

<b>MARKET ADMINISTRATOR DETERMINATION</b>	
<b>Date</b>	3 October 2017
<b>Breach notice number</b>	2017-046
<b>Notice receipt date</b>	1 May 2017
<b>Reporting entity</b>	Jade Software Corporation (NZ) Limited
<b>Participant alleged to have breached the Rules/Regulations</b>	Switch Utilities Limited
<b>Participant/s joined as a party<sup>1</sup></b>	No parties joined
<b>Rule/Regulation allegedly breached</b>	<p>Gas (Switching Arrangements) Rules 2008</p> <p>Rule 67.3 If the new retailer includes a requested switch date for a standard switch, that date must not pre-date the date the gas switching notice is given to the registry and must not be more than 10 business days after the date the gas switching notice is given to the registry.</p> <p>Rule 69.2 The responsible retailer must ensure that within 10 business days after receiving a gas switching notice from the registry it completes the switch by the giving of a gas transfer notice, unless the switch is withdrawn during that period in accordance with rule 78.3.2.</p>
<b>Material Issue</b>	<p>No material issue/s is raised.</p> <p>The Market Administrator has, in determining the materiality of the alleged breach/es, taken into account the factors listed in regulation 19(1) of the Gas Governance (Compliance) Regulations 2008 to the extent the factors are practical or relevant.</p>

<sup>1</sup> This is a participant who has notified the Market Administrator that it considers that it is affected by the alleged breach and wished to become a party to the breach notice.

	<p>The Market Administrator has also taken into account any information provided in accordance with regulation 14(1) of the Gas Governance (Compliance) Regulations 2008.<sup>2</sup></p>
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<sup>2</sup> The Market Administrator will keep confidential all information provided or disclosed to it except to the extent that disclosure is permitted under regulation 15(1) of the Gas Governance (Compliance) Regulations 2008.