The key activities were performed by the Gas Allocation Agent (GAA) in accordance with the specific requirements in the Allocation Agent Service Provider Agreement (the 'SPA')

#### 1.1. Overview

Stage <sup>1</sup>	Month - Published	Total UFG (GJ)	Previous UFG (GJ)	Change
Initial	Nov-18	11,526	-10,696	193%
Interim	Aug-18	21,525	44,160	-105%
Final	Nov-17	22,153	23,687	-7%

<sup>1</sup>Allocation stage, consumption month and date of publication, total UFG is UFG for all allocated gas gates in gigajoules (GJ), Previous UFG is the total UFG from the most recent allocation for the relevant consumption month (Note: for the initial allocation, the Previous UFG will be the Total UFG from the initial allocation for the month preceding the month being allocated).

# 2. Initial Allocation Results

#### 2.1. Gas Gates where UFG is +/- 2000 GJ

Gas Gate	UFG (GJ)	Gas Gate	UFG (GJ)
GTA03610	11,722	-	-

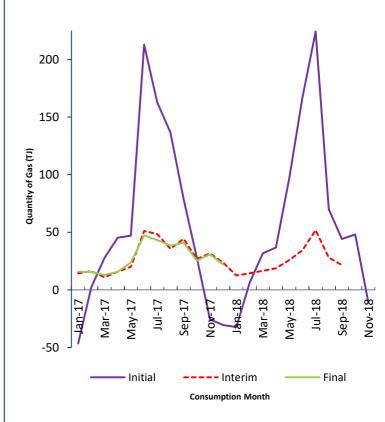
## 2.2. Large UFG Gas Gates Changes

Gas gates where UFG has changed by +/- 2000 GJ or more since the previous consumption month

Gas Gate	Oct-18 Initial UFG (GJ)	Nov-18 Initial UFG (GJ)	Difference (GJ)
GTA03610	2,771	11,722	8,951
HST05210	-3,037	-23	3,014
ROT08101	-1,923	963	2,886

#### 3. Allocation Results

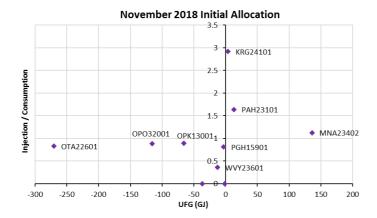
## 3.1. Total UFG by Allocation Stage | 24 Months

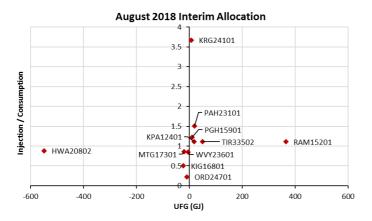


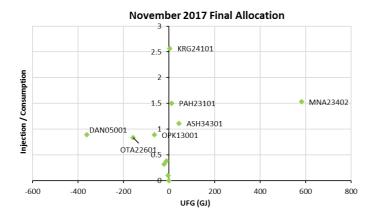


# 3.2. Injection/Consumption<sup>2</sup>

All gas gates with an injection / consumption ratio over 1.1 or less than 0.9 (1d.p)







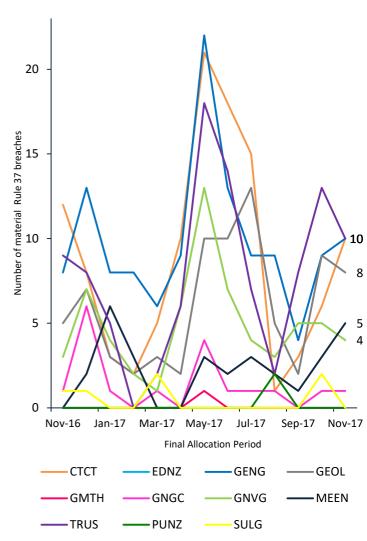
<sup>&</sup>lt;sup>2</sup>The Injection / Consumption graphs note any gas gates where injection submissions are significantly higher, or lower, than consumption, as well as those that have high UFG for the allocation month.

# 4. Rule and Obligation Compliance

## 4.1. Participant Rule Compliance<sup>3</sup>

The graph below indicates the number of material rule 37 breaches in the last 12 months.

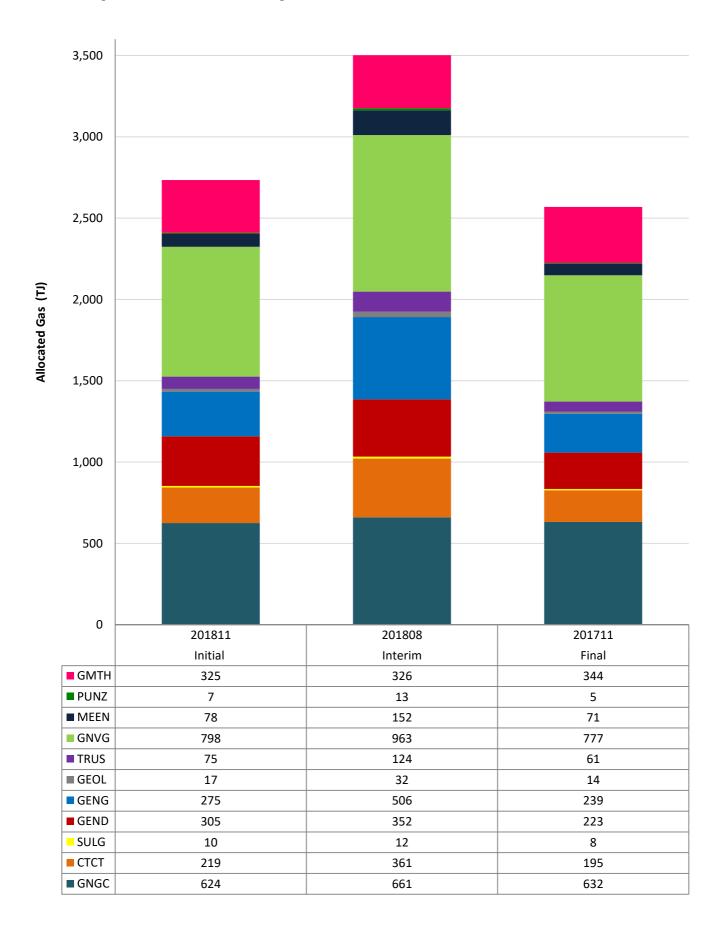
 $^{\rm 3}$  Rule 37 is the difference between initial and final submissions and the last column is any other alleged rule breaches





# 5. Allocation Aggregated Results

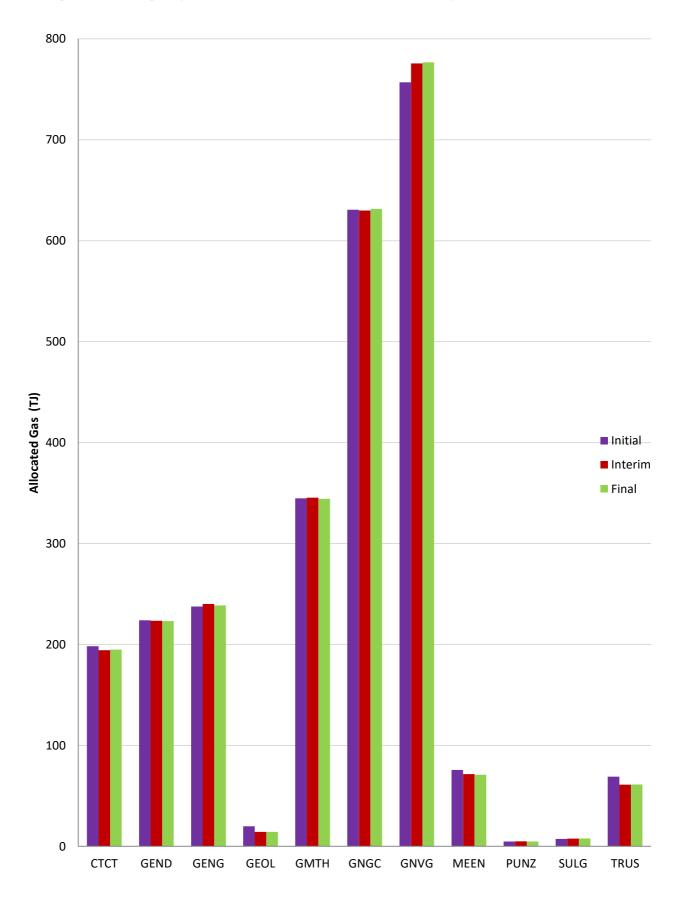
There were 12 gas retailers who were allocated gas across the **INITIAL**, **INTERIM** and **FINAL** allocations as indicated below.





# 6. Final Allocation Period

Change in allocated gas by retailer for the NOVEMBER 2017 allocation period



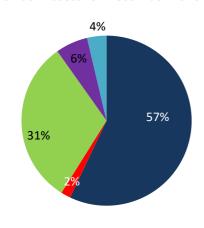


# 7. Service Provider Performance

## 7.1. EMS GAA Compliance Performance

Allocation System Performance	Metric	Status
All sampled transactions must have a response time of less than 30 seconds	Average 0.97 seconds [over the internet]	<b>√</b>
Number of transactions with response time greater than 30 seconds	nil	$\checkmark$
99% of all sampled transactions must have a response time of less than 4 seconds	Achieved	$\checkmark$
95% of all sampled transactions must have a response time of less than 2 seconds	Achieved	$\checkmark$
The System must upload any one consumption file in less than 30 seconds	Achieved	$\checkmark$
Average concurrent (simultaneous) sessions across month:	0.026	$\checkmark$
Max (non-concurrent) sessions in a single hour	7	$\checkmark$
Record number and details of service provider breaches	0	$\checkmark$
Record number and details of retailer breaches	0	$\checkmark$
System availability (must not be unavailable for >90 mins per month)	100% available	$\checkmark$
System back-up requirements met	Achieved	$\checkmark$
System DB size	67.17 GB	
System Security Breaches	Nil	$\checkmark$

#### 7.2. Browser Access for December 2018





#### 7.3. Gas Retailers

The graph below indicates the number of active portal users and the number of Gas Retailers in the last 12 months.

