

16 November 2020

Kia ora, and welcome to the Gas Industry Company's *News Bulletin*.

In this Bulletin:

How many **customers switched** providers in October?

We want your views about proposals to extend the **Electricity Price Review's recommendations to the gas market**.

A new and improved emsTradePoint **automated data ticker**.

Updating you about our work on proposals for amending the **Critical Contingency Management Regulations**.

Our co-regulatory model relies on your input to our *Statement of Intent*. We start developing it at our annual **Co-Regulatory Forum**, this year on **Friday, 27 November 2020**.

## 732 more customer switches in October than a year ago

4,383 customers completed switches during October 2020.

Customer switches were up by 196 from September, and up **\*\*732\*\*** from October last year.

### Switching Trends

On average, 3,707 customers switched each month over the past year.

Switches took an average of two days to complete.

The highest number of customers switched in July: 4,968.

The fewest switched in April: 1,760.

### Find out more

Switching numbers are available in the Gas Registry [here](#).

## Annual report

Our Annual Report is available online.

You can find included in the report our statement of intent priorities for the coming year along with our key work programme achievements reporting progress towards the previous work programme.

See the Gas Industry Company's 2020 Annual Report [here](#).

## Updates to information on emsTradepoint

emsTradepoint recently enhanced its public website.

In addition to the monthly price and volume download information emsTradepoint made available earlier in the year, it has improved the automated data ticker so that a pop-up function provides the last 14 data points.

Gas Industry Co is would like to thank emsTradepoint for its ongoing commitment to improving the level of public information in the gas industry.

## CCM Regulations Review - Update

Earlier this year Gas Industry Co released a *Statement of Proposal for amending the Critical Contingency Management Regulations* for consultation.

We received eleven submissions.

They highlighted areas that warrant more analysis. We are aiming to publish a summary and analysis of submissions early in the New Year.

## Annual Co-Regulatory Forum

The Gas Industry Company's annual Co-Regulatory Forum will be held on **Friday, 27 November 2020**. At this time each year, we commence development of our Statement of Intent, in this case covering the financial years 2022-2024. The Forum will establish:

- A Work Programme for FY2022, with indicative activity for the subsequent two years.
- Work Programme costs for FY2022, which are principally funded through market fees under gas governance rules and regulations and through annual Levy Regulations.

Our co-regulatory model relies on industry input to develop the Statement of Intent.

Following the Forum we will publish a consultation paper, with opportunity for stakeholders to provide written submissions.

**Date:** Friday, 27 November 2020

**Time:** 10.00am to 12.00pm

**Where:** Gas Industry Company, Level 8, The Todd Building, 95 Customhouse Quay, Wellington

**RSVP:** Please respond to [Alison O'Connor](#) by Friday 20 November 2020

If you have any queries please contact us at [info@gasindustry.co.nz](mailto:info@gasindustry.co.nz) or 04 472 1800

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