

MARKET ADMINISTRATOR DETERMINATION	
Date	1 September 2017
Breach notice number	2017-045
Notice receipt date	1 April 2017
Reporting entity	Jade Software Corporation (Registry Operator)
Participant alleged to have breached the Rules/Regulations	Switch Utilities Limited
Participant/s joined as a party ¹	No parties joined
Rule/Regulation allegedly breached	<p>Rule 67.3 Gas (Switching Arrangements) Rules 2008</p> <p>If the new retailer includes a requested switch date for a standard switch, that date must not pre-date the date the gas switching notice is given to the registry and must not be more than 10 business days after the date the gas switching notice is given to the registry.</p>
Material Issue	<p>No material issue is raised.</p> <p>The Market Administrator has, in determining the materiality of the alleged breach, taken into account the factors listed in regulation 19(1) of the Gas Governance (Compliance) Regulations 2008 to the extent the factors are practical or relevant.</p> <p>The Market Administrator has also taken into account any information provided in accordance with regulation 14(1) of the Gas Governance (Compliance) Regulations 2008.²</p>

¹ This is a participant who has notified the Market Administrator that it considers that it is affected by the alleged breach and wished to become a party to the breach notice.

² The Market Administrator will keep confidential all information provided or disclosed to it except to the extent that disclosure is permitted under regulation 15(1) of the Gas Governance (Compliance) Regulations 2008.