

NOTICE OF DETERMINATION OF MARKET ADMINISTRATOR	
Dated:	19 June 2009
Breach notice identifying number:	2009-53 M-GNVG-04001 and S-GNVG-04001 to 04011, 04013 to 04041 and 04043 to 04044
Date of receipt:	1 May 2009
Name of reporting entity:	Registry Operator
Name of participant that is alleged to have breached the Rules:	Nova Gas (GNVG)
Name/s of other parties to breach notice:	
Rule/s allegedly breached:	Gas (Switching Arrangements) Rules 2008 Rule 54 Retailer for READY ICP Rule 67 What gas switching notice must contain Rule 69 Response to gas switching notice Rule 78 Retailer response to a gas switching withdrawal notice
Determination made by market administrator under regulation 18:	In the market administrator's opinion, the alleged breaches do not raise material issues. The market administrator placed particular weight on the following criteria in making its determination: <ul style="list-style-type: none"> • regulation 19(1)(a) – the alleged breaches were not severe • regulation 19(1)(c) – the alleged breaches appear to be inadvertent and some alleged breaches appear to be caused by another participant being slow to respond to gas switching withdrawal notices • regulation 19(1)(d) – remedial action was taken • regulation 19(1)(o) – many of the alleged breaches appear to be teething problems since go live