



Retail Gas Governance Forum

30 November 2009



Agenda

1. Switching & Registry
2. Downstream Reconciliation
3. Compliance
4. Consumer Issues
5. Contingency Management
6. AOB

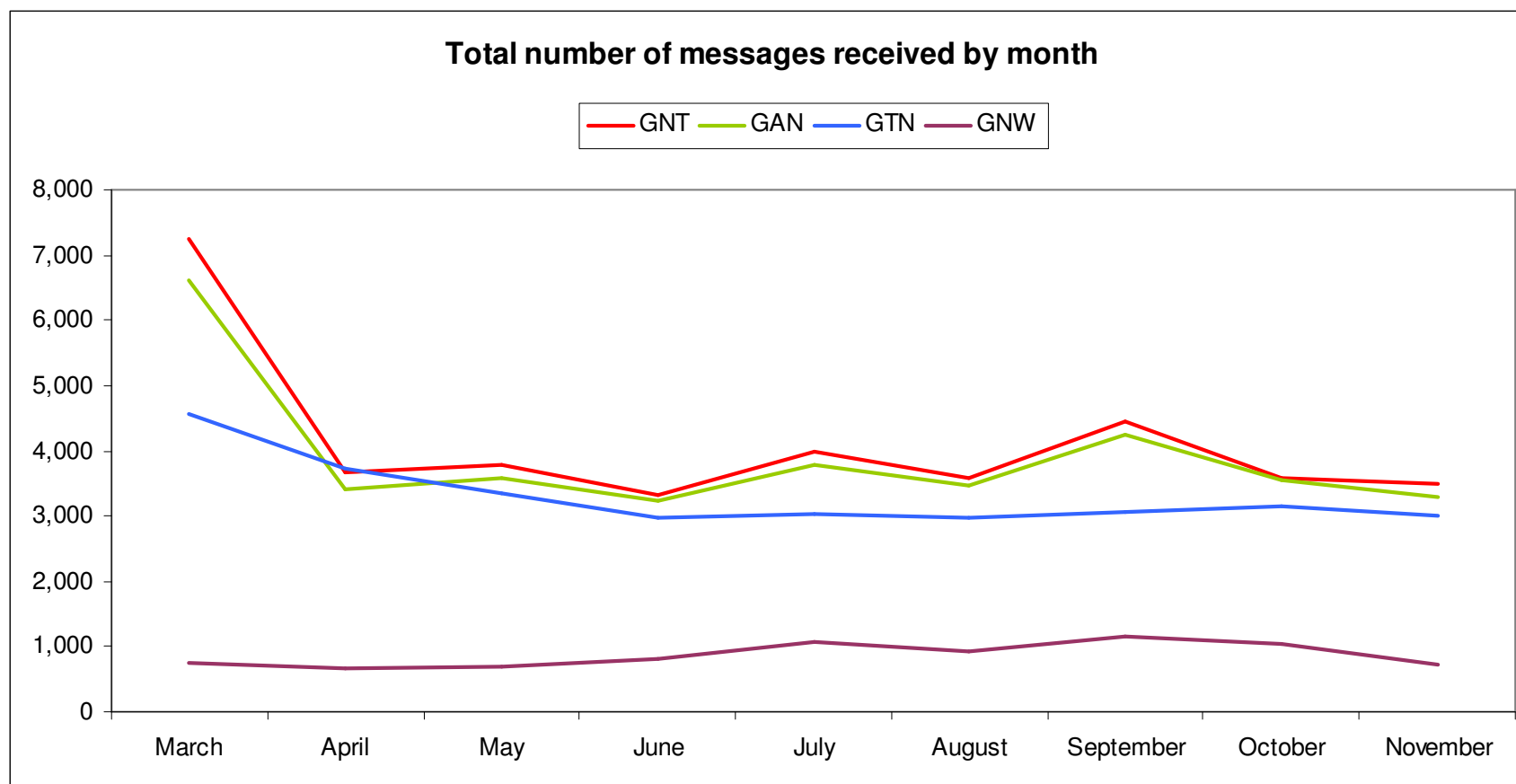


1. Switching & Registry

- update on switching activity
- new 'switch length' report
- change to registry statistics file names
- switching operations paper
- registry access request



Switching activity



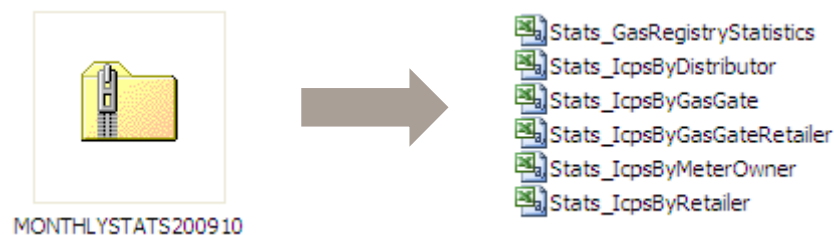


Switch length report

Record Type	ICP	Switch Type	Losing Retailer	Gaining Retailer	GNT Received Date	GTN Received Date	Actual Switch Date	Allocation Group	ICP Status	Switch Length	Gas Gate	Withdrawal
DET	0011213141PG5A2	S	AGCL	EGLT	21/09/2009	5/10/2009	3/10/2009	6	ACTC	11	GTA03610	
DET	0012223242PG086	S	BOPE	EGLT	21/09/2009	8/10/2009	8/10/2009	6	ACTC	14	TWA35610	
DET	0013233343PGB9F	SM	BOPE	GENG	18/09/2009	16/10/2009	16/10/2009	6	ACTC	21	CAM17201	W
DET	0014243444PGACE	S	BOPE	GENG	18/09/2009	13/10/2009	11/10/2009	6	ACTC	18	BEL24510	
DET	0015253545PG1D7	SM	CTCT	GENG	18/09/2009	29/10/2009	27/10/2009	4	ACTV	29	GTA03610	
DET	0016263646PG4F3	SM	CTCT	EDNZ	17/09/2009	21/10/2009	20/10/2009	6	ACTC	25	GTA03610	
DET	0017273747PGFEA	SM	GENG	GNGC	17/09/2009	12/10/2009	12/10/2009	4	ACTC	18	GTA03610	
DET	0018283848PG651	S	EDNZ	AGCL	17/09/2009	16/10/2009	16/10/2009	6	ACTC	22	NPL12101	
DET	0010203040PGEBB	S	EGAS	AGCL	16/09/2009	21/10/2009	20/10/2009	6	INACT	26	CAM17201	W
DET	0020406080PG88E	S	GNVG	CTCT	16/09/2009	9/10/2009	9/10/2009	1	ACTC	18	TWA35610	W
DET	0019293949PGD48	SM	GNVG	GENG	16/09/2009	21/10/2009	21/10/2009	2	ACTC	26	TWA35610	
DET	0021222324PGA0B	S	GNVG	CTCT	16/09/2009	21/10/2009	21/10/2009	1	ACTC	26	ASH34301	
DET	0022232425PGA66	S	GNVG	MEEN	16/09/2009	8/10/2009	7/10/2009	4	ACTC	17	OKU16701	
DET	0022232425PGA67	S	MEEN	BOPE	16/09/2009	8/10/2009	7/10/2009	6	INACP	17	GTH11301	
DET	0022232425PGA68	SM	MEEN	EGAS	21/09/2009	7/10/2009	7/10/2009	6	ACTV	13	DRU15101	
DET	0022232425PGA69	S	MEEN	GNGC	18/09/2009	1/10/2009	30/09/2009	4	ACTC	10	GMM08001	W
DET	0022232425PGA70	S	MEEN	GMTH	17/09/2009	14/10/2009	14/10/2009	6	ACTC	20	TWA35610	



Monthly statistics files



New file names to include period and run date:

Stats_GasRegistryStatistics_200910_20091101000349.csv

Stats_IcpsByRetailer_200910_20091101000405.csv

Stats_IcpsByDistributor_200910_20091101000426.csv

Stats_IcpsByMeterOwner_200910_20091101000501.csv

Stats_IcpsByGasGate_200910_20091101000515.csv

Stats_IcpsByGasGateRetailer_200910_20091101000732.csv



Switching operations paper

- compliance
- switch withdrawals
- requested switch dates
- non-business days

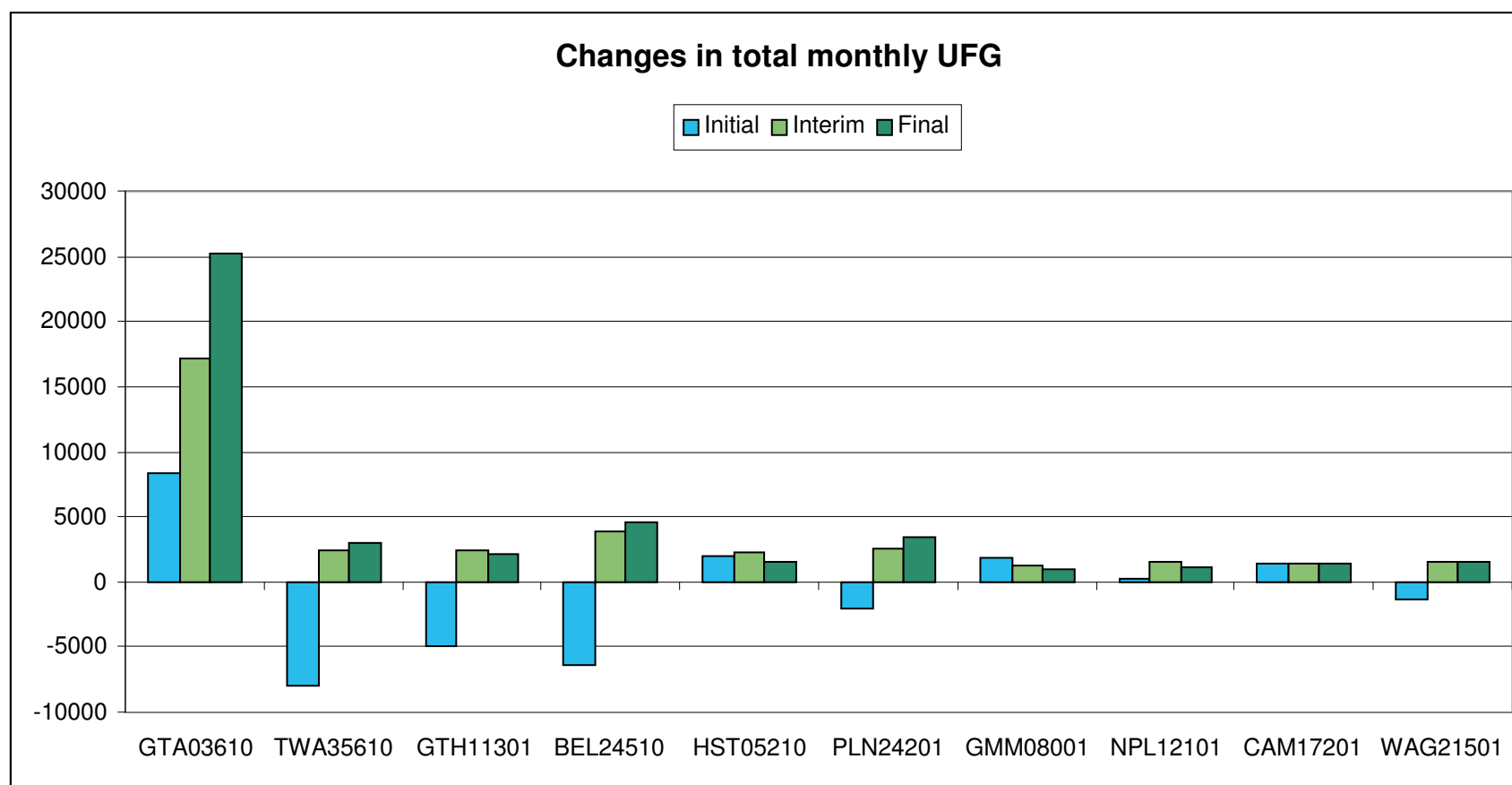


2. Downstream Reconciliation

- first final allocation
- rule 37 accuracy threshold breaches
- change requests – GAR060
- exemptions – new Kupe gas gate
- event audits
- 2010 rules review

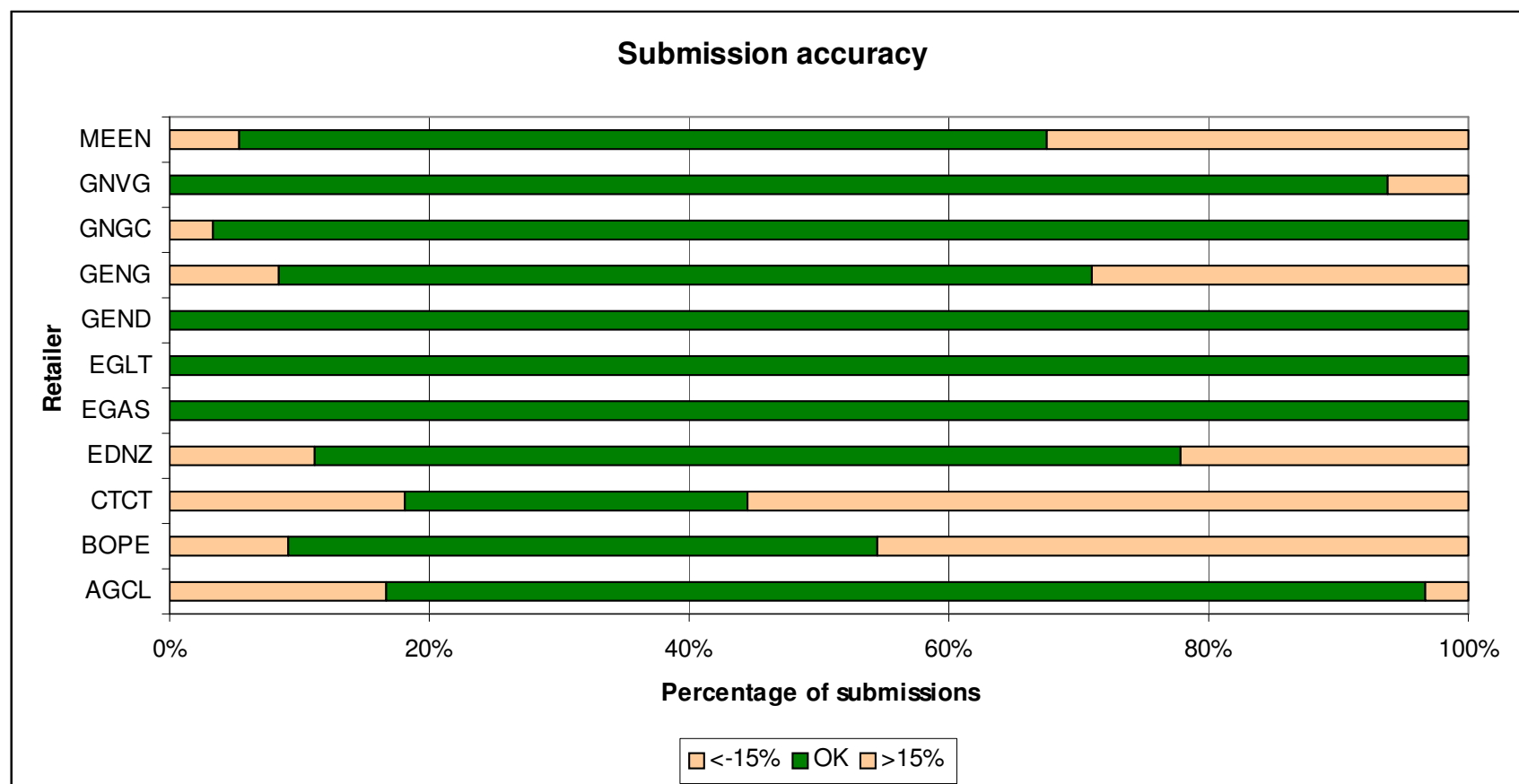


October 2008 final allocation results





October 2008 final allocation results





Rule 37 accuracy threshold breaches

- at least 123 breaches of rule 37 for October 2008 consumption period
- possible approach is for MA to have a threshold for investigation
 - 50GJ
 - 20GJ
 - 10GJ
- number of breaches requiring responses reduced to 46 (using 50 GJ)



Event audits

- Reports currently in draft
- Feedback due Thursday, 3 December ***(no late submissions)***
- Auditors incorporate feedback as necessary and finalise reports
- Gas Industry Co publishes final reports
- **Today's discussion**
 - In scope: discussion of audit processes and what flows from that in a generic sense
 - Out of scope: detailed discussion of audit findings – not appropriate until reports are final



Rules review

- background
- scope
- timeframes



3. Compliance

- new market administrator mid-December
- TOU estimated consumption breaches



4. Consumer Issues

- retail contracts
- complaints resolution scheme



5. Contingency Management

- go-live date
- first test exercise
- CCO willing to provide training/refresher courses
- r55-57
- r43 – emergency contact details (linked to exercise)
- ESP and MLC designations (r44 & 45)
- guidance being developed on r39-46 for provision of updates to CCO



6. Any other business

- altitude accuracy and NZS5259 compliance – Rod Crone
- IEFFWG update
 - proposed new file formats