

MARKET ADMINISTRATOR DETERMINATION	
Date	4 March 2019
Breach notice number	2017-089
Notice receipt date	27 April 2017
Reporting entity	Langford Consulting
Participant alleged to have breached the Rules/Regulations	Trustpower Limited
Participant/s joined as a party¹	No parties joined
Rule/Regulation allegedly breached	<p>Gas (Switching Arrangements) Rules 2008</p> <ul style="list-style-type: none"> • Rule 66.1 Within 2 business days after entering into a contract to supply gas to a consumer at the relevant consumer installation, the new retailer must initiate the switch by giving a gas switching notice to the registry.
Material Issue	<p>No material issue/s is raised.</p> <p>The Market Administrator has, in determining the materiality of the alleged breach/es, taken into account the factors listed in regulation 19(1) of the Gas Governance (Compliance) Regulations 2008 to the extent the factors are practical or relevant.</p> <p>The Market Administrator has also taken into account any information provided in accordance with regulation 14(1) of the Gas Governance (Compliance) Regulations 2008.²</p>

¹ This is a participant who has notified the Market Administrator that it considers that it is affected by the alleged breach and wished to become a party to the breach notice.

² The Market Administrator will keep confidential all information provided or disclosed to it except to the extent that disclosure is permitted under regulation 15(1) of the Gas Governance (Compliance) Regulations 2008.