

NOTICE OF DETERMINATION OF MARKET ADMINISTRATOR	
Dated:	3 August 2009
Breach notice identifying number:	2009-96 S-GNVG-06239, 06242, 06243, 06260, 06265, 06270 and 06271
Date of receipt:	1 July 2009
Name of reporting entity:	Registry Operator
Name of participant that is alleged to have breached the Rules:	Nova Gas (GNVG)
Name/s of other parties to breach notice:	
Rule/s allegedly breached:	Gas (Switching Arrangements) Rules 2008 Rule 78 Retailer response to a gas switching withdrawal notice
Determination made by market administrator under regulation 18:	<p>In the market administrator's opinion, the alleged breaches do raise material issues. The alleged breaches will therefore be referred to investigation in accordance with regulation 18(3).</p> <p>The market administrator placed particular weight on the following criteria in making its determination:</p> <ul style="list-style-type: none"> • regulation 19(1)(b) – the alleged breaches do not appear to have been inadvertent • regulation 19(1)(d) – remedial action was not taken sufficiently promptly • regulation 19(1)(l) – similar alleged breaches may occur in the future