give each distributor a report that shows
  - **86.1.1** All the **ICPs** for which that **distributor** was identified in the **registry** as **responsible distributor** during the previous month; and
  - **86.1.2** For each of those **ICPs**, the values and effective dates of all **ICP parameters** in Part A of the Schedule.

# 87. Meter owner report

87.1 By 0900 hours on the 1<sup>st</sup> business day of each month, the registry operator must give each meter owner a report that shows –

- 87.1.1 All the ICPs for which that meter owner was identified in the registry as responsible meter owner during the previous month; and
- **87.1.2** For each of those **ICPs**, the values and effective dates of all **ICP parameters** listed in Part C of the Schedule.

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#### ¶ Transitional provisions¶

#### #>Treatment of switches initiated before go-live date¶

=#>Except if the switch is not completed before the expiry date of the transitional functionality provided for in rule 89, where a switch between retailers has been initiated but not completed before the golive date, the switch must be completed in accordance with the arrangements that existed on the date the switch was initiated.¶

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#### <#>Period of transitional functionality¶

"+>In order to facilitate the initial population of the registry, and to facilitate completion of switches initiated prior to establishment of the registry, the registry operator shall provide transitional functionality to the registry to enable a change of responsible retailer other than in accordance with these rules.¶

"+>The transitional functionality shall have an expiry date which shall be agreed with the industry body.¶

#### </p

¶ <#>A registry participant may apply in writing to the industry body for a transitional exemption from complying with one or more of these rules. ¶

\*+>A transitional exemption applies for a period set out in the exemption and must set out alternative arrangements for complying with one or more rules.¶

#>In the application, the registry participant must set out the rule or rules from which it seeks an exemption, tt[....[2]]

# Schedule

# Part A

# ICP parameters maintained by Distributors

ICP Parameter	Rules governing values assigned	
ICP Identifier	The unique 15-character identifier assigned to the <b>ICP</b> by the <b>distributor</b> .	
ICP creation date	The date that the <b>distributor</b> deems the <b>ICP</b> to be created, which must be not later than the date that the gas service pipe to the <b>ICP's consumer installation</b> is first livened. It is the earliest date for any event relating to the <b>ICP</b> in the <b>registry</b> .	
Responsible Distributor	The code of the <b>responsible distributor</b> and creator of the <b>ICP</b> . <b>Distributor</b> codes are determined and <b>published</b> by the <b>industry body</b> from time to time.	
Network Pressure	The value of the nominal operating pressure, expressed numerically in kilopascals, of the distribution system or transmission system to which the <b>ICP's consumer installation</b> is connected.	
ICP Altitude	The altitude, expressed in metres above mean sea level, of the <b>meter</b> measuring gas consumption for the <b>ICP's consumer installation</b> , and for use in any required (non-dynamic) correction of the metered gas volume to standard volume.	
Gas gate	The code of the <b>gas gate</b> from which the <b>distributor</b> deems gas is delivered to the <b>ICP's consumer installation</b> . <b>Gas gate</b> codes are determined and <b>published</b> by the <b>industry body</b> from time to time.	
ІСР Туре	The code representing the <b>ICP</b> type. <b>ICP</b> types and <b>ICP</b> type codes are determined and <b>published</b> by the <b>industry body</b> from time to time.	
ICP Status	The code representing the <b>ICP</b> status. <b>ICP</b> status is maintained by the <b>responsible distributor</b> under rule 59. At <b>ICP</b> creation and <b>ICP</b> readying, the value is assigned by the <b>registry</b> under rule 53.3.	
Connection status	The code representing the <b>connection status</b> . <b>Connection</b> status is maintained by the <b>responsible distributor</b> under rule 60 and in accordance with the requirements <b>published</b> by the <b>industry body</b> under rule 60.2.	Formatted: Font: Bo
Load Shedding	The code representing the load shedding category that identifies the position of the <b>ICP's consumer installation</b> in the hierarchy	
Category	for emergency <u>curtailment of gas</u> <u>Load shedding categories and</u> codes are determined and <b>published</b> by the <b>industry body</b> from	Deleted: shedding
	time to time and are consistent with the curtailment bands under	Deleted: load
	Schedule 2 of the Gas Governance (Critical Contingency	Formatted: Font: Bol
	Management) Regulations 2008.	Formatted: Not High

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Hourly Quantity (MHQ)	consuming equipment at the <b>consumer installation</b> is capable of drawing per hour. The value is distinct from the capacity of the gas service pipe or <b>metering equipment</b> serving the <b>consumer</b> <b>installation</b> . Mandatory only where MHQ is used to determine the <b>distributor's</b> network charges. May be conveyed by means of a 'disclosure on application' code in accordance with rule 50.
Expected Retailer	The code of the <b>retailer</b> that the <b>distributor</b> expects to be the first <b>responsible retailer</b> for the <b>ICP</b> .
Network Price Category	The code of the network price category to which the <b>ICP</b> belongs, as determined and <b>published</b> by the <b>distributor</b> . The charges Formatted: associated with the code may be conveyed by means of a 'disclosure on application' code in accordance with rule 50.
Loss factor	The code that identifies the loss factor applicable to the ICP's
Code	consumer installation.
Network Price Details	A free-text parameter to allow the <b>distributor</b> to provide other information relevant to the network pricing of the <b>ICP's consumer installation</b> .
Physical Address	The physical address assigned by the <b>distributor</b> to the <b>ICP's consumer installation</b> , so that the <b>ICP</b> can be unambiguously identified with the <b>consumer installation</b> , in the <b>registry</b> .

With the exception of the **ICP identifier** and **ICP** creation date parameters, each of the parameters in Part A of the Schedule has an associated effective date, being the date from which the current value of the **ICP parameter** became applicable.

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# Part B

# ICP parameters maintained by Retailers

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ICP Parameter	Rules governing values assigned
Responsible Retailer	The code of the <b>retailer</b> with current responsibility for the <b>ICP</b> . <b>Retailer</b> codes are determined and <b>published</b> by the <b>industry</b> <b>body</b> from time to time.
ICP status	The code representing the ICP status. ICP status is maintained by the <b>responsible retailer</b> under rule 59.
Connection status	The code representing the connection status. Connection status is maintained by the responsible retailer in accordance with the requirements <b>published</b> by the <b>industry body</b> under rule 60.2.
Allocation Group	The code represents the <b>allocation group</b> to which the <b>ICP</b> belongs, as <b>published</b> by the <b>industry body</b> from time to time.
Profile	The code that identifies the profile assigned to the <b>ICP</b> . Profile codes are determined and <b>published</b> by the <b>industry body</b> from time to time.
Responsible Meter owner	The code, of the <b>responsible meter owner</b> . <b>Responsible meter</b> <b>owner</b> is assigned according to the authority of a service agreement between the <b>responsible retailer</b> and the <b>meter</b> <b>owner</b> providing the <b>meter</b> measuring consumption for the <b>ICP</b> . <b>Meter owner</b> codes are determined and <b>published</b> by the <b>industry body</b> from time to time.

Each of the parameters in Part B of the Schedule has an associated effective date, being the date from which the current value of the **ICP parameter** became applicable.

# Part C

# ICP parameters maintained by Meter Owners

ICP	
Parameter	Rules governing values assigned
Meter Identifier	The serial number or other unique identifier of the <b>meter</b> that measures volume consumption for the <b>ICP's consumer installation</b> , as assigned by the <b>meter owner</b> . However, if the consumption information is being measured by difference, the <b>meter</b> identifier value must be "DIFFERENCE".
Meter Location Code	The code, as defined in a <b>published</b> schedule of <b>meter</b> location codes by the <b>meter owner</b> , that advises the location of the <b>meter</b> used to record consumption at the <b>consumer installation</b> .
Standard Meter	A 'Y'es or 'N'o value to indicate the use or not of a standard <b>meter</b> (being one that is not a prepay <b>meter</b> ) for measurement of consumption volume for the <b>ICP's consumer installation</b> .
Prepay Meter	A 'Y'es or 'N'o value to indicate the use or not of a prepay <b>meter</b> for measurement of consumption volume for the <b>ICP's consumer installation</b> .
Logger Owner	The code of the owner of any datalogger included in the <b>metering</b> equipment measuring consumption volume for the ICP's consumer installation metering - whether or not the datalogger is in use at the time. Logger owner codes are determined and published by the industry body from time to time.
Corrector Owner	The code of the owner of any <b>corrector</b> included in the <b>metering</b> <b>equipment</b> measuring consumption volume for the <b>ICP's</b> <b>consumer installation</b> metering - whether or not the <b>corrector</b> is in use at the time. <b>Corrector</b> owner codes are determined and <b>published</b> by the <b>industry body</b> from time to time.
Telemetry Owner	The code of the owner of any telemetry included in the <b>metering</b> equipment measuring consumption volume for the ICP's consumer installation metering - whether or not the telemetry is in use at the time. Telemetry owner codes are determined and published by the industry body from time to time.
Metering Price Category	The code of the metering price category that identifies the charges applicable to the full set of <b>metering equipment</b> currently used to measure and convey the consumption volume information for the <b>ICP's consumer installation</b> . The codes are as defined and made

Each of the parameters in Part C of the Schedule has an associated effective date, being the date from which the current value of the **ICP parameter** became applicable.

there may be two 'N' values to signify that the consumer installation is unmetered.

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<u>1.</u>	<u>Title</u>
<u>2.</u>	<u>Commencement</u>
<u>3.</u>	Purpose
4.	Outline
5.	Interpretation
6.	Limit on application of rules
7.	Obligation to supply registration information
8.	When registration information must be supplied
9.	Registry operator must keep register
<u>10</u>	Changes to particulars
11	Effect of registration
12	Effect of ceasing to be registry participant
13	Appointment of registry operator
17	Other terms of registry operator service provider agreement
14.	Publication of registry operator service provider agreement
10.	Insurance cover
17	
1. 2. 3. 4. 5. 6. 7. 8. 9. 10 11 12 13 14 15. 16. 17. 8. 19. 00 11 22 34 5. 16. 7. 8. 19. 10 11 12 13 14 15. 16. 17. 18. 19. 00 11 22 34 5. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 10. 11. 12. 13. 14. 15. 15. 15. 15. 15. 15. 15. 15. 15. 15	Performance standards to be agreed
<u>10.</u> 10	Self-review must be carried out by registry operator
<u>19.</u>	Registry operator must report to the industry body
<u>20.</u>	Review of registry operator performance by the industry body
<u>21.</u>	Audits of the registry and the registry operator
<u>22.</u>	Development fee
<u>23.</u>	How and when development fee must be paid
<u>24.</u>	Ongoing fees
<u>25.</u>	How and when estimated ongoing fees payable
<u>26.</u>	How and when actual ongoing fees payable
<u>27.</u>	General provisions regarding fees
<u>28.</u>	Giving of notices
<u>29.</u>	When notices taken to be given
<u>30.</u>	Entering information in the registry
<u>31.</u>	When notices to and entering information in the registry has occurred
<u>32.</u>	Registry notice of changes to ICP parameter values
<u>33.</u>	Registry access
<u>34.</u>	Obligation of registry participants to act reasonably
<u>35.</u>	Other obligations of registry participants
<u>36.</u>	Use of ICP identifier on invoices
<u>37.</u>	Consumer queries
<u>38.</u>	Establishment of registry
<u>39.</u>	Purpose of registry
<u>40.</u>	Requirements of registry
41.	Initial population of registry
42.	Accuracy of initial information
43.	Assignment of ICPs
44.	The industry body to determine applicable ICP parameter codes
45.	Distributors to give notices in relation to gas gates
46.	Distributors to determine network price category codes
47.	Distributors to determine loss factor codes
48	Distributors to give notices in relation to loss factor codes
49	Meter owners to determine metering price codes
<u>36.</u> <u>37.</u> <u>38.</u> <u>39.</u> <u>40.</u> <u>41.</u> <u>42.</u> <u>44.</u> <u>45.</u> <u>44.</u> <u>49.</u> <u>50.</u> <u>51.</u> <u>52.</u>	Disclosure on application
<del>.</del>	
51	Creation of new ICPs

<u>53.</u>	Readying of NEW ICP and registry validation	
<u>54.</u>	Retailer for READY ICP	
<u>55.</u>	Registry validation of first retailer information	
<u>56.</u>	Meter owner information for new ICP	
<u>57.</u>	Registry validation of first meter owner information	
<u>58.</u>	ICP information to be maintained	
<u>59.</u>	Management of ICP status by distributors and retailers	
<u>60.</u>	Management of connection status codes by retailers and dist	tributors
<u>61.</u>	Correction of ICP information in registry and registry validation	<u>on</u>
<u>62.</u>	Distributors, retailers, and meter owners to resolve discrepan	<u>icies</u>
<u>63.</u>	Switching retailers	
<u>64.</u>	Codes relevant to switching	
<u>65.</u>	Initiation of switch	
<u>66.</u>	Gas switching notice	
<u>67.</u>	What gas switching notice must contain	
<u>68.</u>	Registry validation of gas switching notice	
<u>69.</u>	Response to a gas switching notice	
<u>70.</u>	What gas acceptance notice must contain	
<u>71.</u>	Registry validation of gas acceptance notice	
<u>72.</u>	What gas transfer notice must contain	
<u>73.</u>	Registry validation of gas transfer notice	
<u>74.</u>	Accuracy of switch readings	
<u>75.</u>	Withdrawal of switching	
<u>76.</u>	What gas switching withdrawal notice must contain	
<u>77.</u>	Registry validation of gas switching withdrawal notice	
<u>78.</u>	Retailer response to a gas switching withdrawal notice	
<u>79.</u>	Renegotiation of switch readings	
<u>80.</u>	Registry validation of switch reading renegotiation request	
<u>81.</u>	Retailer response to switch reading renegotiation request	
<u>82.</u>	Bypass	
<u>83.</u>	Reports from the registry	
<u>84.</u>	General reports	
53. 54. 55. 56. 7. 58. 59. 60. 1. 62. 3. 4. 55. 66. 70. 71. 72. 73. 74. 56. 7. 78. 99. 0. 1. 23. 4. 55. 66. 71. 72. 73. 74. 75. 78. 79. 80. 1. 23. 4. 55. 66. 71. 71. 72. 74. 75. 75. 78. 79. 70. 71. 72. 77. 77. 78. 79. 78. 78. 78. 78. 78. 78. 78. 78. 78. 78	Retailer report	
<u>86.</u>	Distributor report	
<u>87.</u>	Meter owner report	
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# Part 4

# **Transitional provisions**

# Treatment of switches initiated before go-live date

- Except if the **switch** is not completed before the expiry date of the transitional functionality provided for in rule 89, where a **switch** between **retailers** has been initiated but not completed before the **go-live date**, the **switch** must be completed in accordance with the arrangements that existed on the date the **switch** was initiated.
- In the event that a **switch** initiated before the **go-live date** is not completed before the expiry date of the transitional functionality provided for in rule 89, the initiating **retailer** shall cancel the **switch** and, if still required by the consumer, initiate a **switch** in accordance with rules 63 to 82.

# Period of transitional functionality

- In order to facilitate the initial population of the **registry**, and to facilitate completion of switches initiated prior to establishment of the **registry**, the **registry operator** shall provide transitional functionality to the **registry** to enable a change of **responsible retailer** other than in accordance with these **rules**.
- The transitional functionality shall have an expiry date which shall be agreed with the **industry body**.

# Transitional exemption

- A **registry participant** may apply in writing to the **industry body** for a transitional exemption from complying with one or more of these **rules**.
- A transitional exemption applies for a period set out in the exemption and must set out alternative arrangements for complying with one or more **rules**.
- In the application, the **registry participant** must set out the rule or rules from which it seeks an exemption, the detailed reasons for the exemption, the period for which the exemption is applied and and the alternative arrangements proposed for compliance with the rules.
- If, after considering the reasons, the **industry body** is satisfied that a transitional exemption should be granted, the **industry body** must by notice in writing grant the transitional exemption to the **registry participant** which, in addition to stating the alternative arrangements that will apply, may be subject to such other conditions as the **industry body** thinks fit.

# Transitional provision for reports

When applying rules 83 to 87 for the first time, references to month in those rules include a part-month commencing on the first day's operation of the **registry** if the **registry** commenced operation after the first **business day** of the month.

# **Appendix B Template for Submissions**

To assist Gas Industry Co in the orderly and efficient consideration of submitters' responses, a suggested format for submissions has been prepared an electronic copy of which is available on our website. This is drawn from the questions posed throughout this Consultation Document. Submitters are also invited to include any other comments in their responses to this Consultation Document

Name of organisation:

Contact person:

Email address:

Phone:

QUESTION	COMMENT
Q1: In regard to the proposal to amend rule 5 and Schedule part A definitions:	
• Do you agree or disagree with the proposals? Please provide reasons.	
• Do you have any comments on the specific drafting proposed?	
• Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?	
Q2: In regard to the proposal to amend rules 24 and 25 in respect of the payment of ongoing fees:	
• Do you agree or disagree with the proposals? Please provide reasons.	
• Do you have any comments on the specific drafting proposed?	
• Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?	

QUESTION	COMMENT
Q3: In relation to the proposals to amend rules 28.1, 29, 30 and 31, and insert new rule 31.1.3:	
• Do you agree or disagree with the proposals? Please provide reasons.	
• Do you have any comments on the specific drafting proposed?	
• Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?	
Q4: In relation to the proposal to amend rules 43.2.2 and 47.1:	
• Do you agree or disagree with the proposal? Please provide reasons.	
• Do you have any comments on the specific drafting proposed?	
• Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?	
Q5: In relation to the proposals to delete rule 65.2.6, amend rules 67.1.2, 67.3, 69.1, 69.2, 69.3, and 72.2; and insert new rule 67.3A:	
• Do you agree or disagree with the proposals? Please provide reasons.	
• Do you have any comments on the specific drafting proposed?	
• Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?	
Q6: In relation to the proposal to amend rules 69.4, 75, 78.1, 78.3.2 and 81.1; insert new rules 69.1A, 69.4, 74A, 75.4 and 78.2A; and delete rule 78.5:	
• Do you agree or disagree with the proposals? Please provide reasons.	
• Do you have any comments on the specific drafting proposed?	
• Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?	

QUESTION	COMMENT
Q7: In relation to the proposal to delete Part 4 of the Rules:	
• Do you agree or disagree with the proposal? Please provide reasons.	
• Do you have any comments on the specific drafting proposed?	
• Do you agree or disagree that the proposal meets the requirements of section 43N(3) of the Act?	
Q8: In relation to the minor drafting changes proposed in section 3.8:	
• Do you agree or disagree with the proposals? Please provide reasons.	
• Do you have any comments on the specific drafting proposed?	
• Do you agree or disagree that the proposals meet the requirements of section 43N(3) of the Act?	