

agenda

To Retail Participants
Subject Retail Gas Governance Forum
When Monday 30 November 2009
Where Gas Industry Co
Today's date 27 November 2009

1. Switching & Registry
 - 1.1 Update on switching activity
 - 1.2 Change requests
 - 1.3 Switching operations paper
2. Downstream Reconciliation
 - 2.1 Reconciliation update – first final allocation, rule 37 accuracy threshold
 - 2.2 Event audits – audit processes, approach going forwards
(a detailed discussion of audit findings will not be appropriate until the current reports are finalised)
 - 2.3 2010 comprehensive rules review – approach; scope; timeframes

3. Compliance
 - 3.1 Update
 - 3.2 TOU estimated consumption data
4. Consumer issues
 - 4.1 2009 consumer forum
 - 4.2 Complaints resolution
 - 4.3 Retail contracts
5. Contingency management
 - 5.1 Go-live data
 - 5.2 First test exercise
 - 5.3 Obligations under the contingency management regulations
6. Any other business
 - 6.1 Gas altitude accuracy and compliance with NZS5259 – Rod Crone
 - 6.2 File formats working group update